



Incident management process is the foundation for Cisco Safety and Security Blueprint

Prepare: Services

Services to plan, design, install, operate, and optimization safety and security solutions

Prepare: Training

Telepresence to train and prepare the workforce.

Reduce costs and risk by collaborating without traveling.



Prevent: Access Control



Facilities Access Control

Virtual attendant with Telepresence

Detect: Sensor Integration



Integrate IP and legacy sensors



Sensors trigger alarms/response mechanisms.



Fire detection, chemical events, biological threats, seismic activity, radiation/nuclear, weather.



High Availability Multilayer Security Modular Integrated Services Scalable

Safety and Security Networking Foundation

Application Optimization QoS 802.1x Virtualized Services Netflow NBAR IPv6

Embedded Services

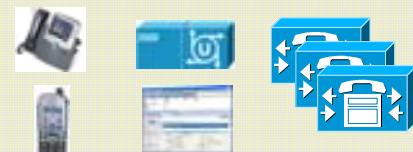
Wireless Networking

- Indoor Wireless
- Outdoor Wireless
- Guest Access
- 802.11n support
- Secure Mobility



Unified Communications

- Call Control
- Unified Messaging
- Presence-Based Awareness
- Audio Conferencing
- Directory Services



Emergency/First Response

- E911 Services
- Location-based services

Network Security

- Firewalls
- Identity Management
- Secure Mobility
- Switch Port Security
- Network Access Control
- Event Collection/Correlation
- Content Filtering
- Network Admission Control

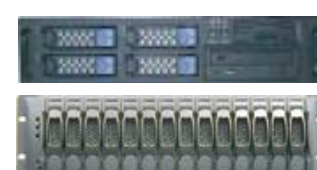
Detect: Tactical Operations

Deploy video surveillance into incident areas like special events, fires, or other crisis situations where infrastructure may be insufficient or compromised.



Detect: IP Video Surveillance

Detection and situation awareness



Video Surveillance Operations Management

Video Stream Storage, centralized and distributed



Standards-based architecture and open API for development

More camera placement options for video surveillance with indoor/outdoor wireless.

Assess: Common Operating Picture



Assess the impact of an incident by easily gather a large number of security assets (cameras, sensors, video analytics, access control) and users into a unified situational awareness.

Respond: Notification



- Paging, Bells, Alarms
- Live / Pre-Recorded Messaging
- Multi-site large scale paging
- Individual or Zone Paging
- Line Powered IP Speakers
- Integration with Paging Systems
- Response instructions through Digital Media System

Respond: Dispatch Integration



Respond and collaborate through an incident across PC's POTS phones, IP Phones, Cell Phones, and overhead paging.

Push-to-talk everywhere.

Interoperability of disparate radio networks, with integration to IP-based communications.



Respond: In-Vehicle Networking



Cisco 3200 Routers transform vehicles into mobile branch offices.

Achieve coordinated **RESPONSE** with shared incident information (voice, video and data).

