

Cisco TrustSec How-To Guide: Guest Services

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What Is the Cisco TrustSec System?

Cisco TrustSec®, a core component of the Cisco SecureX ArchitectureTM, is an intelligent access control solution. TrustSec mitigates security risks by providing comprehensive visibility into who and what is connecting across the entire network infrastructure, and exceptional control over what and where they can go.

TrustSec builds on your existing identity-aware access layer infrastructure (switches, wireless controllers, and so on). The solution and all the components within the solution are thoroughly vetted and rigorously tested as an integrated system.

In addition to combining standards-based identity and enforcement models, such as IEEE 802.1X and VLAN control, the TrustSec system it also includes advanced identity and enforcement capabilities such as flexible authentication, Downloadable Access Control Lists (dACLs), Security Group Tagging (SGT), device profiling, posture assessments, and more.



About the TrustSec How-To Guides

The TrustSec team is producing this series of How-To documents to describe best practices for TrustSec deployments. The documents in the series build on one another and guide the reader through a successful implementation of the TrustSec system. You can use these documents to follow the prescribed path to deploy the entire system, or simply pick the single use-case that meets your specific need.

Each guide is this series comes with a subway-style "You Are Here" map to help you identify the stage the document addresses and pinpoint where you are in the TrustSec deployment process (Figure 2).



What does it mean to be 'TrustSec Certified'?

Each TrustSec version number (for example, TrustSec Version 2.0, Version 2.1, and so on) is a certified design or architecture. All the technology making up the architecture has undergone thorough architectural design development and lab testing. For a How-To Guide to be marked "TrustSec certified," all the elements discussed in the document must meet the following criteria:

- Products incorporated in the design must be generally available.
- Deployment, operation, and management of components within the system must exhibit repeatable processes.
- All configurations and products used in the design must have been fully tested as an integrated solution.

Many features may exist that could benefit your deployment, but if they were not part of the tested solution, they will not be marked as "TrustSec "certified". The TrustSec team strives to provide regular updates to these documents that will include new features as they become available, and are integrated into the TrustSec test plans, pilot deployments, and system revisions. (i.e., TrustSec 2.2 certification).

Additionally, many features and scenarios have been tested, but are not considered a best practice, and therefore are not included in these documents. As an example, certain IEEE 802.1X timers and local web authentication features are not included.

Note: Within this document, we describe the recommended method of deployment, and a few different options depending on the level of security needed in your environment. These methods are examples and step-by-step instructions for TrustSec deployment as prescribed by Cisco best practices to help ensure a successful project deployment.

Overview

TrustSec helps organizations secure guest and contractor access to corporate networks, helping to ensure that guest and visitor traffic remains segregated from internal networks and assessing incoming computers for threats that may affect network availability and security. It also provides limited access for contractors to the internal network. Cisco® Identity Services Engine (ISE) offers centralized guest access management and enforcement for wired and wireless users, and can integrate easily with wireless solutions, third-party guest access portals, and billing providers.

Cisco ISE Guest Services allow guests, visitors, contractors, consultants, or customers to perform an HTTPS login to access a network, whether that network is a corporate intranet or the public Internet. The network is defined through a VLAN and/or a downloadable access control list (dACL) configuration in the network access device (NAD). Cisco ISE offers a simple client configurable Sponsor portal for creating and managing guest user accounts. ISE also supports default and customizable Guest Login portals to handle guest user login. Guest service provisions a guest account for the amount of time specified when the account is created.

Aside from the guest users, whom we define users as "users who simply need Internet-only access," we will also cover contractors, who need access to internal resources. The benefit of using the Cisco ISE to manage contractors is to provide management without having to provide main directory accounts such as Microsoft Active Directory (AD). Aside from the guest and contractor access, we will also define two different sponsor groups: one that can only create guest users, and the other that can create guest and contractor users.

In this How-To Guide, we will review the overall workflow for configuring ISE Guest Services, including sponsor setup, guest setup, contractor setup, and configuration of authorization policies for guest and contractor access.

Using ISE Guest Services to Provision Multiple Roles

Cisco ISE Guest Services exposes two web portals, the Guest portal and Sponsor portal:

- Guest portal: Used for authenticating users via web browser, provides Acceptable Use Policy (AUP) [[ok?]] acknowledgment, changing of passwords, and self-registration
- Sponsor portal: Used for sponsors to create, update, and manage guest user accounts

Figure 3 shows the main steps in configuring guest services.





Universal Guest Configuration: Sponsor User Configuration

Procedure 1 Configure Sponsor System Settings

Step 1 Navigate to Administration \rightarrow Guest Management \rightarrow Settings \rightarrow General \rightarrow Ports.

Step 2 Verify the HTTPS ports used for portal access as required for the Guest and Sponsor portal.

Step 3 The default portal setting is 8443, as shown in Figure 4.

| Figure 4 Guest and Sponsor HTTPS Port Se | ettings | |
|---|---|--|
| CISCO Identity Services Engine | | |
| 🛕 Home Operations 🔻 Policy 🔻 Adm | inistration 🔻 | |
| 🔆 System 🦉 Identity Management | Network Resources Guest Management | |
| Sponsor Group Policy Sponsor Groups Setti | ngs | |
| Settings General Portal Theme Ports Purge Soonsor Guest | Guest/Sponsor SSL Settings Admin Portal Settings HTTP Port 80 HTTPS Port 443 Guest Portal Settings HTTPS Port 8443 Sponsor Portal Settings HTTPS Port 8443 Default Sponsor URL Save Reset | (Fully Qualified Domain Name e.g. guest.yourcompany.com) |

Step 4 (Optional) Click check box next to Default Sponsor URL and enter the common fully qualified domain name (FQDN) for Sponsor portal URL. This allows sponsors to reference Sponsor portal in a simple URL. Note that DNS must be configured to reference real node IP address for this common FQDN in order for this to work. In a distributed ISE deployment, it is recommended to use a load balancer for this web portal to provide redundancy.

Step 5 Navigate to Administration \rightarrow System \rightarrow Settings \rightarrow SMTP Server.

Step 6 Enter your mail server and configure notification settings as required (Figure 5).



Procedure 2 Configure Guest Sponsor Groups

Step 1 The guest sponsor group contains the permissions and settings for the sponsor user.

Step 2 Navigate to Administration \rightarrow Guest Management \rightarrow Sponsor Groups.

Step 3 Click Add or Edit to create or edit a sponsor group.

Step 4 Under the General tab, enter a name and description (Figure 6).

Figure 6 Creating the Sponsor Group for Guests

| 💧 Home O | perations v Policy v | Administration v |
|------------------------------------|------------------------------------|-------------------------|
| 🐝 System | Identity Management | Network Reso |
| Sponsor Group F | Policy Sponsor Groups | Settings |
| Sponsor Group List > Sponsor Group | New Sponsor Group P | |
| General | Authorization Levels | Guest Roles |
| | | |
| * Name | GuestSponsor | |
| Description | Sponsor who can create gu | est accounts 🏼 |

Step 5 Under the Authorization Levels tab, set permissions as necessary (Figure 7).

Figure 7 Setting Guest Sponsor Group Permissions A Home Operations

Policy

Administration Network Resources 🔆 System Identity Management 🛃 Guest N Sponsor Group Policy Sponsor Groups Settings Sponsor Group List > New Sponsor Group Sponsor Group Authorization Levels General Guest Roles Time Profiles Allow Login Yes Ŧ Create Single Account Yes Ŧ Create Random Accounts Yes Ŧ Import CSV Yes Ŧ Send Email Yes Ŧ Send SMS Yes Ŧ View Guest Password Yes Ŧ Allow Printing Guest Details Yes Ŧ View/Edit Accounts All Accounts Ŧ Suspend/Reinstate Accounts All Accounts * * Account Start Time 10 Days (Valid Range 1 to 999999999) * Maximum Duration of Account 10 Days (Valid Range 1 to 999999999)

Step 6 Select the appropriate values for View/Edit Accounts, Suspend/Reinstate Accounts, Account Start Time, and Maximum Duration of Account settings.

Step 7 Example settings are shown in Figure 7 above.

| Note: If the Maximum Duration of Account is less that | in the assigned Time Profile | , the Maximum Duration of Acr | count will be used instead of the |
|---|------------------------------|-------------------------------|-----------------------------------|
| Time Profile for guest account creation. | | | |

Step 8 From the Guest Roles tab, choose the guest roles that the sponsor group user is allowed to assign to the guest user (Figure 8).

Figure 8 Setting Available Guest Roles for Guest Sponsor Group

| 💧 Home 🤇 | Operations v Policy v | Administration | |
|--------------------------------------|-------------------------------------|----------------|--------------|
| 🐝 System | Identity Management | Network Re | esources |
| Sponsor Group | Policy Sponsor Groups | Settings | |
| Sponsor Group List > Sponsor Grou | New Sponsor Group | | |
| General | Authorization Levels | Guest Roles | Time Profile |
| Guest | 0 | ÷ | |

Note: When guest users are created by a sponsor or through self-service, the guest account is not active until guest user logs in through Cisco ISE web portal. In ISE 1.1.1, there is a new default ID group for guests available named ActivatedGuest. The purpose of this group of guest accounts is to allow organizations to create guests that don't have to come to an ISE web portal before being able to pass authentication. This comes in handy if guest users are required to authenticate through a non ISE web portal such as Local Web Auth (LWA), 802.1X, and VPN.

Step 9 Under the Time Profiles tab, choose time profiles that the sponsor group user is able to assign to guest accounts (Figure 9).

| | | | - |
|----------------------|-----------------------|----------------------------------|-----------------|
| 💧 Home | Operations Policy | Administration | • |
| 🐝 System | 🥂 Identity Managemer | nt 🔛 Network I | Resources 🛛 🛃 G |
| Sponsor Group | Policy Sponsor Groups | Settings | |
| Sponsor Group List : | > New Sponsor Group | | |
| Sponsor Grou | up | | |
| General | Authorization Levels | Guest Roles | Time Profiles |
| Available | Current | y Selected | |
| | Default | irstLogin DheHour StartEnd | |

Figure 9 Setting Available Time Profiles for Guest Sponsor Group

Step 10 Click Submit to save the configuration.

Procedure 3 Configure Identity Group for Contractors

Step 1 Create a separate user group for contractors.

Step 2 Navigate to Administration \rightarrow Identity Management \rightarrow Groups.

Step 3 Click Add to create a contractor group (Figure 10).

Figure 10 Creating a Contractor User Group

| 🛕 Home Operations 🔻 Policy 🔻 Admin | istration 🔻 |
|---|---|
| 🔆 System 🛛 🖉 Identity Management | Network Resources 🛛 🔮 Guest Management |
| Identities Groups External Identity Sources | Identity Source Sequences Settings |
| Identity Groups | User Identity Groups > Contractors Identity Group |
| | * Name Contractors |
| User Identity Groups | Description |
| Endpoint Identity Groups | Save Reset |

Step 4 Enter a name and description.

Step 5 Click Submit to save the configuration.

Procedure 4 Configure Time Profiles for Contractors

Step 1 Create a time profile that allows extended access for contractors.

Step 2 Navigate to Administration \rightarrow Guest Management \rightarrow Settings \rightarrow Guest \rightarrow Time Profiles.

Step 3 Click Add to create a time profile.

Figure 11 Configuring a Time Profile Configuration for Contractors

| 💧 Home Operations 🔻 Policy 🔻 Admin | nistration 🔻 |
|--|---|
| 🔆 System 🛛 🖉 Identity Management | Network Resources Use Guest Management |
| Sponsor Group Policy Sponsor Groups Settin | gs |
| Settings | Time Profile List > 90DaysFromLogin Time Profile Configuration |
| Sponsor | * Name 90DaysFromLogin |
| 🔻 🧮 Guest | Description |
| Details Policy Language Template Multi-Portal Configurations | * Time Zone For Restrictions UTC * Account Type FromFirstLogin |
| Portal Policy | * Duration 90 Days 🔻 |
| Password Policy | Restrictions Guests cannot login or will be logged out during these periods |
| 30DaysFromLogin | Monday v From 00 v 00 v To 00 v 00 v |
| 11 DefaultFirstLogin | Save Reset |
| DefaultOneHour | |
| E DefaultStartEnd | • |

Step 4 Enter a Name, Description, and select Account Type and Duration.

Step 5 Click Submit to save the configuration.

Procedure 5 Configure Contractor Sponsor Groups

Step 1 The contractor sponsor group contains the permissions and settings for the sponsor user.

Step 2 Navigate to Administration \rightarrow Guest Management \rightarrow Sponsor Groups.

Step 3 Click Add to create a new sponsor group.

Step 4 Under the General tab, enter a name and description for the new group (Figure 12).

Figure 12 Creating a Contractor Sponsor Group 🔒 Home Operations 🔻 Policy 🔻 Administration v 🐝 System A Identity Management 🖬 Network Resources 🛛 🛃 Guest Managem Sponsor Group Policy Sponsor Groups Settings Sponsor Group List > New Sponsor Group Sponsor Group General Authorization Levels Guest Roles Time Profiles * Name ContractorSponsor Description //.

Step 5 Under the Authorization Levels tab, set permissions as necessary (Figure 13).

| Figure 13 Setting Contractor Sponso | or Group Permissions |
|--|---------------------------------------|
| 💧 Home Operations 🔻 Polic | cy ▼ Administration ▼ |
| 🐝 System 🛛 💆 Identity Manage | ement Network Resources Guest Managen |
| Sponsor Group Policy Sponsor Gr | roups Settings |
| Sponsor Group List > New Sponsor Group | |
| Sponsor Group | |
| General Authorization Lev | els Guest Roles Time Profiles |
| | |
| Allow Login | Yes 🔻 |
| Create Single Account | Yes 🔹 |
| Create Random Accounts | Yes 👻 |
| Import CSV | Yes 👻 |
| Send Email | Yes 👻 |
| Send SMS | Yes 👻 |
| View Guest Password | Yes 👻 |
| Allow Printing Guest Details | Yes 👻 |
| View/Edit Accounts | Own Accounts 👻 |
| Suspend/Reinstate Accounts | Own Accounts 👻 |
| * Account Start Time | 10 Days (Valid Range 1 to 999999999) |
| * Maximum Duration of Account | 90 Days (Valid Range 1 to 999999999) |

Step 6 Select the appropriate values for View/Edit Accounts, Suspend/Reinstate Accounts, Account Start Time, and Maximum Duration of Account settings.

Step 7 From the Guest Roles tab, choose the contractor roles that the contractor sponsor group user is allowed to assign to the contractor user (Figure 14).

Figure 14 Setting Available Roles for Contractor Sponsor Group



Step 8 Under the Time Profiles tab, choose time profiles that the contractor sponsor group user is able to assign to contractor accounts (Figure 15).

| Figure 15 Setting Available Time Profiles for the Contractor Sponsor Group | up |
|---|----|
| 🛕 Home Operations 🔻 Policy 🔻 Administration 🔻 | |
| 🔆 System 🖉 Identity Management 🔳 Network Resources | G |
| Sponsor Group Policy Sponsor Groups Settings | |
| Sponsor Group List > New Sponsor Group Sponsor Group General Authorization Levels Guest Roles Time Profiles | |
| Available Currently Selected DefaultFirstLogin DefaultOneHour DefaultStartEnd | |

Step 9 Click Submit to save the configuration.

Procedure 6 Configure Identity Source Sequences for Sponsors (Optional)

Identity source sequences define the order in which Cisco ISE will look for user credentials in the different databases. We will use the default identity sequence called Sponsor_Portal_Sequence. This one is sufficient for most installations.

Step 1 Navigate to Administration \rightarrow Identity Management \rightarrow Identity Source Sequences.

Step 2 Click Add to add an identity source sequence. You can check the check box or click Edit or Duplicate as needed.

Step 3 The example in Figure 16 shows AD1, which is an Active Directory (AD) identity source.

Figure 16 Identity Source Sequence for Sponsor 1

| | Identity Manageme | ent Network Resources | 🛃 Guest Management | |
|---|--|---|------------------------------------|--|
| dentities | Groups External Identit | y Sources Identity Source Se | quences Settings | |
| ntity Source Seq | uences List > Sponsor_Portal_ | Sequence | | |
| entity Sou | rce Sequence | | | |
| Identity So | urce Sequence | | | |
| * Name | Sponsor_Portal_Sequence | 2 | | |
| Description | A Built-in Identity Sequen | ce For The Sponsor Portal | | |
| | - Sale in Mariney Sequen | | | |
| | | | | |
| | | | | |
| Certificat | e Based Authentication | | | |
| | Select Certificate Authentica | tion Profile | | |
| | | | | |
| | | | | |
| Authentic | ation Search List | | | |
| Authentic | | at will be accessed in sequence u | ntil first authentication succeeds | |
| Authention Available | | at will be accessed in sequence un Selected | ntil first authentication succeeds | |
| Available Internal | | Selected AD1 | | |
| Available | A set of identity sources the | Selected | | |
| Available Internal | A set of identity sources the | Selected AD1 | | |
| Available Internal | A set of identity sources the | Selected AD1 | | |
| Available Internal | A set of identity sources the | Selected AD1 | | |
| Available Internal | A set of identity sources the | Selected AD1 | | |
| Available Internal | A set of identity sources the | Selected AD1 | | |
| Available Internal I LDAP | A set of identity sources the Endpoints | Selected AD1 | IS | |

Step 4 In the Authentication Search List area, select the appropriate option to indicate whether or not you want Cisco ISE to stop searching if the user is not found in the first identity store (Figure 17).

Figure 17 Identity Source Sequence for Sponsor 1

Advanced Search List Settings

Select the action to be performed if a selected identity store cannot be accessed for authentication

- O Do not access other stores in the sequence and set the "AuthenticationStatus" attribute to "ProcessError"
- Treat as if the user was not found and proceed to the next store in the sequence

Procedure 7 Configure Identity Source Sequences for Guests (Optional)

We will use the default identity sequence called Guest_Portal_Sequence. We will add AD1 to the sequence, which allows AD domain users as well as ISE guest users to authenticate via Web Authentication.

Step 1 Navigate to Administration \rightarrow Identity Management \rightarrow Identity Source Sequences.

Step 2 Click Add to add an identity source sequence. You can check the check box or click **Edit** or **Duplicate** accordingly (Figure 18).

The identity source sequence in Figure 18 shows an authentication order that checks the Internal database first, then AD1. Typically web access is used for guest and contract users, as employees should have a configured supplicant. By using this

authentication order, guest authentication requests will be examined against the internal store first, and therefore will not be unnecessarily sent to AD servers.

Figure 18 Identity Source Sequence for Guest 1

| 🔆 System | Identity Management | Network Resources | Guest Management | |
|---------------------------------|----------------------------------|--|-----------------------------------|--|
| dentities (| Groups External Identity So | Identity Source Sec | quences Settings | |
| ntity Source Seq | uences List > Guest_Portal_Seque | nce | | |
| entity Sou | rce Sequence | | | |
| Identity So | urce Sequence | | | |
| * Name | Guest_Portal_Sequence | | | |
| Description | A Built-in Identity Sequence F | or The Guest Portal | | |
| | | | | |
| | | | | |
| Certificate | e Based Authentication | | | |
| | | | | |
| <u> </u> | elect Certificate Authentication | Profile | | |
| | | | | |
| Authentic | ation Search List | | | |
| Authentic | | | | |
| | | | til first authentication succeeds | |
| Available | | ill be accessed in sequence un Selected Internal Use | | |
| Available | A set of identity sources that w | Selected | | |
| Available Internal B | A set of identity sources that w | Selected | | |
| Available Internal B | A set of identity sources that w | Selected Internal User AD1 | | |
| Available Internal B | A set of identity sources that w | Selected Internal User AD1 | | |
| Available Internal B | A set of identity sources that w | Selected Internal User AD1 | | |
| Available Internal B | A set of identity sources that w | Selected Internal User AD1 | | |
| Available Internal E LDAP | A set of identity sources that w | Selected Internal User AD1 | rs | |

Step 3 In the Authentication Search List area, select the appropriate option to indicate whether or not you want Cisco ISE to stop searching if the user is not found in the first identity store (Figure 19).

Figure 19 Identity Source Sequence 2

Advanced Search List Settings

Select the action to be performed if a selected identity store cannot be accessed for authentication

O Do not access other stores in the sequence and set the "AuthenticationStatus" attribute to "ProcessError"

Treat as if the user was not found and proceed to the next store in the sequence

Procedure 8 Configure Authentication Sources for Sponsor Portal

To allow a sponsor to log in to the Sponsor portal, you have to choose an identity store sequence. This sequence is used with the login credentials of the sponsor to authenticate and authorize the sponsor for access to the Sponsor portal.

Step 1 Navigate to Administration \rightarrow Guest Management \rightarrow Settings \rightarrow Sponsor \rightarrow Authentication Source.

Step 2 From the Identity Store Sequence drop-down list, choose the sequence to be used for the sponsor authentication (Sponsor_Portal_Sequence in Figure 20).

Figure 20 Selecting the Identity Source Sequence for Sponsor Access



Step 3 Click Save.

Procedure 9 Configure a New Sponsor User (Optional)

For the majority of installations, Active Directory will be the identity source chosen to authenticate sponsors to. However, it is possible to create local sponsor users on ISE. This procedure details the creation of that local sponsor user.

Step 1 Navigate to Administration \rightarrow Identity Management \rightarrow Identities \rightarrow Users.

Step 2 Click Add to create a new network access user. The Network Access page is displayed.

Step 3 Enter values as appropriate to configure the sponsor user.

Step 4 Associate the sponsor with the appropriate sponsor user group (Figure 21).

Figure 21 Creating an ISE Internal Sponsor User

| 🛕 Home Operations 🔻 Policy 🔻 Admi | inistration 🔻 |
|---|--|
| 🔆 System 🛛 🖉 Identity Management | Network Resources 🛃 Guest Management |
| Identities Groups External Identity Sources | Identity Source Sequences Settings |
| Identities Image: Construction of the second seco | Network Access User > Sponsor1 Network Access User Name sponsor1 Status Enabled * Email Password * Password * Password * Re-Enter Password User Information First Name Last Name Last Name Description Password Change Change password on next login Vuser Groups Sove Reset |

Procedure 10 Configure Sponsor Group Policies

Sponsor group policies are like identity mapping policies: they map identity groups (Active Directory or local groups) to a sponsor group. Each sponsor group may have different settings, such as the GuestSponsor and ContractorSponsor groups created in the "Configure Guest Sponsor Groups" and "Configure Contractor Sponsor Groups" procedures.

Step 1 Navigate to Administration \rightarrow Guest Management \rightarrow Sponsor Group Policy.

Step 2 Click Actions to insert a new rule above the existing rules.

Step 3 Name the rule ContractorSponsor (or GuestSponsor).

Step 4 Leave the Identity Groups at the default setting: Any.

Step 5 Under conditions, select Create a New Condition (Advanced Option).

Step 6 Within the expression, choose: AD1 \rightarrow ExternalGroups \rightarrow Domain Admins (or Domain Users).

Step 7 Under Other Conditions, you may configure any number of conditions and statements per network requirements. These conditions will be used to match users as they authenticate to the Guest Sponsor portal.

Step 8 Under Sponsor Groups, choose **ContractorSponsor** (or **GuestSponsor**), which we created in an earlier procedures. Figure 22 shows the completed configuration.

Figure 22 Configuring Sponsor Group Policies

| 💧 Home Operations 🔻 Policy 🔻 | Administration 🔻 | | |
|---|---------------------------------|--|----------------------------|
| 🐝 System 🛛 💆 Identity Managemen | Network Resources | Suest Management | |
| Sponsor Group Policy Sponsor Groups | Settings | | |
| Sponsor Group Policy Define the Sponsor Group Policy by configurit | a rules based on identity group | s and/or other conditions. Drag and drop rules to change the o | order. |
| Status Policy Name | Identity Groups | Other Conditions | Sponsor Groups |
| ContractorSponsor | If Any | AD1:ExternalGroups EQUALS cts.local/ | 수 then ContractorSponsor 수 |
| GuestSponsor | If Any | AD1:ExternalGroups EQUALS cts.local/ | 승 then GuestSponsor 수 |

Step 9 Click Save to save configuration.



The details policy determines the data that the sponsor needs to enter when creating a guest account. The ISE administrator must define the fields that should appear on the Sponsor Guest Users page and in the Guest User Self-Registration page.

Step 1 Navigate to Administration \rightarrow Guest Management \rightarrow Settings \rightarrow Guest \rightarrow Details Policy.

Step 2 Specify one of the three settings for each field as required: Mandatory, Optional, or Unused (Figure 23).

Figure 23 Configuring the Guest Details Policy

| Adm Home Operations V Policy V Adm | ninistration 🔻 |
|--|----------------------------------|
| 🔆 System 🏼 💆 Identity Management | Network Resources Guest Manageme |
| Sponsor Group Policy Sponsor Groups Sett | ttings |
| Settings | Guest Details Policy |
| General | * First Name Optional 👻 |
| ▶ 🧫 Sponsor ▼ 🧰 Guest | * Last Name Optional 👻 |
| Details Policy | * Company Optional 👻 |
| Language Template | * Email Optional 👻 |
| Multi-Portal Configurations Portal Policy | * Phone Optional 👻 |
| Possword Policy | * Optional Data 1 Optional 👻 |
| Time Profiles | * Optional Data 2 Optional 👻 |
| E Username Policy | * Optional Data 3 Optional 👻 |
| | * Optional Data 4 Optional 👻 |
| | * Optional Data 5 Optional 👻 |
| | Save Reset |

Step 3 Click Submit.

Procedure 12 Configure the Guest Username Policy

The Guest portal policy specifies how the usernames will be created for the guest accounts. It contains username requirements for guest services, such as allowed characters and the username format. Username policy configuration can be done in two ways: General or Random.

To configure general guest username policy, complete the following steps:

Step 1 Navigate to Administration \rightarrow Guest Management \rightarrow Settings \rightarrow Guest \rightarrow Username Policy.

Step 2 Choose one of the username creation options: Create username from email address or Create username from first and last name (Figure 24).

| Figure 24 Setting Guest Username Policy | |
|--|---|
| 🛕 Home Operations 🔻 Policy 🔻 Adminis | stration 🔻 |
| 🔆 System 🖉 Identity Management 🗮 N | Network Resources Egg Guest Management |
| Sponsor Group Policy Sponsor Groups Settings | |
| Settings | Username Policy |
| | General Create username from email address Create username from first name and last name * Minimum Username Length 8 (Valid Range 1 to 20) Random * Username may include the alphabetic characters abcdefqhilkImnopqrstuvwxyzABCDEFGHIJKLMNOPORSTUVWXYZ * Minimum number to include 4 (Valid Range 0 to 20) * Username may include the numeric characters 0123456789 * Minimum number to include 4 (Valid Range 0 to 20) * Username may include the special characters ~ * Minimum number to include 1 (Valid Range 0 to 20) * Username may include the special characters ~ * Minimum number to include 1 (Valid Range 0 to 20) * Username may include the special characters ~ * Minimum number to include 1 (Valid Range 0 to 10) Save Reset |

Step 3 Enter minimum username length as required.

Step 4 Click Submit.

Procedure 13 Configure the Password Policy

The Guest portal policy specifies the characters that may be used for password generation, as well as how many characters of each type are required for all guest accounts.

Step 1 Navigate to Administration \rightarrow Guest Management \rightarrow Settings \rightarrow Guest

Step 2 Password Policy (Figure 25).

Figure 25 Setting Guest Password Policy

| 💧 Home Operations 🔻 Policy 🔻 Administ | ration 🔻 |
|--|---|
| స్టి System 🔮 Identity Management 📰 Ne | twork Resources Guest Management |
| Sponsor Group Policy Sponsor Groups Settings | |
| Settings | Password Policy |
| > General | * Password may include the alphabetic characters abcdefghijkImnopgrstuvwxyzABCDEFGHIJKLMNOPQRSTUVWXYZ |
| Sponsor | * Minimum number of alphabetic characters to include 4 (Valid Range 0 to 20) |
| ▼ 🧰 Guest | Minimum number of alphabetic characters to include 4 (Valid Range 0 to 20) |
| Details Policy | Password may include the numeric characters 0123456789 (Should contain only numeric characters) |
| Language Template | * Minimum number of digits to include 4 (Valid Range 0 to 20) |
| Multi-Portal Configurations | |
| Portal Policy | * Password may include the special characters ~_ |
| Password Policy | * Minimum number of special characters to include 1 (Valid Range 0 to 10) |
| Time Profiles | |
| Username Policy | Save Reset |

Step 3 Enter appropriate details according to your guest password policy requirements.

Step 4 Click Submit.

Procedure 14 Configure the Options for the Guest Portal Policy

The Guest portal policy identifies functional items such as guest login attempts, password expiration, and so on.

Step 1 Navigate to Administration \rightarrow Guest Management \rightarrow Settings \rightarrow Guest \rightarrow Portal Policy.

Step 2 Configure the following options as required (see Figure 26):

- Self Registration Guest Role
- Self Registration Time Profile
- Maximum Login Failures
- Device Registration Portal Limit
- Guest Password Expiration

Figure 26 Guest Portal Policy Options

| 💧 Home Operations 🔻 Policy 🔻 Adminis | stration 🔻 |
|---|---|
| 🔆 System 🦉 Identity Management 🗑 N | etwork Resources Guest Management |
| Sponsor Group Policy Sponsor Groups Setting | S |
| Settings | Guest Portal Policy |
| > 🚞 Sponsor | * Self Registration Guest Role Guest |
| Guest Details Policy | * Self Registration Time Profile DefaultFirstLogin |
| Language Template | * Maximum Login Failures 5 (Valid Range 1 to 9) |
| Multi-Portal Configurations | * Device Registration Portal Limit 5 (Valid Range 1 to 20) |
| Portal Policy | * Guest Password Expiration (Days) 1 (Valid Range 1 to 999) |
| Time Profiles | NOTE: Guest Password Expiration must be enabled in the Portal Configuration |
| Username Policy | Save Reset |

Step 3 Click Save to save configuration.

Universal Guest Configuration: Multi-Portal Guest User Configuration

A predefined DefaultGuestPortal is available under Multi-Portal Configurations. This portal has the default Cisco look-and-feel and you cannot customize it. To create a customized portal, you must first begin by adding a new portal.

Procedure 1 Configure the Multi-Portal

This procedure is crucial to more than just guest access. It is critical that this portal be configured correctly for all Web Authentication needs.

Step 1 Navigate to Administration \rightarrow Guest Management \rightarrow Settings \rightarrow Guest \rightarrow Multi-Portal Configuration.

Step 2 Select the DefaultGuestPortal (Figure 27).

Figure 27 Default Guest Portal

| Home Operations Policy | Administration V |
|--|--|
| * System Aldentity Management | Network Resources Guest Management |
| Sponsor Group Policy Sponsor Groups | Settings |
| Settings | Multi-Portal Configuration List > DefaultGuestPortal |
| ▶ 🚞 General ▶ 🚍 Sponsor | Multi-Portal |
| ▼ Guest | General Operations Customization Authentication |
| Details Policy Language Template Multi-Portal Configurations | Guest Portal Policy Configuration Guest users should agree to an acceptable use policy |
| DefaultGuestPortal | Not Used First Login |
| Password Policy | O Every Login |
| Username Policy | Allow guest users to change password |
| k | Require guest and internal users to change password at expiration Guest users should download the posture client |
| | Guest users should be allowed to do self service |
| | Guest users should be allowed to do device registration |

Step 3 Make any changes to these settings as needed by your organization.

Step 4 Click the Authentication tab (Figure 28).

| Figu | ure 28 Default (| Guest Portal: Aut | hentication | |
|------|--|----------------------|-----------------|----------------|
| Mul | ti-Portal Configuratio | n List > DefaultGues | stPortal | |
| Mı | ulti-Portal | | | |
| | General | Operations | Customization | Authentication |
| | Authentication T Guest Central W Both | | | |
| | * Identity Store | Sequence Guest_ | Portal_Sequence | v |

Step 5 Choose Both for the type of users who will be authenticated during the guest login.

Step 6 Select the Guest_Portal_Sequence identity store.

Step 7 Click Save.

Universal Guest Configuration: Configure Central Web Authentication

This procedure was described in detail in the HowTo-WebAuthentication_Design_Guide and enabled as part of the transition out of Monitor Mode into one of the end-state modes. We are including it here simply for reference.

Procedure 1 Create the Central Web-Auth AuthZ Profile

Step 1 Navigate to Policy \rightarrow Policy Elements \rightarrow Results \rightarrow Authorization \rightarrow Authorization Profiles.

Step 2 Click Add (Figure 29).

Figure 29 Creating Central Web-Auth (CWA) AuthZ Profile

| 💧 Home Operations 🔻 Policy 🔻 | Adminis | tration 🔻 | | | |
|--|---------|-------------------|---------------------|-----------------------------------|------------------------------|
| Authentication S Authorization | 🛃 Pr | ofiling 💽 Posture | Client Provisioning | Security Group Access | 🔒 Policy Elements |
| Dictionaries Conditions Results | | | | | |
| Results | | Standard Authoriz | ation Profiles | | |
| | | | | | |
| | <u></u> | / Edit | Duplicate X Delete | | |
| ∲ • ■ 1 | \$å. | | | | |
| Authentication | | Name | Descri | ption | |
| Authorization | | CWA | | | |
| | | Cisco_IP_Phones | Profile | For Cisco Phones. | |
| Authorization Profiles | | DenyAccess | Defau | t Network Authorization Profile w | ith access type as Access-Re |
| CWA | | DomainPC | | | |
| Cisco_IP_Phones | | PermitAccess | Defaul | t Network Authorization Profile w | ith access type as Access-Ac |
| Q DenyAccess | | Whitelist | Deluu | the more Aution 201011 Fonice a | nin access type as necess ne |
| C DomainPC | | whitelist | | | |

Step 3 Name the AuthZ Profile WEBAUTH.

Step 4 Leave the Access Type as ACCESS_ACCEPT.

Step 5 Set the DACL to PERMIT_ALL_TRAFFIC .

Step 6 Enable Web Authentication, and enter ACL-WEBAUTH-REDIRECT as the ACL.

The ACL-WEBAUTH-REDIRECT ACL was built on the switch and the WLC in HowTo-

WebAuthentication_Design_Guide. This is the ACL that identifies the "interesting traffic." Traffic matching that ACL will be redirected to the Centralized Web Authentication portal. This is distinctly different from a downloadable ACL that limits traffic through the port.

Step 7 Leave the Redirect as Default (Figure 30).

| Figure 30 CWA AuthZ profile configuration | |
|--|----|
| Authorization Profiles > New Authorization Profile | |
| Authorization Profile | |
| * Name WEBAUTH | |
| Description AuthZ Result For Web Authentication | 1. |
| * Access Type ACCESS_ACCEPT | |
| ▼ Common Tasks | |
| ✓ DACL Name PERMIT_ALL_TRAFFIC ▼ | |
| VLAN | |
| Voice Domain Permission | |
| ✓ Web Authentication Centralized ▼ ACL ACL-WEBAUTH-REDIRECT Redirect Default ▼ | |

- Auto Cmart Bart

Step 8 Scroll to the bottom and check the Attributes Detail.

Step 9 Figure 31 shows the authorization profile for LAN switches. For an example showing the profile for the Cisco Wireless LAN Controller, see HowTo-WebAuthentication_Design_Guide.

Figure 31 Attribute Details

Attributes Details Access Type = ACCESS_ACCEPT DACL = PERMIT_ALL_TRAFFIC cisco-av-pair = url-redirect-acl=ACL-WEBAUTH-REDIRECT cisco-av-pair = url-redirect=https://ip:port/guestportal/gateway?sessionId=SessionIdValue&action=cwa

Step 10 Click Save.

Universal Guest Configuration: Configure Authorization for Guests and Contractors

Authorization for guest users is a topic that could take up an entire design guide by itself. In this section, we will authorize the guest users into the Guest VLAN, and provide a downloadable ACL that permits all traffic ingress at the switch.

This type of AuthZ, which is commonly used, assumes the network infrastructure is providing the isolation of the guest user from the remainder of the corporate network. This type of isolation is often accomplished using network virtualization (virtual routing and forwarding [VRF] technology) or even simply access lists at the Layer 3 edge.



Step 1 Navigate to Policy \rightarrow Policy Elements \rightarrow Results \rightarrow Authorization \rightarrow Downloadable ACLs (Figure 32).

Figure 32 Dynamic ACL

| | Iministration 🔻 | Security Group Access |
|----------------------------------|-------------------------------|---------------------------------|
| Dictionaries Conditions Results | | |
| Results | Downloadable ACLs | |
| | C Edit Add Duplicate X Delete | D |
| Authentication | DENY_ALL_TRAFFIC | Description Deny all traffic |
| Authorization | | Allow all Traffic |
| Authorization Profiles | | Allow all Hame |
| 🔻 🚞 Downloadable ACLs | | |
| Q DENY_ALL_TRAFFIC | | |
| PERMIT_ALL_TRAFFIC | k. | |
| 🕨 🧮 Talina Bastura Nada Brafilas | | |

Step 2 Click Add.

Step 3 Configure the new dACL as described:

```
Name = GUEST
Description = dACL for GUEST users
DACL Content = permit udp any host {DNS_Server}
deny ip any 10.0.0.0 0.255.255.255 (Internal resources)
permit ip any any
```

Step 4 Click Submit.

Step 5 Repeat Steps 1 through 4 with following dACL:

```
Name = CONTRACTOR
Description = dACL for CONTRACTOR users
DACL Content = permit ip any any
```

Procedure 2 Create an AuthZ Profile

Step 1 Navigate to Policy \rightarrow Policy Elements \rightarrow Results \rightarrow Authorization \rightarrow Authorization Profiles.

Step 2 Click Add (Figure 33).

Figure 33 Create AuthZ profile for Each User Type

| 💧 Home Operations 🔻 Policy 🔻 | Administratio | on v | | | | |
|---------------------------------|---------------|--------------------------|--------------|--------------|---------------------------------|-------------------------------|
| Authentication 🧕 Authorization | 🛃 Profiling | g 🛛 💽 Posture | 🔂 Client F | Provisioning | 🚊 Security Group Access | Policy Elements |
| Dictionaries Conditions Results | | | | | | |
| Results | St | andard Authori | zation Profi | es | | |
| (| <u>م</u> | / Edit | | XDelete | | |
| Authentication | | Name | | Descript | ion | |
| Authorization | | CWA Cisco_IP_Phones | 5 | Profile F | or Cisco Phones. | |
| Authorization Profiles | | DenyAccess | | Default | Network Authorization Profile w | vith access type as Access-Re |
| Cisco_IP_Phones | | DomainPC PermitAccess | | Default | Network Authorization Profile w | uith access type as Access-Ar |
| C DenyAccess | | Whitelist | | Sciult | | |

Step 3 Configure the new AuthZ Profile as described:

| Aut | horization Profiles > New Authorization Profile |
|------|--|
| Figu | re 34 Guest AuthZ profile configuration |
| | VLAN = GUEST |
| | DACL Name = GUEST |
| | Common Tasks |
| | Access-Type = ACCESS_ACCEPT |
| | Description = AuthZ Profile for GUEST role (Authentication Mode) |
| | Name = GUEST |

| | | | _ | ALC: N |
|------|-------------|---------|---|----------|
| Auth | O. H I TH T | | | de la co |
| AULI | UFIZE | поп | | лпе |
| | | | | |

| * Name | GUEST | | |
|---------------------------------|---------------|----------|------------------------|
| Description | | | |
| * Access Type | ACCESS_ACCEPT | * | |
| Common Task | s | | |
| 🗹 DACL Name | | GUEST | v |
| VLAN | | Tag ID 1 | Edit Tag ID/Name GUEST |
| | Dermission | | |

Step 4 Scroll to the bottom to check that the Attribute Details look like Figure 35, and click Submit.

Figure 35 Attribute Details

Attributes Details

```
Access Type = ACCESS_ACCEPT
Tunnel-Private-Group-ID = 1:GUEST
Tunnel-Type=1:13
Tunnel-Medium-Type=1:6
DACL = GUEST
```

Step 5 Repeat Steps 1 through 4 with following attributes

Name = CONTRACTOR Description = AuthZ Profile for CONTRACTOR role

```
Access-Type = ACCESS_ACCEPT
-- Common Tasks
DACL Name = CONTRACTOR
```

Step 6 Repeat Steps 1 through 4 with following attributes:

```
Name = EMPLOYEE
Description = AuthZ Profile for EMPLOYEE role
Access-Type = ACCESS_ACCEPT
-- Common Tasks
DACL Name = PERMIT_ALL_TRAFFIC
```

Step 7 Click Submit.

Procedure 3 Create a guest and contractor AuthZ policy rule

- Step 1 Navigate to Policy \rightarrow Authorization.
- Step 2 Insert a new Rule above the Default rule (bottom of the Policy table).
- Step 3 Name the new Rule GUEST.
- Step 4 Under Identity Groups, click the plus sign on the picker.
- Step 5 Choose User Identity Groups \rightarrow GUEST.
- Step 6 Leave Other Conditions alone.
- Step 7 For Permissions, click the plus sign and select Standard \rightarrow GUEST.
- Step 8 Insert a new rule above the default rule (bottom of the Policy table).
- Step 9 Name the new Rule CONTRACTOR.
- Step 10 Under Identity Groups, click the plus sign on the picker.
- Step 11 Choose User Identity Groups \rightarrow CONTRACTOR
- Step 12 Leave Other Conditions alone.
- Step 13 For Permissions, click the plus sign, and select Standard \rightarrow CONTRACTOR.
- Step 14 Name the new Rule EMPLOYEE-WEBAUTH.
- Step 15 Leave Identity Groups alone.
- Step 16 Under Conditions, click the plus sign on the picker.
- Step 17 Click Create New Condition.
- Step 18 Select Network Access \rightarrow Usecase \rightarrow Guest Flow (Figure 36).

Figure 36 Guest Flow Condition

| Network Access:UseCase EQU | ALS Gu 🗢 then EMPLOYEE 💠 | |
|----------------------------|--|----------------|
| Add All Conditions Below t | | |
| Condition Name | Expression | |
| ♦ [| Network Access:Use Equals - Guest Flow - | ÷ <u>è</u> ÷ • |
| | | |

Step 19 Click Add Attribute/ Value (Figure 37).

| Figure 37 Add Additional Condition | |
|---|----------------------------|
| Network Access:UseCase EQUALS Gu C then EMPLOYEE | Done |
| Add All Conditions Below to Library | Edit 👻 |
| Condition Name Expression | Edit 🗸 |
| ○ Network Access:Use⊙ Equals ■ Guest Flow AND | |
| | Add Attribute/Value |
| | Add Condition from Library |
| | Duplicate |
| | Add Condition to Library |
| | Delete |

Step 20 Select AD1 \rightarrow ExternalGroups \rightarrow cts.local/Users/Domain Users.

Step 21 For Permissions, click the plus sign, and select Standard \rightarrow EMPLOYEE.

Figure 38 shows the final authorization policy.

Figure 38 Final AuthZ Policy

| 🏠 Home Opera | ations 🔻 Policy 🔻 | Administration | • | | | |
|------------------|-------------------|----------------|-----------|---------------------|-----------------------|-------------------|
| 💄 Authentication | Authorization | 🛃 Profiling | 💽 Posture | Client Provisioning | Security Group Access | 8 Policy Elements |

Authorization Policy

Define the Authorization Policy by configuring rules based on identity groups and/or other conditions. Drag and drop rules to change the order.

| First Matched Rule Applies | | | | | | |
|----------------------------|--|------------------|----|---|------|-------------|
| ь | ceptions (| 0) | | | | |
| | Status | Rule Name | C | Conditions (identity groups and other conditions) | P | Permissions |
| | ~ | Employee-WebAuth | | (Network Access:UseCase EQUALS Guest Flow AND AD1:ExternalGroups EQUALS cts.local/Users/Domain Users) | then | EMPLOYEE |
| | ~ | GUEST | if | Guest | then | GUEST |
| | Image: A second s | CONTRACTOR | if | Contractors | then | CONTRACTO |

Step 22 Click Save.

Universal Guest Configuration: Sponsor Login / Guest and Contractor Account Creation

A predefined DefaultGuestPortal is available under Multi-Portal Configurations. This portal has the default Cisco look-and-feel and you cannot customize it. To create a customized portal, you must first begin by adding a new portal.

Procedure 1 Configure Guest/Contractor User in the Sponsor Portal

Step 1 From your web browser, navigate to the Sponsor portal at:

Step 2 https://portal host or IP address>:8443/sponsorportal

Note: If you used the default sponsor URL option in the Sponsor User Configuration section, you can use a simple URL such as https://sponsor.cts.local here.

Step 3 Log in to the portal using the sponsor user's credentials (Figure 39).

Figure 39 Sponsor Portal Login

| .ı ı.ı ı. cısco | Identity Services Engine Sponsor Portal | Username: Password: Login |
|--------------------|--|---------------------------------|
| - 18 | | |

Step 4 Navigate to Create Single Guest User Account (Figure 40).

Figure 40 Sponsor Portal

Sponsor Portal: Getting Started



Sponsor Settings Customization

Step 5 Configure the required fields (Figure 41).

Figure 41 Creating Guest Account from Sponsor Portal

| cisco Sponsor Por | tal | |
|--|---|---------------|
| ▼_ Sponsor | Account Management > View All Guest Accounts > Create G | Guest Account |
| Home Settings Customization | Create Guest Account | |
| | First Name: | |
| | Last Name: | |
| | Email Address: | |
| | Phone Number: | |
| | Company: | |
| | Optional Data 1: | |
| | Optional Data 2: | |
| | Optional Data 3: | |
| | Optional Data 4: | |
| | Optional Data 5: | |
| | Group Role: | N |
| Account Management View Guest Accounts | S Time Profile: | |
| Create Single Account Create Random Accounts Import Accounts | G Timezone: UTC | \$ |
| Import Accounts | Canguage Template for Email/SMS Notifications: | inglish 🔷 |
| | Required fields | |
| | Submit Cancel | |

Step 6 Click Submit.

Cisco TrustSec System:

- <u>http://www.cisco.com/go/trustsec</u>
- <u>http://www.cisco.com/en/US/solutions/ns340/ns414/ns742/ns744/landing_DesignZone_TrustSec.html</u>

Device Configuration Guides:

Cisco Identity Services Engine User Guides: http://www.cisco.com/en/US/products/ps11640/products_user_guide_list.html

For more information about Cisco IOS Software, Cisco IOS XE Software, and Cisco NX-OS Software releases, please refer to following URLs:

- For Cisco Catalyst 2900 series switches: <u>http://www.cisco.com/en/US/products/ps6406/products_installation_and_configuration_guides_list.html</u>
- For Cisco Catalyst 3000 series switches: http://www.cisco.com/en/US/products/ps7077/products installation and configuration guides list.html
- For Cisco Catalyst 3000-X series switches: http://www.cisco.com/en/US/products/ps10745/products_installation_and_configuration_guides_list.html
- For Cisco Catalyst 4500 series switches: <u>http://www.cisco.com/en/US/products/hw/switches/ps4324/products installation and configuration guides list.ht</u> <u>ml</u>
- For Cisco Catalyst 6500 series switches: <u>http://www.cisco.com/en/US/products/hw/switches/ps708/products_installation_and_configuration_guides_list.html</u>
- For Cisco ASR 1000 series routers: http://www.cisco.com/en/US/products/ps9343/products installation and configuration guides list.html

For Cisco Wireless LAN Controllers: http://www.cisco.com/en/US/docs/wireless/controller/7.2/configuration/guide/cg.html