



# Cisco Unified Workspace Services for State and Local Government

ARE YOU LOOKING TO INCREASE OPERATIONAL EFFICIENCY AND SUPPORT ECONOMIC GROWTH?  
CISCO AND OUR PARTNERS CAN HELP.



Technology is changing everyone's expectations. Citizens and business owners expect to easily engage government services from anywhere at any time. Government professionals expect flexibility with device choice, social media access, and mobility. In a one-click world, demands for flexibility and freedom of access present new challenges and opportunities for your government and its IT organization.

The Cisco® Unified Workspace platform can help you balance user expectations with the need to keep agencies and intellectual property secure. The platform unifies voice, video, and data with the traditional desktop on any device from any location. It supports a services-your-way experience for citizens and a work-your-way experience for employees. Best of all, it enables the business of government to be done faster and better, and opens up new possibilities for economy-bolstering revenue streams.

For state and local government, the Cisco Unified Workspace is delivered through three Cisco Smart Solutions that bring together Cisco validated designs and professional and technical services expertise:

- **Cisco Bring Your Own Device (BYOD) Smart Solution** provides a holistic approach to effectively managing and controlling the access of a BYOD network, and to enhancing the experience and productivity of those who use it. It provides the infrastructure to support a highly secure, high-performing network that is accessible to a wider range of devices.
- **Cisco Virtualized Experience Infrastructure (Cisco VXi™)** delivers the new virtual workspace by unifying virtual desktops, voice, and video. It allows IT to provide an exceptionally flexible, highly secure, end-to-end infrastructure. At the same time, it allows citizens and staff to use the device of their choice from wherever they are.
- **Cisco Remote Expert** enables citizens and employees to connect with experts anywhere within an agency. Through virtual face-to-face interactions, experts in city centers can provide services to rural citizens. And busy agencies can more effectively connect citizens to available experts, wherever they might be, expanding the reach of employees and resources.

All three solutions are fully integrated, tested, and supported by Cisco and our partners.

## Transform Government through Cisco Unified Workspace with Services

At Cisco, we offer a portfolio of Unified Workspace services that help you align your IT strategy with government business requirements, plan and design your architecture, implement technology effectively and accurately, and optimize your network and application performance.

Services include:

- **Architecture Strategy Workshop:** Envision and plan for your Cisco Unified Workspace solution by identifying objectives, business requirements, and use cases to guide strategy. Identify requirements for desktop virtualization, mobile collaboration, and other technology areas. Develop a BYOD strategy and governance model to guide identification of your technical and policy requirements and solution implementation.
- **Architecture Assessment:** Reduce deployment costs and delays by assessing the strengths and weaknesses of your current mobility, collaboration-application, security, and network architectures.
- **Architecture Design:** Improve infrastructure performance, security, and scalability by developing a detailed design, pilot, and implementation plan that address wireless, collaboration, security, network, and data center requirements.
- **Optimization:** Enhance network availability, security, and operational efficiency by optimizing your infrastructure, applications, and service management.
- **Technical Services:** Increase operational efficiency, lower support costs, and improve availability in day-to-day operations by receiving award-winning support.

## Benefits

Cisco Unified Workspace Services help state and local governments to:

- Support economic growth by maintaining a resilient, scalable infrastructure and successfully adopting advanced technologies that can enable new revenue streams.
- Increase operational efficiency and reduce costs by aligning IT infrastructure to agency business requirements, automating network-equipment inventory management, and delivering award-winning technical support.
- Set the foundation for secure, effective citizen and employee communication, collaboration, and access to resources by creating actionable strategies, architectures, and roadmaps.
- Attract top talent by successfully implementing virtualization and collaboration strategies that can enhance employee success, productivity, and flexibility.

## For More Information

[Learn more](#) about Cisco Unified Workspace services. [Learn more](#) about Cisco Services for Government.

Cisco and the Cisco logo are trademarks or registered trademarks of Cisco and/or its affiliates in the U.S. and other countries. To view a list of Cisco trademarks, go to this URL: [www.cisco.com/go/trademarks](http://www.cisco.com/go/trademarks). Third-party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1110R)  
C45-717298-00 10/12