



# CERTIFICATE

The Certification Body of  
**TÜV SÜD AMERICA INC.**

hereby certifies that

**Cisco Systems, Inc.**  
170 West Tasman Drive  
San Jose, CA 95134-1706

(All facilities listed on Appendix)

has implemented a Quality Management System  
in accordance with:

**ISO 9001:2008**

The scope of this Quality Management System includes:

**Design, Development, Manufacturing Operations,  
Sales, Services and Support for Networking, Data  
Center, Communications, Video, Collaboration and  
Security Products, Solutions and Services**

Certificate Expiry Date: February 19, 2018

Certificate Registration No: 951 00 0875

Effective Date: February 20, 2015



  
Gary W. Minks  
VP, Regulatory Affairs





America

# CERTIFICATE

|         |                                     |         |                                |
|---------|-------------------------------------|---------|--------------------------------|
|         | North America                       |         | North America                  |
| 3       | Canada: Calgary, Alberta            | 3,4     | US: Moorestown, NJ             |
| 3       | Canada: Edmonton, Alberta           | 1,3,4   | US: New York, NY               |
| 3       | Canada: Halifax, Nova Scotia        | 3       | US: North Charleston, SC       |
| 1,2,3,4 | Canada: Kanata, Ontario             | 3       | US: Norwalk, CT                |
| 3,4     | Canada: Montreal, Quebec            | 3       | US: Oakland Park, FL           |
| 3       | Canada: Quebec                      | 3,4     | US: Oklahoma City, OK          |
| 3       | Canada: Ontario                     | 3       | US: Omaha, NE                  |
| 3       | Canada: Regina, Saskatchewan        | 3,4     | US: Orlando, FL                |
| 1,3,4   | Canada: Toronto, Ontario            | 3,4     | US: Overland Park, KS          |
| 1,3     | Canada: Vancouver, British Columbia | 3       | US: Pewaukee, WI               |
| 3       | Canada: Winnipeg, Manitoba          | 3,4     | US: Phoenix, AZ                |
| 3,4     | Costa Rica: San Jose                | 3       | US: Pittsburgh, PA             |
| 3       | Dominican Republic: Santo Domingo   | 3       | US: Pittsford, NY              |
| 2,3,4   | Mexico: Guadalupe                   | 3,4     | US: Pleasanton, CA             |
| 3,4     | Mexico: Mexico City                 | 3       | US: Reno, NV                   |
| 2       | Mexico: Juarez                      | 1,2,3,4 | US: Research Triangle Park, NC |
| 3,4     | Mexico: San Pedro Garza Garcia      | 1,2,3,4 | US: Richardson, TX             |
| 3       | Panama: Panama                      | 1,2,3,4 | US: Richfield, OH              |
| 3       | Puerto Rico: San Juan               | 3,4     | US: Richmond, VA               |
| 3,4     | US: Albany, NY                      | 1,3,4   | US: Saint Petersburg, FL       |
| 3       | US: Albuquerque, NM                 | 1,3,4   | US: Salt Lake City, UT         |
| 3       | US: Anchorage, AK                   | 3,4     | US: San Antonio, TX            |
| 1,3     | US: Allentown, PA                   | 1,3,4   | US: San Diego, CA              |
| 1,3,4   | US: Atlanta, GA                     | 1,3,4   | US: San Francisco, CA          |
| 1,2,3,4 | US: Austin, TX                      | 1,2,3,4 | US: San Jose, CA               |
| 3       | US: Baton Rouge, LA                 | 1,3,4   | US: Seattle, WA                |
| 1,3,4   | US: Bellevue, WA                    | 3       | US: Southfield, MI             |
| 3,4     | US: Bentonville, AR                 | 3       | US: Spokane, WA                |
| 3       | US: Birmingham, AL                  | 3       | US: Tallahassee, FL            |
| 3       | US: Bloomington, IL                 | 1,3     | US: Tewksbury, MA              |
| 3,4     | US: Bloomington, MN                 | 3       | US: Tucson, AZ                 |
| 3       | US: Boise, ID                       | 3,4     | US: Tulsa, OK                  |
| 3,4     | US: Boston, MA                      | 3,4     | US: Washington, DC             |
| 1,3,4   | US: Boulder, CO                     | 3       | US: West Des Moines, IA        |
| 1,2,3,4 | US: Boxborough, MA                  | 3,4     | US: Woodcliff Lake, NJ         |
| 3,4     | US: Nashville, TN                   |         | Asia                           |
| 3       | US: Camp Hill, PA                   | 3       | Azerbaijan: Baku               |
| 3       | US: Carmel, IN                      | 3       | Bahrain: Al Manamah            |
| 3,4     | US: Charlotte, NC                   | 3       | Bangladesh: Dhaka              |
| 3,4     | US: Chesterfield, MO                | 1,3,4   | China: Beijing                 |
| 1,3,4   | US: Chicago, IL                     | 3       | China: Chengdu                 |
| 3,4     | US: Cincinnati, OH                  | 3       | China: Chongqing               |
| 3,4     | US: Colorado Springs, CO            | 3       | China: Fuzhou                  |
| 1,3,4   | US: Columbia, MD                    | 3,4     | China: Guangzhou               |
| 3       | US: Columbia, SC                    | 3       | China: Hangzhou                |
| 3       | US: Cordova, TN                     | 3       | China: Nanjing                 |
| 1,3,4   | US: Denver, CO                      | 1,2,3,4 | China: Shanghai                |
| 3,4     | US: Dublin, Ohio                    | 2,3     | China: Shenzhen                |
| 3       | US: Englewood, CO                   | 3       | China: Hubei                   |
| 3       | US: Farmington, CT                  | 3       | China: Xi'an                   |
| 3       | US: Fresno, CA                      | 1,2,3,4 | China: Hong Kong               |
| 3,4     | US: Gold River, CA                  | 3       | China: Hunan                   |
| 3       | US: Grand Rapids                    | 1,2,3,4 | India: Bangalore               |
| 3       | US: Greensboro, NC                  | 3       | India: Calcutta                |
| 1,3,4   | US: Herndon, VA                     | 1,3     | India: Chennai                 |
| 3       | US: Honolulu, HI                    | 3       | India: Hyderabad               |
| 1,3,4   | US: Houston, TX                     | 3,4     | India: Mumbai                  |
| 3       | US: Grand Rapids                    | 3,4     | India: New Delhi               |
| 1,3,4   | US: Irvine, CA                      | 1,3,4   | India: Pune                    |
| 1,3,4   | US: Costa Mesa, CA                  | 3,4     | Indonesia: Jakarta             |
| 3,4     | US: Irving, TX                      | 1,3,4   | Israel: South Netanya          |
| 1,3,4   | US: Iselin, NJ                      | 3       | Japan: Fukuoka                 |
| 3,4     | US: Jacksonville, FL                | 3       | Japan: Nagoya                  |
| 3       | US: Knoxville, TN                   | 3,4     | Japan: Osaka                   |
| 1,3,4   | US: Lake Oswego, OR                 | 3       | Japan: Sapporo                 |
| 3       | US: Las Vegas, NV                   | 3       | Japan: Sendai                  |
| 1,2,3,4 | US: Lawrenceville, GA               | 1,2,3,4 | Japan: Tokyo                   |
| 3,4     | US: Glendale, CA                    | 3       | Jordan: Amman                  |
| 3       | US: Louisville, KY                  | 3       | Kazakhstan: Almaty             |
| 3       | US: Madison, WI                     | 3       | Kuwait: Kuwait City            |
| 1,3,4   | US: Malvern, PA                     | 3       | Lebanon: Beirut                |
| 3,4     | US: Melville, NY                    | 2,3     | Malaysia: Bayan Lepas          |
| 3       | US: Metairie, LA                    | 3,4     | Malaysia: Kuala Lumpur         |
| 3,4     | US: Miami, FL                       |         |                                |

<http://www.tuvamerica.com/cisco/9001/>
[http://www.cisco.com/web/about/ac50/ac208/ac243/about\\_cisco\\_quality\\_certifications\\_home.html](http://www.cisco.com/web/about/ac50/ac208/ac243/about_cisco_quality_certifications_home.html)

Appendix 1 – Certificate 951 00 0875

# CERTIFICATE

|       |                                 |         |                                  |
|-------|---------------------------------|---------|----------------------------------|
| 3,4   | Asia                            | 1,2,3,4 | Europe                           |
| 3,4   | Philippines: Mekati             | 3       | Belgium: Kortrijk                |
| 1,3,4 | Qatar: Doha                     | 3       | Bosnia and Herzegovina: Sarajevo |
| 3     | Russia: Moscow                  | 3       | Bulgaria: Sofia                  |
| 3     | Russia: Novosibirsk             | 3       | Croatia: Zagreb                  |
| 3     | Russia: Saint Petersburg        | 3       | Cyprus: Lefkosia                 |
| 3     | Saudi Arabia: Jeddah            | 1,3,4   | Czech Republic: Prague           |
| 3,4   | Saudi Arabia: Riyadh            | 3       | Denmark: Aabyhoj                 |
| 2,3,4 | Singapore: Singapore            | 3       | Denmark: Copenhagen              |
| 3     | South Korea: Daejeon            | 3,4     | Finland: Espoo                   |
| 3     | South Korea: Pusan              | 1,3,4   | France: Mougins                  |
| 3,4   | South Korea: Seoul              | 3       | France: Cesson Sevigne           |
| 3     | Sri Lanka: Colombo              | 1,3,4   | France: Issy les Moulineaux      |
| 2,3   | Taiwan: Taipei                  | 3       | France: Lyon                     |
| 2,3,4 | Thailand: Bangkok               | 3       | France: Strasbourg               |
| 3     | Turkey: Ankara                  | 3       | France: Toulouse                 |
| 3,4   | Turkey: Istanbul                | 4       | France: Gellainville             |
| 3,4   | United Arab Emirates: Dubai     | 3,4     | Germany: Berlin                  |
| 3     | Vietnam: Hanoi                  | 3       | Germany: Bonn                    |
| 3     | Vietnam: Ho Chi Minh City       | 3,4     | Germany: Dusseldorf              |
| 3     | Australia/New Zealand           | 3,4     | Germany: Eschborn                |
| 3     | Australia: Adelaide             | 1,3,4   | Germany: Hallbergmoos            |
| 3     | Australia: Brisbane             | 3       | Germany: Hamburg                 |
| 3,4   | Australia: Canberra             | 1,4     | Germany: Kassel                  |
| 4     | Australia: Sydney, Chatswood    | 3       | Germany: Mannheim                |
| 1,3,4 | Australia: Melbourne            | 3       | Germany: Munich                  |
| 3,4   | Australia: North Sydney         | 1       | Germany: Nuremberg               |
| 3     | Australia: Perth                | 3       | Germany: Ratingen                |
| 1,4   | Australia: Sydney, St. Leonards | 1,3,4   | Germany: Stuttgart               |
| 3     | New Zealand: Auckland           | 3       | Greece: Athens                   |
| 3     | New Zealand: Wellington         | 3,4     | Hungary: Budapest                |
| 3,4   | South America                   | 3       | Iceland: Reykjavik               |
| 3,4   | Argentina: Buenos Aires         | 3,4     | Ireland: Dublin                  |
| 3     | Brazil: Brasilia                | 1,3     | Ireland: Galway                  |
| 3,4   | Brazil: Rio De Janeiro          | 3,4     | Italy: Rome                      |
| 3,4   | Brazil: Sao Paulo               | 1,2,3,4 | Italy: Vimerate                  |
| 3,4   | Chile: Santiago                 | 3       | Latvia: Riga                     |
| 3,4   | Colombia: Bogota                | 3       | Lithuania: Vilnius               |
| 3     | Colombia: Medellin              | 3       | Luxembourg: Luxembourg           |
| 3     | Ecuador: Quito                  | 3       | Macedonia, Republic of: Skopje   |
| 3     | Peru: Lima                      | 1,2,3,4 | Netherlands: Amsterdam           |
| 3     | Venezuela: Caracas              | 1,2,3,4 | Norway: Oslo                     |
| 3     | Africa                          | 3,4     | Poland: Warsaw                   |
| 3     | Algeria: Algiers                | 3,4     | Poland: Krakow                   |
| 3,4   | Egypt: Cairo                    | 3,4     | Portugal: Lisbon                 |
| 3     | Senegal: Dakar                  | 3       | Romania: Bucharest               |
| 3     | Kenya: Nairobi                  | 3       | Serbia: Belgrade                 |
| 3     | Libyan Arab Jamahiriya: Tripoli | 3       | Slovakia: Bratislava             |
| 3     | Mauritius: Quatre Bornes        | 3       | Slovenia: Ljubljana              |
| 3     | Morocco: Casablanca             | 3,4     | Spain: Barcelona                 |
| 3     | Nigeria: Lagos                  | 3,4     | Spain: Madrid                    |
| 3     | South Africa: Cape Town         | 3       | Sweden: Goteborg                 |
| 3,4   | South Africa: Johannesburg      | 3,4     | Sweden: Stockholm                |
| 3     | South Africa: Pretoria          | 3       | Switzerland: Bern                |
| 3     | Tunisia: Tunis                  | 3,4     | Switzerland: Zurich              |
| 3     | Europe                          | 1,3     | Switzerland: Rolle               |
| 3     | Austria: Salzburg               | 1       | Switzerland: Ecublens            |
| 1,3,4 | Austria: Vienna                 | 3,4     | Ukraine: Kiev                    |
| 1,3,4 | Belgium: Diegem                 | 1,3,4   | United Kingdom: Edinburgh        |
|       |                                 | 1,2,3,4 | United Kingdom: Feltham          |
|       |                                 | 1,3,4   | United Kingdom: Glasgow          |
|       |                                 | 1,3,4   | United Kingdom: London           |
|       |                                 | 3,4     | United Kingdom: Manchester       |
|       |                                 | 1,3,4   | United Kingdom: Reading          |

Scope Activities - 1=Design and Development 2=Manufacturing 3=Sales 4=Services and Support

<http://www.tuvamerica.com/cisco/9001/>

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Appendix 2 – Certificate 951 00 0875