

**Date:** January 13, 2006

**Name of Product:** Cisco Security Agent, Linux Client Agent version 5.0 and Cisco Security Agent, Linux Server Agent 5.0

**Contact for more Information:** Joshua Huston, 978 936-5101, [johuston@cisco.com](mailto:johuston@cisco.com)

<b>Summary Table Voluntary Product Accessibility Template</b>		
<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and Explanations</b>
Section 1194.21 Software Applications and Operating Systems	Included	
Section 1194.22 Web-based internet information and applications	Not Applicable	This is a standalone Linux Application
Section 1194.23 Telecommunications Products	Not Applicable	This product does not have any Telecommunication features
Section 1194.24 Video and Multi-media Products	Not Applicable	There are no Video or Multi-media files implemented in this product.
Section 1194.25 Self-Contained, Closed Products	Not Applicable	This not a self-contained product.
Section 1194.26 Desktop and Portable Computers	Not Applicable	This not a desktop or portable computer.
Section 1194.31 Functional Performance Criteria	Included	
Section 1194.41 Information, Documentation and Support - Detail	Included	

**Section 1194.21: Software Applications and Operating Systems - Detail  
Voluntary Product Accessibility Template**

Cisco Security Agent, Linux Client Agent version 5.0 and  
Cisco Security Agent, Linux Server Agent 5.0

Criteria	Supporting Features	Remarks and Explanations
(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports	Tree list cannot be collapsed by keyboard, but all functionality is available.  Full support in Command Line Interface (CLI)
(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports with exceptions	** This clause in not an issue and changed to Support if the CSA Server Agent For the Linux option is deployed. See Note #1 at the end of this table.
(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that Assistive Technology can track focus and focus changes.	Supports with exceptions	Some items do not show focus clearly when various themes are in use.  Full support in CLI  ** This clause in not an issue and

		changed to Support if the CSA Server Agent For the Linux option is deployed. See Note #1 at the end of this table.
(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to Assistive Technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supports with Exceptions	Full support in CLI (no graphical user interface elements)  ** This clause is not an issue and changed to Support if the CSA Server Agent For the Linux option is deployed. See Note #1 at the end of this table.
(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Supports	There are no functional images used in the application.
(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports	In some text boxes full Gnopernicus navigation is necessary (level 0 focus and level 3).
(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports	Supports themes quite well, with a few minor problems with the large icons for "Cancel" and "OK".
(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not Applicable	There are no animations in product.
(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a	Supports	

response, or distinguishing a visual element.		
(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.	Not Applicable	There are no features to adjust color, and contrast within the application.
(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.	Supports	
(l) When electronic forms are used, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.	Supports with Exceptions	Issues with alert/challenge dialog. Form labels and form elements are not read correctly with the Screen Reader.  ** This clause is not an issue and changed to Support if the CSA Server Agent For the Linux option is deployed. See Note #1 at the end of this table.

**Note #1:** CSA has a feature where the Linux Client GUI is not present on the desktop of each computer user. It is the CSA Linux Server Agent. This is a feature that allows CSA to run without any UI or user interaction and if deployed, there are no accessibility ramifications on users.

<b>Section 1194.31: Functional Performance Criteria - Detail Voluntary Product Accessibility Template</b>		
Cisco Security Agent, Linux Client Agent version 5.0 and Cisco Security Agent, Linux Server Agent 5.0		
<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and Explanations</b>

(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.	Supports with exceptions	Screen readers RHEL v3 are very limited and outdated which causes the problems of completely reading all the elements in the GUI.
(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided.	Supports	CSA is mostly text, and large enough even on a normal size monitor with high resolution settings. Essentially, for this application, no screen magnifier would be needed.
(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided	Supports	
(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not applicable.	There are no features that impact the people who are HOH or deaf.
(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.	Supports	
(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports	Compatible with all keyboard utilities and on-screen keyboard.

**Section 1194.41: Information, Documentation and Support - Detail Voluntary Product Accessibility Template**

Cisco Security Agent, Linux Client Agent version 5.0 and  
Cisco Security Agent, Linux Server Agent 5.0

<b>Criteria</b>	<b>Supporting Features</b>	<b>Remarks and Explanations</b>
(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge	Supports	
(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	
(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	