

Cisco Connected Justice:

Benefits of the Internet of Everything for Courts



The Power of Convergence

The convergence of mobility, big-data analytics, and the cloud is revolutionizing IT. It is uniting applications, systems, and processes in ways that will have an impact on you for years to come. Convergence is also at the heart of the **Internet of Everything (IoE)** that is connecting people, process, data, and things anytime, anywhere. For courts, the IoE can speed the pace of justice by providing real-time collaboration that streamlines proceedings. It can reduce processing times for cases while improving safety for court workers. Plus, it can reach beyond courthouse walls to empower remote adjudication, arraignment, interpreter services, and remote testimony, which improve citizen experiences.

Streamlining the Justice Process

By connecting individuals remotely and locally through laptops, tablets, video endpoints, and even smartphones, the IoE helps courts streamline the justice process. This streamlining lets you reduce the time spent on caseloads while also providing a defense against rising safety concerns.

With the IoE courts can now move sensitive information securely over mobile networks, so it can be accessed or shared quickly during arraignment, trial, and sentencing. The IoE can also help make sure that prisoners are treated fairly and at a more affordable price by using video for inmate healthcare, visitations, and education.

Cost-Effective and Secure Real-Time Collaboration

With the tremendous leap forward in real-time collaboration allowed by the IoE, your team can now provide citizens with a more responsive justice system and promote equal access to justice in a secure and cost-effective way. At Cisco, we can help you maximize the benefits of the IoE, so you can enable more informed

decision making and improved efficiencies, all while cutting the cost of government.

How Cisco Connected Justice Solution Help

The Cisco Connected Justice™ solution uses the full potential of the IoE by helping courts:

- Increase the speed at which cases are processed
- Connect to law enforcement and corrections by reaching beyond courthouse walls
- Provide a safer environment for workers, citizens, and prisoners
- Improve citizen experiences with the justice system

Plus, it is built on an open, standards-based architecture that provides interoperability. "This open platform ensures that any collaboration application can interoperate between systems to provide secure communications from anywhere and any device," says Judge Boyd Patterson, retired Dallas County chief magistrate and Cisco® team member.

Judge Patterson speaks from experience. As a former justice leader, Patterson understands the intricacies of day-to-day operations in a justice-related facility and how to make them work efficiently. That is why the Cisco team includes experts like him, people with hands-on experience in real-world justice environments. So when we begin to design, build, and deploy your new solution, you can be sure it is designed with the detail and innovative forethought required for success.

Streamlining Court Processes

Cisco IoE-based solutions can streamline court processes for everyone including judges, district attorneys, and court clerks. As it improves efficiency and reduces costs, it speeds up the pace of justice. The Cisco Connected Justice solutions can help courts with the following:

Adjudication: A judge or arbiter can reach multiple sites simultaneously to review evidence and hear legal arguments, through secure and interactive video. The overall cost per case and case backlogs are reduced, court services are delivered quicker, and citizen access and satisfaction is improved.

Testimony and appearance: Parties and witnesses can appear through secure video for motions and testimony from anywhere. The result is reduced case backlogs, reduced travel costs, increased responsiveness, and speedier justice. Resources can be scaled and experts added as needed.

Arraignment: Defendants can appear before the judge through secure, remote video for motions and testimony directly from a holding facility. This use of video increases responsiveness and speed of justice while reducing security risks and transfer costs. It can also reduce opportunities for confrontation and escape, reduce administrative costs, and allow detainees to connect with multiple court facilities.

Interpretation: Interpreters can appear immediately by way of video without court delay. Travel time is eliminated and on-the-clock fees are reduced. A central pool of interpreters with specialized languages can be created and accessed instantly by multiple courts, improving access to underserved groups.



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Administrative meetings: Court officials, staff, and administrators can meet and collaborate without travel. Training and planning meetings can take place anytime, anywhere, reducing travel costs and logistics.

Case Study: Dallas County Public Defender Video Deployment

Need: Dallas County operates the largest public-defender office in the state of Texas with 94 lawyers who try more than 45,000 cases annually. The county needed to streamline operations for the courts, enhance productivity, and ensure that all activities were aligned with the state's Fair Defense Act. This act requires public defenders to communicate with clients within 24 hours of their appointment.

Solution: The county installed a robust IP network capable of supporting video and deployed 200 video endpoints for remote court appearances and other uses. The system is used to arraign prisoners in the jail and communicate with the Justice of the Peace Courts and the Dallas County Community Supervision and Corrections Department.

Why Cisco?

As the leader in the IoE technology, Cisco is uniquely positioned to improve everyday experiences for court administrators, judges, and other court personnel, as well as law enforcement and public safety officers, correctional facility officers, and many other stakeholders. Cisco offers the justice community a secure, resilient network backbone based on solutions that are flexible and that grow with you. Cisco IoE-based solutions enable you to be more responsive and agile by removing barriers to communications, improving information sharing and collaboration, and promoting innovation.

Cisco Capital: Build Solutions You Need Today with Customized Financing Options

Budgets are tight, and affordability is a greater concern than ever before. When funding and grants fall short, Cisco Capital® plans can be customized for an alternative acquisition strategy that makes sense for your organization. Learn more about Cisco Capital at cisco.com/go/ciscocapital.

Next Steps

Cisco and our channel partners work closely with your agency to develop a customized solution that addresses short-term and long-term objectives. We meet with you to review your organization's requirements and assess how those needs can be aligned with our technical and business solutions. From there, we can outline our existing capabilities and develop a roadmap for your immediate and future needs.

To learn more about Cisco Connected Justice technologies, services, and partners, visit cisco.com/go/connectedjustice.

Or contact ask-connectedjustice@cisco.com.

To learn more about Cisco solutions for Public Safety, visit cisco.com/go/uspublicsafety.

