



Service Description: Advanced Services – Fixed Price

Cisco Data Center Deployment Service for ACI Bundle

(ASF-DCV1-G-ACI-SKB)

This document describes Advanced Services Fixed Price: Cisco Data Center Deployment Service for ACI Bundle and is only available in deployments consisting of up to 2 x Nexus 9000 chassis as Spines, up to 4 x Nexus 9000 chassis as Leafs and 1 x APIC cluster based on <1000 leaf ports as per kit.

Related Documents: This document should be read in conjunction with the following documents also posted at www.cisco.com/go/servicedescriptions/ : (1) Glossary of Terms; (2) List of Services Not Covered. All capitalized terms in this description have the meaning ascribed to them in the Glossary of Terms.

Direct Sale from Cisco. If you have purchased these Services directly from Cisco for your own internal use, this document is incorporated into your Master Services Agreement, Advanced Services Agreement, or other services agreement covering the purchase of Advanced Services-based services with Cisco ("Master Agreement") If no such Master Agreement exists, then this Service Description will be governed by the terms and conditions set forth in the Terms & Conditions Agreement posted at http://www.cisco.com/web/about/doing_business/legal/terms_conditions.html. If you have purchased these Services directly from Cisco for resale purposes, this document is incorporated into your System Integrator Agreement or other services agreement covering the resale of Advanced Services ("Master Resale Agreement"). If the Master Resale Agreement does not contain the terms for the Purchase and Resale of Cisco Advanced Services or equivalent terms and conditions, then this Service Description will be governed by the terms and conditions of the Master Resale Agreement and those terms and conditions set forth in the SOW Resale Terms & Conditions Agreement posted at: http://www.cisco.com/web/about/doing_business/legal/terms_conditions.html. For purposes of the SOW Resale Terms and Conditions this Service Description shall be deemed as a Statement of Work ("SOW"). In the event of a conflict between this Service Description and the Master Agreement or equivalent services exhibit or agreement, this Service Description shall govern.

Sale via Cisco Authorized Reseller. If you have purchased these Services through a Cisco Authorized Reseller, this document is for description purposes only; is not a contract between you and Cisco. The contract, if any, governing the provision of this Service will be the one between you and your Cisco Authorized Reseller. Your Cisco Authorized Reseller should provide this document to you, or you can obtain a copy of this and other Cisco service descriptions at www.cisco.com/go/servicedescriptions/.

Cisco Data Center Deployment Service for ACI Bundle

Service Summary

- One (1) Day Onsite Engagement
- Project Management Checklist Verification
- Fabric Build with APIC
 - Basic Fabric Bring-Up

Deliverables

- Project Management Oversee (Checklist verification & sign-off)
- Onsite Fabric Build and Configuration

Location of Services

Services are delivered on site to Customer unless otherwise specified.

Project Management

Project management will be provided in conjunction with and is limited to the management of the Services and Deliverables as described herein.

Cisco Responsibilities

- Participate in scheduled project review meetings or conference calls, if required.
- Participate in remote project kick-off meeting to verify checklist (not to exceed 1 hour)
- Participate in remote project sign-off (closure) meeting to verify project completion (not to exceed 1 hour)
- Provide Customer with the identity of personnel requiring access to Customer premises, at least five (5) Business Days prior to the scheduled date such personnel requires access.

Customer Responsibilities

- Provide the Cisco PM with a list of designated Customer personnel roles and responsibilities under this Service.
- Ensure that key Customer personnel are available to provide information and to participate in this engagement. The Customer PM will also ensure that Cisco is provided with all information, data and documentation as Cisco reasonably requires providing Services and complying with Cisco's responsibilities in this Service. This information includes, but is not limited to: (i) information relating to Customer's network, design, business and other applicable requirements; (ii) functional and/or technical documentation relating to such requirements; and (iii) topology maps, configuration information and existing and proposed network infrastructure.
- Identify primary and backup Customer authorized site contacts that shall provide necessary information, obtain access clearances and coordinate with other organizations/third parties with respect to Services at that site.
- Participate in scheduled project review meetings or conference calls, if required.
- Ensure that Cisco's request for information or documentation needed for the project is provided within five (5) Business Days of Cisco's request, unless the parties agree to another time period for response.

Fabric Build with APIC Task

Cisco Responsibilities

- Cisco's performance under this service is based on the Customer configuration identified at time of order. Cisco is not obligated to provide services if the configuration is changed or swapped during the term of the service.

- Advise and discuss with Customer the solution design and configuration that will be built based on Customer-provided information.
- Assist remotely with any consulting associated with environment and verification of engagement check-list within the duration of the Service, not to exceed one (1) hour.
- Configure onsite ACI Fabric and the base configuration of fabric (connectivity between Spine/Leaf/APIC – management based configuration) within 1 business day.
- Conduct engagement completion handover meeting/conference call to discuss deployment of ACI bundle kit.
- Compile a basic Fabric Build and Configuration Reference List (deliverable via email), based on publicly available documentation.

Customer Responsibilities

- Provide IP addressing and subnet masks, network physical and logical schematics, required security policies and any other necessary data to Cisco prior to or during the design discussions, as applicable to this engagement.
- If requested by Cisco, provide physical and logical network schematics for other network elements not included in the scope of this project but reasonably necessary for the provision of Services.
- Racking, cabling and powering up equipment in scope must be completed, and access information for the equipment provided to Cisco.
- All SW components required for fabric implementation need to be verified and made ready for Cisco prior to onsite visit. Any code upgrade requirements on the HW (if applicable) must be performed prior to Cisco coming onsite for this engagement.
- Customer understands and acknowledges that the following are not included in the scope of this Service: i) any services devices/appliances (Firewalls and Load-Balancers) such that deployment details will not take Layer 4 thru Layer 7 services into consideration; ii) any integration with Management and Orchestration applications; and iii) any other 3rd party or non-Nexus 9000 platforms integration.

General Customer Responsibilities

- All information (such as but not limited to: designs, topologies, requirements) provided by Customer is assumed to be up-to-date and valid for the Customer's current environment. Cisco Services are based upon information provided to Cisco by Customer at the time of the Services.
- Customer acknowledges that the completion of Services is dependent upon Customer meeting its responsibilities as indicated herein.
- Identify Customer's personnel and define their roles in the participation of the Services. Such personnel may include but is not limited to: architecture design and planning engineers, and network engineers.
- Ensure Customer's personnel are available to participate during the course of the Services to provide information and to participate in scheduled information gathering sessions, interviews, meetings and conference calls.
- Support services provided by Cisco comprise technical advice, assistance and guidance only.
- Customer expressly understands and agrees that the Services shall take place and complete within ninety (90) calendar days from issuing a Purchase Order to Cisco for the Services herein.

Invoicing and Completion

Invoicing

Services will be invoiced upon completion of the Services.

Completion of Services

Cisco will provide written notification upon completion of the Services to Customer. The Customer shall within five (5) Business Days of receipt of such notification provide written acknowledgement of Cisco's completion of the Services. Customer's failure to acknowledge completion of the Services or to provide reasons for rejection of the Services within the five (5) Business Day periods signifies Customer's acceptance of completion of the Services in accordance with this Service Description