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## Driving Commercial Growth



Dave O'Callaghan, Vice President, Worldwide Commercial Sales November 16, 2010

### **Worldwide Partner Organization Strategic Pillars**

#### INNOVATE

Innovate and invest in our industry leading channel model

#### BUILD

Build new global and transformational Partnerships

#### DRIVE

Drive Commercial (Mid-Market & Small) Sales with innovative Partner-driven models

Scale and Optimize Cisco's Partner Infrastructure

# **Cisco Invests in WW Commercial Sales**

- New Commercial sales organization includes Mid Market and Small segments
- Unique customer and partner dynamics in mid market create enormous growth potential
- Innovation and early adoption happens in Commercial
- Create incremental growth through 5 Go to Market models



# Cisco Worldwide Commercial Sales: Mid Market and Small Segments

- Part of WWPO organization
- Strategy is 100% Partner Driven
- Partner programs designed for Mid Market and Small Business
- Data driven sales methodology
- Fast Track 2 pilot to create speed and ease of doing business



## Commercial Sales Organization Aligning GTM Business Models and Investments



Data-driven CRM / PRM / DRM to provide accurate customer and partner intelligence for decisions on account coverage, partner strategy and account planning

## Fast Track 2

## Vehicle to Simplify and Accelerate Sales of High Volume Products for Mid-Market and Small Business Customers



## **Fast Track 2 for Partners**

- Provide the right price upfront
- Simplify the promotions & incentives



- Provide tools to give quotes and close deals quickly
- Visibility into product availability

#### Make it Easier to Close Deals & Drive Revenue

## **Fast Track 2 for Partners**

#### Features

- Simplified, dynamic pricing on key product families
- Reseller and end user offers
- Partner rewards and incentives
- Products built for mid market and small
- Published suggested reseller pricing and availability by country

#### **Benefits**

- Faster time to sell and quote
- Compelling customer "reasons to buy"
- Increased customer demand



# Summary

- Mid Market and Small segments are exciting to be in
- Significant growth for Cisco and our partners in Mid Market and Small segments
- Align to 5 Go to Market Models
- Align all headquarters functions to support Go to Market Models
- Launched 1<sup>st</sup> initiative on November 15 Velocity / Fast Track 2

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