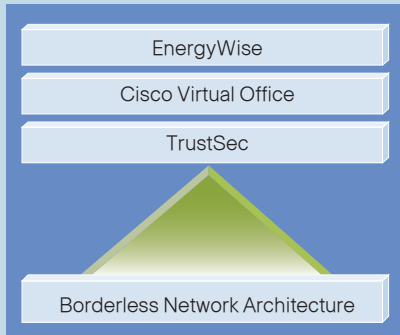




# Cisco and Partner Services for Borderless Networks

Realize the full value of your borderless network investments with services from Cisco and our partners.

At-A-Glance



**Enable Borderless Networks Innovation**  
Enable the borderless network architecture and the business solutions that run on it with intelligent, personalized services from Cisco and our partners.

Backed by deep networking expertise and a broad ecosystem of partners, these services help you plan, build, and run a network that enables you to expand geographically, embrace new business models, and promote business innovation.

Whether you are looking to transition to a Borderless Network Architecture, solve specific business problems, or improve operational efficiency, we have a service that can help you get the most from your IT environment.

## Enable the Architecture

Cisco Network Architecture Services enable the transition to the next phase of your borderless network evolution by helping you to:

- Translate IT strategy and conceptual architectures into technology solutions
- Establish a comprehensive security architecture and extend the secure network perimeter
- Design a highly available converged architecture
- Optimize your architecture to scale to future growth requirements

### Cisco Network Architecture Discovery Service

This service provides guidance in analyzing the merits of various technology options and solutions in support of a converged core networking strategy.

Through a multiday architecture and design workshop, we will review your business and technology requirements and wired and wireless infrastructure and security strategy, and document recommendations.

### Cisco Network Architecture Assessment Service

If you have a high-level IT strategy and need a network roadmap to meet long-term objectives, but are not ready for detailed design, this service is right for you.

Through an eight- to ten-week engagement, we will work with your team to generate a networking strategy and roadmap.

### Cisco Network Architecture Planning and Design Service

When you have a network roadmap and strategy and are ready to proceed with detailed design and implementation, this four- to five-month consultative engagement provides the guidance and leading-practice expertise to help you succeed.

## Enable Business Solutions

Each Cisco® business solution solves specific business problems. Cisco and partners can help you adapt solutions to your unique business requirements.

Whether you need to reduce energy costs, achieve regulatory compliance, or enhance your media-rich experience, services can help you do it better.

### Cisco TrustSec Readiness and Deployment Service

Cisco TrustSec is a secure network access solution that delivers a rich portfolio of security technologies. Services help you adapt the implementation to your requirements and quickly and cost-effectively deploy a fully integrated solution.

### Cisco Virtual Office Services

Realize the full value of Cisco Virtual Office with services that support successful headend solution component deployment and integration, provide consultative guidance for automating the deployment and management of remote sites, and deliver ongoing operational support and optimization.

### Cisco Services for Energy Management

Help reduce energy costs, increase overall IT infrastructure and facility efficiency, and get the most from the Cisco EnergyWise architecture.



## Enable a Smart Network

Improve your operational efficiency with intelligent, personalized services from Cisco and our partners. Work smarter with services that are product-aware, network-aware, and proactive.

### Cisco Network Optimization Service

Optimize your network for borderless business innovation by strengthening your security infrastructure, improving availability and support for wireless network devices, and preparing your network to support new technologies and applications.

### Cisco SMARTnet Service

Shorten resolution time and resolve issues before business is affected. Proactive diagnostics and real-time alerts are available on selected devices with the Smart Call Home feature.

### Cisco Security Intellishield Alert Manager Service

Identify, prevent, and mitigate IT attacks with real-time security threat alerts and proven mitigation solutions.

### Cisco Remote Management Services

Accelerate technology adoption and benefits while retaining control and visibility by out-tasking proactive monitoring and management of borderless network technologies to Cisco and partner experts.

### Cisco Smart Care Service

Help improve productivity and customer responsiveness and get the most from your technology investments by proactively verifying that your network is secure, reliable, and functioning optimally. This service is for small and medium businesses.

Service delivery details might vary by region. For more information, visit [www.cisco.com/go/services/borderless](http://www.cisco.com/go/services/borderless).