

Install USB Drivers

Introduction

This section contains instructions for installing the WebSTAR cable modem USB drivers if your PC is equipped with a USB interface and a Windows 98/98SE/ME/2000/XP operating system. The USB driver installation procedures are different for each operating system. Follow the appropriate instructions in this section for your operating system.

Note: If your PC does not have a USB interface, you may skip this section.

Windows 98/98SE/ME

Follow these steps to install the WebSTAR cable modem USB drivers for Windows 98/98SE/ME environments.

1. Insert the **USB Cable Modem Driver Installation Disk** into the CD-ROM drive of your PC.
2. Wait until the **Power** and **Cable** indicators on the cable modem illuminate solid green; then, plug the USB cable into the USB port on your PC.
Result: The Add New Hardware Wizard window opens.
3. Click **Next**.
4. In the Add New Hardware Wizard window, select **Search for the best driver for your device (Recommended)**, then click **Next**.
5. In the Add New Hardware Wizard window, select **CD-ROM drive**, and then click **Next**.
6. In the Add New Hardware Wizard window, select **The updated driver (Recommended)**, and then click **Next**.
7. In the Add New Hardware Wizard window, click **Next**.
Results:
 - The Copying Files window opens.
 - After 10 to 20 seconds have passed, the Add New Hardware Wizard window reopens.
8. Click **Finish**.
Result: The System Settings Change window opens. The driver installation is complete.
9. Click **Yes** to restart your computer.
Results:
 - The computer restarts.
 - The USB drivers are now installed on your PC and your cable modem is ready for use.

Note: If you cannot access the Internet, contact your cable service provider for further assistance.

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Install USB Drivers, Continued

Windows 2000

Follow these steps to install the WebSTAR cable modem USB drivers for Windows 2000 environments.

1. Insert the **USB Cable Modem Driver Installation Disk** into the CD-ROM drive of your PC.
2. Wait until the **Power** and **Cable** indicators on the cable modem illuminate solid green; then, plug the USB cable into the USB port on your PC.
Result: The Found New Hardware Wizard window opens.
3. In the Found New Hardware Wizard window, click **Next**.
4. In the Found New Hardware Wizard window, select **Search for a suitable driver for my device (recommended)**, then click **Next**.
5. In the Found New Hardware Wizard window, select **CD-ROM drives**, and then click **Next**.
6. In the Found New Hardware Wizard window, click **Next**.
Result: The system searches for the driver file for your hardware device.
7. After the system finds the USB driver, the Digital Signature Not Found window opens displaying a confirmation message to continue the installation.
8. Click **Yes** to continue the installation.
Result: The Found New Hardware Wizard window reopens with a message that the installation is complete.
9. Click **Finish** to close the Found New Hardware Wizard window.
Result: The USB drivers are installed on your PC and your cable modem is ready for use.

Note: If you cannot access the Internet, contact your cable service provider for further assistance.

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Install USB Drivers, Continued

Windows XP

Follow these steps to install the WebSTAR cable modem USB drivers for Windows XP environments.

1. Insert the **USB Cable Modem Driver Installation Disk** into the CD-ROM drive of your PC.
 2. Wait until the **Power** and **Cable** indicators on the cable modem illuminate solid green; then, plug the USB cable into the USB port on your PC.
Result: The Found New Hardware Wizard window opens.
 3. In the Found New Hardware Wizard window, select **Install from a list or specific location (Advanced)**, then click **Next**.
 4. In the Found New Hardware Wizard window, select **Search removable media (floppy, CD-ROM)**, and then click **Next**.
Result: The Hardware Installation window opens.
 5. In the Hardware Installation window, click **Continue Anyway** to continue the installation.
Result: The Found New Hardware Wizard window reopens with a message that the installation has finished.
 6. Click **Finish** to close the Found New Hardware Wizard window.
Result: The USB drivers are installed on your PC and your cable modem is ready for use.
Note: If you cannot access the Internet, contact your cable service provider for further assistance.
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