

# Cisco TrustSec How-To Guide: Guest Services

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# What Is the Cisco TrustSec System?

Cisco TrustSec®, a core component of the Cisco SecureX Architecture<sup>TM</sup>, is an intelligent access control solution. TrustSec mitigates security risks by providing comprehensive visibility into who and what is connecting across the entire network infrastructure, and exceptional control over what and where they can go.

TrustSec builds on your existing identity-aware access layer infrastructure (switches, wireless controllers, and so on). The solution and all the components within the solution are thoroughly vetted and rigorously tested as an integrated system.

In addition to combining standards-based identity and enforcement models, such as IEEE 802.1X and VLAN control, the TrustSec system it also includes advanced identity and enforcement capabilities such as flexible authentication, Downloadable Access Control Lists (dACLs), Security Group Tagging (SGT), device profiling, posture assessments, and more.



# About the TrustSec How-To Guides

The TrustSec team is producing this series of How-To documents to describe best practices for TrustSec deployments. The documents in the series build on one another and guide the reader through a successful implementation of the TrustSec system. You can use these documents to follow the prescribed path to deploy the entire system, or simply pick the single use-case that meets your specific need.

Each guide is this series comes with a subway-style "You Are Here" map to help you identify the stage the document addresses and pinpoint where you are in the TrustSec deployment process (Figure 2).



## What does it mean to be 'TrustSec Certified'?

Each TrustSec version number (for example, TrustSec Version 2.0, Version 2.1, and so on) is a certified design or architecture. All the technology making up the architecture has undergone thorough architectural design development and lab testing. For a How-To Guide to be marked "TrustSec certified," all the elements discussed in the document must meet the following criteria:

- Products incorporated in the design must be generally available.
- Deployment, operation, and management of components within the system must exhibit repeatable processes.
- All configurations and products used in the design must have been fully tested as an integrated solution.

Many features may exist that could benefit your deployment, but if they were not part of the tested solution, they will not be marked as "TrustSec "certified". The TrustSec team strives to provide regular updates to these documents that will include new features as they become available, and are integrated into the TrustSec test plans, pilot deployments, and system revisions. (i.e., TrustSec 2.2 certification).

Additionally, many features and scenarios have been tested, but are not considered a best practice, and therefore are not included in these documents. As an example, certain IEEE 802.1X timers and local web authentication features are not included.

**Note:** Within this document, we describe the recommended method of deployment, and a few different options depending on the level of security needed in your environment. These methods are examples and step-by-step instructions for TrustSec deployment as prescribed by Cisco best practices to help ensure a successful project deployment.

# Overview

TrustSec helps organizations secure guest and contractor access to corporate networks, helping to ensure that guest and visitor traffic remains segregated from internal networks and assessing incoming computers for threats that may affect network availability and security. It also provides limited access for contractors to the internal network. Cisco® Identity Services Engine (ISE) offers centralized guest access management and enforcement for wired and wireless users, and can integrate easily with wireless solutions, third-party guest access portals, and billing providers.

Cisco ISE Guest Services allow guests, visitors, contractors, consultants, or customers to perform an HTTPS login to access a network, whether that network is a corporate intranet or the public Internet. The network is defined through a VLAN and/or a downloadable access control list (dACL) configuration in the network access device (NAD). Cisco ISE offers a simple client configurable Sponsor portal for creating and managing guest user accounts. ISE also supports default and customizable Guest Login portals to handle guest user login. Guest service provisions a guest account for the amount of time specified when the account is created.

Aside from the guest users, whom we define users as "users who simply need Internet-only access," we will also cover contractors, who need access to internal resources. The benefit of using the Cisco ISE to manage contractors is to provide management without having to provide main directory accounts such as Microsoft Active Directory (AD). Aside from the guest and contractor access, we will also define two different sponsor groups: one that can only create guest users, and the other that can create guest and contractor users.

In this How-To Guide, we will review the overall workflow for configuring ISE Guest Services, including sponsor setup, guest setup, contractor setup, and configuration of authorization policies for guest and contractor access.

# Using ISE Guest Services to Provision Multiple Roles

Cisco ISE Guest Services exposes two web portals, the Guest portal and Sponsor portal:

- Guest portal: Used for authenticating users via web browser, provides Acceptable Use Policy (AUP) [[ok?]] acknowledgment, changing of passwords, and self-registration
- Sponsor portal: Used for sponsors to create, update, and manage guest user accounts

Figure 3 shows the main steps in configuring guest services.





Universal Guest Configuration: Sponsor User Configuration

#### **Procedure 1** Configure Sponsor System Settings

Step 1 Navigate to Administration  $\rightarrow$  Guest Management  $\rightarrow$  Settings  $\rightarrow$  General  $\rightarrow$  Ports.

Step 2 Verify the HTTPS ports used for portal access as required for the Guest and Sponsor portal.

Step 3 The default portal setting is 8443, as shown in Figure 4.

Figure 4 Guest and Sponsor HTTPS Port Se	ettings	
CISCO Identity Services Engine		
🛕 Home Operations 🔻 Policy 🔻 Adm	inistration 🔻	
🔆 System 🦉 Identity Management	Network Resources Guest Management	
Sponsor Group Policy Sponsor Groups Setti	ngs	
Settings  General  Portal Theme  Ports  Purge  Soonsor  Guest	Guest/Sponsor SSL Settings         Admin Portal Settings         HTTP Port       80         HTTPS Port       443         Guest Portal Settings         HTTPS Port       8443         Sponsor Portal Settings         HTTPS Port       8443         Ualid Range 1 to 65535)         Sponsor Portal Settings         HTTPS Port       8443         Ualid Range 1 to 65535)	(Fully Qualified Domain Name e.g. guest.yourcompany.com)

**Step 4** (Optional) Click check box next to Default Sponsor URL and enter the common fully qualified domain name (FQDN) for Sponsor portal URL. This allows sponsors to reference Sponsor portal in a simple URL. Note that DNS must be configured to reference real node IP address for this common FQDN in order for this to work. In a distributed ISE deployment, it is recommended to use a load balancer for this web portal to provide redundancy.

Step 5 Navigate to Administration  $\rightarrow$  System  $\rightarrow$  Settings  $\rightarrow$  SMTP Server.

Step 6 Enter your mail server and configure notification settings as required (Figure 5).



#### Procedure 2 Configure Guest Sponsor Groups

Step 1 The guest sponsor group contains the permissions and settings for the sponsor user.

Step 2 Navigate to Administration  $\rightarrow$  Guest Management  $\rightarrow$  Sponsor Groups.

Step 3 Click Add or Edit to create or edit a sponsor group.

Step 4 Under the General tab, enter a name and description (Figure 6).

Figure 6 Creating the Sponsor Group for Guests

💧 Home O	perations <b>v</b> Policy <b>v</b>	Administration <b>v</b>
🐝 System	Identity Management	Network Reso
Sponsor Group F	Policy Sponsor Groups	Settings
Sponsor Group List > Sponsor Group	New Sponsor Group P	
General	Authorization Levels	Guest Roles
* Name	GuestSponsor	
Description	Sponsor who can create gu	est accounts 🏼

Step 5 Under the Authorization Levels tab, set permissions as necessary (Figure 7).

Figure 7 Setting Guest Sponsor Group Permissions A Home Operations 

Policy 

Administration Network Resources 🔆 System Identity Management 🛃 Guest N Sponsor Group Policy Sponsor Groups Settings Sponsor Group List > New Sponsor Group Sponsor Group Authorization Levels General Guest Roles Time Profiles Allow Login Yes Ŧ Create Single Account Yes Ŧ Create Random Accounts Yes Ŧ Import CSV Yes Ŧ Send Email Yes Ŧ Send SMS Yes Ŧ View Guest Password Yes Ŧ Allow Printing Guest Details Yes Ŧ View/Edit Accounts All Accounts Ŧ Suspend/Reinstate Accounts All Accounts ÷ \* Account Start Time 10 Days (Valid Range 1 to 999999999) \* Maximum Duration of Account 10 Days (Valid Range 1 to 999999999)

Step 6 Select the appropriate values for View/Edit Accounts, Suspend/Reinstate Accounts, Account Start Time, and Maximum Duration of Account settings.

Step 7 Example settings are shown in Figure 7 above.

Note: If the Maximum Duration of Account is less that	n the assigned Time Profile	, the Maximum Duration of Ad	ccount will be used instead of the
Time Profile for guest account creation.			

Step 8 From the Guest Roles tab, choose the guest roles that the sponsor group user is allowed to assign to the guest user (Figure 8).

Figure 8 Setting Available Guest Roles for Guest Sponsor Group

💧 Home 🤇	Operations <b>v</b> Policy <b>v</b>	Administration •	
💑 System	Identity Management	Network Re	sources
Sponsor Group	Policy Sponsor Groups	Settings	
Sponsor Group List > Sponsor Grou	New Sponsor Group		
General	Authorization Levels	Guest Roles	Time Profile
Guest	0	4	

Note: When guest users are created by a sponsor or through self-service, the guest account is not active until guest user logs in through Cisco ISE web portal. In ISE 1.1.1, there is a new default ID group for guests available named ActivatedGuest. The purpose of this group of guest accounts is to allow organizations to create guests that don't have to come to an ISE web portal before being able to pass authentication. This comes in handy if guest users are required to authenticate through a non ISE web portal such as Local Web Auth (LWA), 802.1X, and VPN.

Step 9 Under the Time Profiles tab, choose time profiles that the sponsor group user is able to assign to guest accounts (Figure 9).

A Homo	Operationa -	Dollay =	Administration	-
nome (	operations v	Policy V	Administration	
🐝 System	Northerate Market Marke	lanagement	Network F	tesources
Sponsor Group	Policy Spon	sor Groups	Settings	
Sponsor Group List >	New Sponsor Gro	oup		
Sponsor Grou	ıp			
General	Authorizatio	on Levels	Guest Roles	Time Profiles
Available	) () () () ()	Currently S DefaultFirs DefaultOne DefaultStar	tLogin Hour tEnd	

Figure 9 Setting Available Time Profiles for Guest Sponsor Group

Step 10 Click Submit to save the configuration.

Procedure 3 Configure Identity Group for Contractors

Step 1 Create a separate user group for contractors.

Step 2 Navigate to Administration  $\rightarrow$  Identity Management  $\rightarrow$  Groups.

Step 3 Click Add to create a contractor group (Figure 10).

Figure 10 Creating a Contractor User Group

💧 Home Operations 🔻 Policy 🔻 Admin	istration 🔻
🐝 System 🛛 💆 Identity Management	Network Resources 🛛 🔮 Guest Management
Identities Groups External Identity Sources	Identity Source Sequences Settings
Identity Groups	User Identity Groups > Contractors Identity Group
<b>↓</b> • ■ <b>■ ₩</b> •	* Name Contractors
User Identity Groups	Description
Endpoint Identity Groups	Save Reset

Step 4 Enter a name and description.

Step 5 Click Submit to save the configuration.

Procedure 4 Configure Time Profiles for Contractors

Step 1 Create a time profile that allows extended access for contractors.

Step 2 Navigate to Administration  $\rightarrow$  Guest Management  $\rightarrow$  Settings  $\rightarrow$  Guest  $\rightarrow$  Time Profiles.

Step 3 Click Add to create a time profile.

Figure 11 Configuring a Time Profile Configuration for Contractors

💧 Home Operations 🔻 Policy 🔻 Admin	istration 🔻
🔆 System 🔮 Identity Management	Network Resources Use Guest Management
Sponsor Group Policy Sponsor Groups Setting	15
Settings  General	Time Profile List > 90DaysFromLogin Time Profile Configuration
🕨 🚞 Sponsor	* Name 90DaysFromLogin
▼ 🧰 Guest	Description
Details Policy	* Time Zone For Restrictions UTC
Language Template	* Account Type FromFirstLogin *
Multi-Portal Configurations	* Duration 90 Days T
Possiver Policy	Restrictions Guests cannot login or will be logged out during these periods
i goDaysFromLogin	Monday - From 00 - 00 - To 00 - 00 -
11 DefaultFirstLogin	Save Reset
E DefaultOneHour	
DefaultStartEnd	•

Step 4 Enter a Name, Description, and select Account Type and Duration.

Step 5 Click Submit to save the configuration.

#### Procedure 5 Configure Contractor Sponsor Groups

Step 1 The contractor sponsor group contains the permissions and settings for the sponsor user.

Step 2 Navigate to Administration  $\rightarrow$  Guest Management  $\rightarrow$  Sponsor Groups.

Step 3 Click Add to create a new sponsor group.

Step 4 Under the General tab, enter a name and description for the new group (Figure 12).

Figure 12 Creating a Contractor Sponsor Group 🔒 Home Operations 🔻 Policy 🔻 Administration v 🐝 System A Identity Management 🖬 Network Resources 🛛 🛃 Guest Managem Sponsor Group Policy Sponsor Groups Settings Sponsor Group List > New Sponsor Group Sponsor Group General Authorization Levels Guest Roles Time Profiles \* Name ContractorSponsor Description //.

Step 5 Under the Authorization Levels tab, set permissions as necessary (Figure 13).

Figure 13 Setting Contractor Sponso	or Group Permissions
💧 Home Operations 🔻 Polic	cy ▼ Administration ▼
🐝 System 🛛 💆 Identity Manage	ement Network Resources Guest Managen
Sponsor Group Policy Sponsor Gr	roups Settings
Sponsor Group List > New Sponsor Group	
Sponsor Group	
General Authorization Lev	els Guest Roles Time Profiles
Allow Login	Yes 🔻
Create Single Account	Yes 🔹
Create Random Accounts	Yes 👻
Import CSV	Yes 👻
Send Email	Yes 👻
Send SMS	Yes 👻
View Guest Password	Yes 👻
Allow Printing Guest Details	Yes 👻
View/Edit Accounts	Own Accounts -
Suspend/Reinstate Accounts	Own Accounts 👻
* Account Start Time	10 Days (Valid Range 1 to 999999999)
* Maximum Duration of Account	90 Days (Valid Range 1 to 999999999)

Step 6 Select the appropriate values for View/Edit Accounts, Suspend/Reinstate Accounts, Account Start Time, and Maximum Duration of Account settings.

Step 7 From the Guest Roles tab, choose the contractor roles that the contractor sponsor group user is allowed to assign to the contractor user (Figure 14).

Figure 14 Setting Available Roles for Contractor Sponsor Group



Step 8 Under the Time Profiles tab, choose time profiles that the contractor sponsor group user is able to assign to contractor accounts (Figure 15).

Figure 15 Setting A	vailable Time Profiles f	or the Contracto	or Sponsor Group
💧 Home Ope	rations <b>v</b> Policy <b>v</b>	Administration	
🔆 System	Management	Network R	esources 🛃 🤇
Sponsor Group Pol	icy Sponsor Groups	Settings	
Sponsor Group List > Ne Sponsor Group General	w Sponsor Group Authorization Levels	Guest Roles	Time Profiles
Available DefaultFirstLogin DefaultOneHour DefaultStartEnd	Currently Se	elected nLogin	

Step 9 Click Submit to save the configuration.

#### Procedure 6 Configure Identity Source Sequences for Sponsors (Optional)

Identity source sequences define the order in which Cisco ISE will look for user credentials in the different databases. We will use the default identity sequence called Sponsor\_Portal\_Sequence. This one is sufficient for most installations.

Step 1 Navigate to Administration  $\rightarrow$  Identity Management  $\rightarrow$  Identity Source Sequences.

Step 2 Click Add to add an identity source sequence. You can check the check box or click Edit or Duplicate as needed.

Step 3 The example in Figure 16 shows AD1, which is an Active Directory (AD) identity source.

Figure 16 Identity Source Sequence for Sponsor 1

dentities	Groups External Identit	y Sources Identity Source S	equences Settings	
ntity Source Sec	uences List > Sponsor_Portal_	Sequence		
entity Sou	rce Sequence			
Identity So	urce Sequence			
* Name	Sponsor_Portal_Sequence	2		
Description	A Built-in Identity Sequen	ce For The Sponsor Portal		
<ul> <li>Certificat</li> </ul>	e Based Authentication			
	elect Certificate Authentica	tion Profile		
<ul> <li>Authentic</li> </ul>	ation Search List			
	A set of identity sources th	at will be accessed in sequence	until first authentication succeeds	
Available		Selected		
LDAP	Indpoints	Internal Us	sers	
		$\langle \rangle$		
		<ul> <li>(*)</li> <li>(*)</li></ul>		
Advances	Search List Settings	8		

Step 4 In the Authentication Search List area, select the appropriate option to indicate whether or not you want Cisco ISE to stop searching if the user is not found in the first identity store (Figure 17).

Figure 17 Identity Source Sequence for Sponsor 1

#### Advanced Search List Settings

Select the action to be performed if a selected identity store cannot be accessed for authentication

- O Do not access other stores in the sequence and set the "AuthenticationStatus" attribute to "ProcessError"
- Treat as if the user was not found and proceed to the next store in the sequence

#### Procedure 7 Configure Identity Source Sequences for Guests (Optional)

We will use the default identity sequence called Guest\_Portal\_Sequence. We will add AD1 to the sequence, which allows AD domain users as well as ISE guest users to authenticate via Web Authentication.

Step 1 Navigate to Administration  $\rightarrow$  Identity Management  $\rightarrow$  Identity Source Sequences.

Step 2 Click Add to add an identity source sequence. You can check the check box or click **Edit** or **Duplicate** accordingly (Figure 18).

The identity source sequence in Figure 18 shows an authentication order that checks the Internal database first, then AD1. Typically web access is used for guest and contract users, as employees should have a configured supplicant. By using this

authentication order, guest authentication requests will be examined against the internal store first, and therefore will not be unnecessarily sent to AD servers.

Figure 18 Identity Source Sequence for Guest 1

	Groups External Identity Sour	Identity Source Sec	uences Settings	
itity Source Seq	uences List > Guest_Portal_Sequenc	e		
Identity Sou				
Identity 50				
* Name	Guest_Portal_Sequence			
Description	A Built-in Identity Sequence For	The Guest Portal		
<ul> <li>Certification</li> </ul>	e Based Authentication			
	alact Cartificata Authoptication D	rofilo		
	elect Certificate Authentication Pr	onie		
<ul> <li>Authentic</li> </ul>	ation Search List			
	A set of identity sources that will	he accessed in sequence ur	til first authentication succeeds	
	A set of identity sources that will	be accessed in sequence of	an mat admentication addeeda	,
Available		Selected		
Available Internal B	Indpoints	Selected Internal User	s	
Available Internal E LDAP	Indpoints	Selected Internal User AD1	8	
Available Internal I LDAP	Endpoints	Selected Internal User AD1	8	
Available Internal I LDAP	Endpoints	Selected Internal User AD1	S	
Available Internal I LDAP	Endpoints	Selected           Internal User           AD1           (<)	\$	
Available Internal f LDAP	Endpoints	Selected           Internal User           Internal User           Image: Selected           Image: Selected	\$	
Available Internal 8 LDAP	Endpoints	Selected Internal User AD1	S	

Step 3 In the Authentication Search List area, select the appropriate option to indicate whether or not you want Cisco ISE to stop searching if the user is not found in the first identity store (Figure 19).

Figure 19 Identity Source Sequence 2

#### Advanced Search List Settings

Select the action to be performed if a selected identity store cannot be accessed for authentication

- O Do not access other stores in the sequence and set the "AuthenticationStatus" attribute to "ProcessError"
- Treat as if the user was not found and proceed to the next store in the sequence

#### Procedure 8 Configure Authentication Sources for Sponsor Portal

To allow a sponsor to log in to the Sponsor portal, you have to choose an identity store sequence. This sequence is used with the login credentials of the sponsor to authenticate and authorize the sponsor for access to the Sponsor portal.

Step 1 Navigate to Administration  $\rightarrow$  Guest Management  $\rightarrow$  Settings  $\rightarrow$  Sponsor  $\rightarrow$  Authentication Source.

Step 2 From the Identity Store Sequence drop-down list, choose the sequence to be used for the sponsor authentication (Sponsor\_Portal\_Sequence in Figure 20).

Figure 20 Selecting the Identity Source Sequence for Sponsor Access



Step 3 Click Save.

#### Procedure 9 Configure a New Sponsor User (Optional)

For the majority of installations, Active Directory will be the identity source chosen to authenticate sponsors to. However, it is possible to create local sponsor users on ISE. This procedure details the creation of that local sponsor user.

Step 1 Navigate to Administration  $\rightarrow$  Identity Management  $\rightarrow$  Identities  $\rightarrow$  Users.

Step 2 Click Add to create a new network access user. The Network Access page is displayed.

Step 3 Enter values as appropriate to configure the sponsor user.

Step 4 Associate the sponsor with the appropriate sponsor user group (Figure 21).

Figure 21 Creating an ISE Internal Sponsor User

💧 Home Operations 🔻 Policy 🔻 Adm	inistration 🔻
🔆 System 🛛 🖉 Identity Management	Network Resources 🛃 Guest Management
Identities Groups External Identity Sources	Identity Source Sequences Settings
Identities                 Users         Endpoints         Isets Network Scan Results	Network Access User > Sponsor1 Network Access User Name sponsor1 Status Enabled * Email Password * Password * Re-Enter Password Weer Information First Name Last Name Last Name Count Options Description Password Ohange Change password on next login Vuser Groups Save Reset

#### Procedure 10 Configure Sponsor Group Policies

Sponsor group policies are like identity mapping policies: they map identity groups (Active Directory or local groups) to a sponsor group. Each sponsor group may have different settings, such as the GuestSponsor and ContractorSponsor groups created in the "Configure Guest Sponsor Groups" and "Configure Contractor Sponsor Groups" procedures.

Step 1 Navigate to Administration  $\rightarrow$  Guest Management  $\rightarrow$  Sponsor Group Policy.

Step 2 Click Actions to insert a new rule above the existing rules.

Step 3 Name the rule ContractorSponsor (or GuestSponsor).

Step 4 Leave the Identity Groups at the default setting: Any.

Step 5 Under conditions, select Create a New Condition (Advanced Option).

Step 6 Within the expression, choose: AD1  $\rightarrow$  ExternalGroups  $\rightarrow$  Domain Admins (or Domain Users).

Step 7 Under Other Conditions, you may configure any number of conditions and statements per network requirements. These conditions will be used to match users as they authenticate to the Guest Sponsor portal.

Step 8 Under Sponsor Groups, choose **ContractorSponsor** (or **GuestSponsor**), which we created in an earlier procedures. Figure 22 shows the completed configuration.

Figure 22 Configuring Sponsor Group Policies

💧 Home Operations 🔻 Policy 🔻	Administration 🔻		
🐝 System 🛛 💆 Identity Managemen	Network Resources	Suest Management	
Sponsor Group Policy Sponsor Groups	Settings		
Sponsor Group Policy Define the Sponsor Group Policy by configurit	a rules based on identity group	s and/or other conditions. Drag and drop rules to change the	order.
Status Policy Name	Identity Groups	Other Conditions	Sponsor Groups
ContractorSponsor	If Any	AD1:ExternalGroups EQUALS cts.local/	수 then ContractorSponsor 수
GuestSponsor	If Any	AD1:ExternalGroups EQUALS cts.local/	수 then GuestSponsor 수

Step 9 Click Save to save configuration.



The details policy determines the data that the sponsor needs to enter when creating a guest account. The ISE administrator must define the fields that should appear on the Sponsor Guest Users page and in the Guest User Self-Registration page.

Step 1 Navigate to Administration  $\rightarrow$  Guest Management  $\rightarrow$  Settings  $\rightarrow$  Guest  $\rightarrow$  Details Policy.

Step 2 Specify one of the three settings for each field as required: Mandatory, Optional, or Unused (Figure 23).

Figure 23 Configuring the Guest Details Policy

🛕 Home Operations 🔻 Policy 🔻 Adm	inistr	ation 🔻	
🔆 System 🛃 Identity Management	Net	work Resources	Guest Management
Sponsor Group Policy Sponsor Groups Set	ings		
Settings		Guest Details Po	blicy
General		* First Name	Optional 👻
Guest		* Last Name	Optional 👻
Details Policy		* Company	Optional 👻
► 🚞 Language Template		* Email	Optional 👻
Multi-Portal Configurations		* Phone	Optional 👻
Password Policy		* Optional Data 1	Optional 👻
Time Profiles		* Optional Data 2	Optional 🚽
Username Policy		* Optional Data 3	Optional 🗸
		* Optional Data 4	Optional 👻
		* Optional Data 5	Optional 👻
	•	Save Reset	

Step 3 Click Submit.

#### Procedure 12 Configure the Guest Username Policy

The Guest portal policy specifies how the usernames will be created for the guest accounts. It contains username requirements for guest services, such as allowed characters and the username format. Username policy configuration can be done in two ways: General or Random.

To configure general guest username policy, complete the following steps:

Step 1 Navigate to Administration  $\rightarrow$  Guest Management  $\rightarrow$  Settings  $\rightarrow$  Guest  $\rightarrow$  Username Policy.

Step 2 Choose one of the username creation options: Create username from email address or Create username from first and last name (Figure 24).

Figure 24 Setting Guest Username Policy	
🚖 Home Operations 🔻 Policy 🔻 Adminis	stration 🔻
🔆 System 🖉 Identity Management 📰 I	Network Resources Egg Guest Management
Sponsor Group Policy Sponsor Groups Setting	
Settings	Username Policy
<ul> <li>General</li> <li>Sponsor</li> <li>Guest</li> <li>Details Policy</li> <li>Language Template</li> <li>Multi-Portal Configurations</li> <li>Portal Policy</li> <li>Portal Policy</li> <li>Password Policy</li> <li>Time Profiles</li> <li>Username Policy</li> </ul>	General         Create username from email address         Create username from first name and last name         * Minimum Username Length       8 (Valid Range 1 to 20)         Random         * Username may include the alphabetic characters       abcdefghilkImnopqrstuvwxyzABCDEFGHIJKLMNOPORSTUVWXYZZ         * Minimum number to include       4 (Valid Range 0 to 20)         * Username may include the numeric characters       0123456789         * Minimum number to include       4 (Valid Range 0 to 20)         * Username may include the special characters       ~

Step 3 Enter minimum username length as required.

Step 4 Click Submit.

#### Procedure 13 Configure the Password Policy

The Guest portal policy specifies the characters that may be used for password generation, as well as how many characters of each type are required for all guest accounts.

Step 1 Navigate to Administration  $\rightarrow$  Guest Management  $\rightarrow$  Settings  $\rightarrow$  Guest

Step 2 Password Policy (Figure 25).

Figure 25 Setting Guest Password Policy

A Home Operations <b>v</b> Policy <b>v</b> Administration <b>v</b>				
స్త్రీ System 🔮 Identity Management 📰 Ne	twork Resources Guest Management			
Sponsor Group Policy Sponsor Groups Settings				
Settings	Password Policy			
> General	* Password may include the alphabetic characters abcdefghijkImnopgrstuvwxyzABCDEFGHIJKLMNOPQRSTUVWXYZ			
Sponsor	* Minimum number of alphabetic obstractors to include			
▼				
Details Policy	* Password may include the numeric characters 0123456789 (Should contain only numeric characters)			
Language Template	* Minimum number of digits to include 4 (Valid Range 0 to 20)			
Multi-Portal Configurations				
Portal Policy	* Password may include the special characters ~_			
Password Policy	* Minimum number of special characters to include 1 (Valid Range 0 to 10)			
Time Profiles				
Username Policy	Save Reset			

Step 3 Enter appropriate details according to your guest password policy requirements.

Step 4 Click Submit.

#### **Procedure 14** Configure the Options for the Guest Portal Policy

The Guest portal policy identifies functional items such as guest login attempts, password expiration, and so on.

Step 1 Navigate to Administration  $\rightarrow$  Guest Management  $\rightarrow$  Settings  $\rightarrow$  Guest  $\rightarrow$  Portal Policy.

Step 2 Configure the following options as required (see Figure 26):

- Self Registration Guest Role
- Self Registration Time Profile
- Maximum Login Failures
- Device Registration Portal Limit
- Guest Password Expiration

Figure 26 Guest Portal Policy Options

🔒 Home Operations 🔻 Policy 🔻 Adminis	tration 🔻
🔆 System 🦉 Identity Management 🗑 N	etwork Resources Guest Management
Sponsor Group Policy Sponsor Groups Setting	s
Settings	Guest Portal Policy
Sponsor	* Self Registration Guest Role
Guest   Details Policy	* Self Registration Time Profile DefaultFirstLogin *
▶ 🚞 Language Template	* Maximum Login Failures 5 (Valid Range 1 to 9)
multi-Portal Configurations	* Device Registration Portal Limit 5 (Valid Range 1 to 20)
Portal Policy	* Guest Password Expiration (Days) 1 (Valid Range 1 to 999)
Time Profiles	NOTE: Guest Password Expiration must be enabled in the Portal Configuration
Username Policy	Save Reset

Step 3 Click Save to save configuration.

#### Universal Guest Configuration: Multi-Portal Guest User Configuration

A predefined DefaultGuestPortal is available under Multi-Portal Configurations. This portal has the default Cisco look-and-feel and you cannot customize it. To create a customized portal, you must first begin by adding a new portal.

#### Procedure 1 Configure the Multi-Portal

This procedure is crucial to more than just guest access. It is critical that this portal be configured correctly for all Web Authentication needs.

Step 1 Navigate to Administration  $\rightarrow$  Guest Management  $\rightarrow$  Settings  $\rightarrow$  Guest  $\rightarrow$  Multi-Portal Configuration.

#### Step 2 Select the DefaultGuestPortal (Figure 27).

#### Figure 27 Default Guest Portal

8	
🐴 Home Operations 🔻 Policy 🔻	Administration <b>v</b>
🔆 System 🤌 Identity Management	Network Resources Guest Management
Sponsor Group Policy Sponsor Groups	Settings
Settings	Multi-Portal Configuration List > DefaultGuestPortal
General	Multi-Portal
Sponsor	
Guest     Details Policy	General Operations Customization Authentication
<ul> <li>Example Foncy</li> <li>Language Template</li> </ul>	Guest Portal Policy Configuration
<ul> <li>Multi-Portal Configurations</li> </ul>	
DefaultGuestPortal	
Portal Policy	
E Password Policy	
Username Policy	✓ Allow guest users to change password
	Require guest and internal users to change password at expiration
<b>N</b>	Guest users should download the posture client
	Guest users should be allowed to do self service
	Guest users should be allowed to do device registration
	Save Reset

Step 3 Make any changes to these settings as needed by your organization.

Step 4 Click the Authentication tab (Figure 28).

Figu	ure 28 Default (	Guest Portal: Aut	hentication			
Mult	ti-Portal Configuratio	n List > DefaultGues	stPortal			
Μι	lti-Portal					
	General	Operations Customization Authentication				
	Authentication Type Guest Central Web Auth Both					
	* Identity Store Sequence Guest_Portal_Sequence *					

Step 5 Choose Both for the type of users who will be authenticated during the guest login.

Step 6 Select the Guest\_Portal\_Sequence identity store.

Step 7 Click Save.

Universal Guest Configuration: Configure Central Web Authentication

This procedure was described in detail in the HowTo-WebAuthentication\_Design\_Guide and enabled as part of the transition out of Monitor Mode into one of the end-state modes. We are including it here simply for reference.

Procedure 1 Create the Central Web-Auth AuthZ Profile

Step 1 Navigate to Policy  $\rightarrow$  Policy Elements  $\rightarrow$  Results  $\rightarrow$  Authorization  $\rightarrow$  Authorization Profiles.

#### Step 2 Click Add (Figure 29).

Figure 29 Creating Central Web-Auth (CWA) AuthZ Profile

💧 Home Operations 🔻 Po	licy 🔻 Administra	tion 🔻			
Authentication S Author	rization 🛃 Profil	ing 🛛 💽 Posture	😡 Client Provision	ning 🚊 Security Group Access	Policy Elements
Dictionaries Conditions Res	ults				
Results		Standard Author	ization Profiles		
		/ Edit	Duplicate 🗙 De	lete	
	<u>₩</u> .	Name	D	escription	
		CWA			
Autonzation		Cisco_IP_Phone	s Pi	rofile For Cisco Phones.	
<ul> <li>Authorization Profiles</li> </ul>		DenyAccess	D	efault Network Authorization Profile v	with access type as Access-Re
CWA CWA		DomainPC			
Cisco_IP_Phones		PermitAccess	D	efault Network Authorization Profile v	with access type as Access-A
C DenyAccess		Whitelist	-		
C DomainPC					

Step 3 Name the AuthZ Profile WEBAUTH.

Step 4 Leave the Access Type as ACCESS\_ACCEPT.

Step 5 Set the DACL to PERMIT\_ALL\_TRAFFIC .

Step 6 Enable Web Authentication, and enter ACL-WEBAUTH-REDIRECT as the ACL.

#### The ACL-WEBAUTH-REDIRECT ACL was built on the switch and the WLC in HowTo-

WebAuthentication\_Design\_Guide. This is the ACL that identifies the "interesting traffic." Traffic matching that ACL will be redirected to the Centralized Web Authentication portal. This is distinctly different from a downloadable ACL that limits traffic through the port.

Step 7 Leave the Redirect as Default (Figure 30).

igure 30 CWA AuthZ profile configuration
Authorization Profiles > New Authorization Profile
Authorization Profile
* Name WEBAUTH
Description AuthZ Result For Web Authentication
* Access Type
▼ Common Tasks
DACL Name     PERMIT_ALL_TRAFFIC
ULAN VLAN
Voice Domain Permission
✓         Web Authentication         Centralized         ▼         ACL         ACL-WEBAUTH-REDIRECT         Redirect         Default         ▼

- Auto Cmart Bart

Step 8 Scroll to the bottom and check the Attributes Detail.

Step 9 Figure 31 shows the authorization profile for LAN switches. For an example showing the profile for the Cisco Wireless LAN Controller, see HowTo-WebAuthentication\_Design\_Guide.

#### Figure 31 Attribute Details

# Attributes Details Access Type = ACCESS\_ACCEPT DACL = PERMIT\_ALL\_TRAFFIC cisco-av-pair = url-redirect-acl=ACL-WEBAUTH-REDIRECT cisco-av-pair = url-redirect=https://ip:port/guestportal/gateway?sessionId=SessionIdValue&action=cwa

Step 10 Click Save.

Universal Guest Configuration: Configure Authorization for Guests and Contractors

Authorization for guest users is a topic that could take up an entire design guide by itself. In this section, we will authorize the guest users into the Guest VLAN, and provide a downloadable ACL that permits all traffic ingress at the switch.

This type of AuthZ, which is commonly used, assumes the network infrastructure is providing the isolation of the guest user from the remainder of the corporate network. This type of isolation is often accomplished using network virtualization (virtual routing and forwarding [VRF] technology) or even simply access lists at the Layer 3 edge.

Procedure 1 Create a Downloadable ACL

Step 1 Navigate to Policy  $\rightarrow$  Policy Elements  $\rightarrow$  Results  $\rightarrow$  Authorization  $\rightarrow$  Downloadable ACLs (Figure 32).

Figure 32 Dynamic ACL

💧 Home Operations 🔻 Policy 🔻 Admin	istration 🔻	
🕰 Authentication 💿 Authorization 🦂 I	Profiling 💿 Posture 😡 Client Provisioning	🚊 Security Group Access
Dictionaries Conditions Results		
Results	Downloadable ACLs            ✓ Edit	
Authentication	Name	Description
- Authorization	DENY_ALL_TRAFFIC	Deny all traffic
Authorization Profiles	PERMIT_ALL_TRAFFIC	Allow all Traffic
Downloadable ACLs     DENY ALL TRAFFIC		
PERMIT_ALL_TRAFFIC	h.	

#### Step 2 Click Add.

#### Step 3 Configure the new dACL as described:

```
Name = GUEST
Description = dACL for GUEST users
DACL Content = permit udp any host {DNS_Server}
deny ip any 10.0.0.0 0.255.255.255 (Internal resources)
permit ip any any
```

#### Step 4 Click Submit.

Step 5 Repeat Steps 1 through 4 with following dACL:

```
Name = CONTRACTOR
Description = dACL for CONTRACTOR users
DACL Content = permit ip any any
```

### Procedure 2 Create an AuthZ Profile

Step 1 Navigate to Policy  $\rightarrow$  Policy Elements  $\rightarrow$  Results  $\rightarrow$  Authorization  $\rightarrow$  Authorization Profiles.

Step 2 Click Add (Figure 33).

Figure 33 Create AuthZ profile for Each User Type

💧 Home Operations 🔻 Policy	Adminis	tration <b>v</b>	
ዿ Authentication 🧔 Authorizatio	n 🛃 Pro	ofiling 🛛 🕢 Posture 🔂 Client F	Provisioning 🔄 Security Group Access 🚯 Policy Elements
Dictionaries Conditions Results			
Results		Standard Authorization Profi	les
		/ Edit	XDelete
Authentication	197 <b>v</b>	Name	Description
- Authorization			
Authorization Brofiles		Cisco_IP_Phones	Profile For Cisco Phones.
Authorization Profiles		DenyAccess	Default Network Authorization Profile with access type as Access-Re
CWA		DomainPC	
Cisco_IP_Phones		PermitAccess	Default Network Authorization Profile with access type as Access-Au
Q DenyAccess		Whitelist	
C DomainPC			

Step 3 Configure the new AuthZ Profile as described:

Aut	thorization Profiles > New Authorization Profile
Figu	re 34 Guest AuthZ profile configuration
	VLAN = GUEST
	DACL Name = GUEST
	Common Tasks
	Access-Type = ACCESS_ACCEPT
	Description = AuthZ Profile for GUEST role (Authentication Mode)
	Name = GUEST

			_	ALC: N
	O. HI 77 7	<b>1</b> 000		de la co
AULI	UFIZE	поп	PIL	лпе

* Name	GUEST		
Description			
* Access Type	ACCESS_ACCEPT	•	
<ul> <li>Common Task</li> </ul>	s		
🗹 DACL Name		GUEST	•
VLAN		Tag ID 1	Edit Tag ID/Name GUEST
	Dermission		

Step 4 Scroll to the bottom to check that the Attribute Details look like Figure 35, and click Submit.

Figure 35 Attribute Details

Attributes Details

```
Access Type = ACCESS_ACCEPT
Tunnel-Private-Group-ID = 1:GUEST
Tunnel-Type=1:13
Tunnel-Medium-Type=1:6
DACL = GUEST
```

#### Step 5 Repeat Steps 1 through 4 with following attributes

Name = CONTRACTOR Description = AuthZ Profile for CONTRACTOR role 11.

```
Access-Type = ACCESS_ACCEPT
-- Common Tasks
DACL Name = CONTRACTOR
```

#### Step 6 Repeat Steps 1 through 4 with following attributes:

```
Name = EMPLOYEE
Description = AuthZ Profile for EMPLOYEE role
Access-Type = ACCESS_ACCEPT
-- Common Tasks
DACL Name = PERMIT_ALL_TRAFFIC
```

#### Step 7 Click Submit.

#### **Procedure 3** Create a guest and contractor AuthZ policy rule

- Step 1 Navigate to Policy  $\rightarrow$  Authorization.
- Step 2 Insert a new Rule above the Default rule (bottom of the Policy table).
- Step 3 Name the new Rule GUEST.
- Step 4 Under Identity Groups, click the plus sign on the picker.
- Step 5 Choose User Identity Groups  $\rightarrow$  GUEST.
- Step 6 Leave Other Conditions alone.
- Step 7 For Permissions, click the plus sign and select Standard  $\rightarrow$  GUEST.
- Step 8 Insert a new rule above the default rule (bottom of the Policy table).
- Step 9 Name the new Rule CONTRACTOR.
- Step 10 Under Identity Groups, click the plus sign on the picker.
- Step 11 Choose User Identity Groups  $\rightarrow$  CONTRACTOR
- Step 12 Leave Other Conditions alone.
- Step 13 For Permissions, click the plus sign, and select Standard  $\rightarrow$  CONTRACTOR.
- Step 14 Name the new Rule EMPLOYEE-WEBAUTH.
- Step 15 Leave Identity Groups alone.
- Step 16 Under Conditions, click the plus sign on the picker.
- Step 17 Click Create New Condition.
- Step 18 Select Network Access  $\rightarrow$  Usecase  $\rightarrow$  Guest Flow (Figure 36).

Figure 36 Guest Flow Condition

Network Access:UseCase EQ	UALS Gu 🗢 then EMPLOYEE 💠					
Add All Conditions Below	Add All Conditions Below to Library					
Condition Name	Expression					
♦	Network Access:Use Equals   Guest Flow	÷				

#### Step 19 Click Add Attribute/ Value (Figure 37).

Figure 37 Add Additional Condition	
Network Access:UseCase EQUALS Gu  then EMPLOYEE	Done
Add All Conditions Below to Library	Edit   👻
Condition Name Expression	Edit   🗸
Network Access:Use Equals T Guest Flow AND	
	Add Attribute/Value
A	Add Condition from Library
	Duplicate
	Add Condition to Library
	Delete

Step 20 Select AD1  $\rightarrow$  ExternalGroups  $\rightarrow$  cts.local/Users/Domain Users.

Step 21 For Permissions, click the plus sign, and select Standard  $\rightarrow$  EMPLOYEE.

Figure 38 shows the final authorization policy.

Figure 38 Final AuthZ Policy

💧 Home Oper	ations 🔻 Policy 🔻	Administration	•			
💄 Authentication	Authorization	🛃 Profiling	💽 Posture	Client Provisioning	Security Group Access	8 Policy Elements

#### **Authorization Policy**

Define the Authorization Policy by configuring rules based on identity groups and/or other conditions. Drag and drop rules to change the order.

First	First Matched Rule Applies						
► Ex	ceptions (	(0)					
	Status	Rule Name		Conditions (identity groups and other conditions)	P	ermissions	
	<ul> <li>Image: A set of the set of the</li></ul>	Employee-WebAuth	if	(Network Access:UseCase EQUALS Guest Flow AND AD1:ExternalGroups EQUALS cts.local/Users/Domain Users )	then	EMPLOYEE	
	~	GUEST	if	Guest	then	GUEST	
		CONTRACTOR	if	Contractors	then	CONTRACTOR	

Step 22 Click Save.

Universal Guest Configuration: Sponsor Login / Guest and Contractor Account Creation

A predefined DefaultGuestPortal is available under Multi-Portal Configurations. This portal has the default Cisco look-and-feel and you cannot customize it. To create a customized portal, you must first begin by adding a new portal.

#### Procedure 1 Configure Guest/Contractor User in the Sponsor Portal

Step 1 From your web browser, navigate to the Sponsor portal at:

#### Step 2 https://portal host or IP address>:8443/sponsorportal

Note: If you used the default sponsor URL option in the Sponsor User Configuration section, you can use a simple URL such as https://sponsor.cts.local here.

Step 3 Log in to the portal using the sponsor user's credentials (Figure 39).

Figure 39 Sponsor Portal Login

.ılı.ılı. cısco	Identity Services Engine Sponsor Portal	Username: Password: Login
- 13		

Step 4 Navigate to Create Single Guest User Account (Figure 40).

#### Figure 40 Sponsor Portal

Sponsor Portal: Getting Started



Sponsor Settings Customization

Step 5 Configure the required fields (Figure 41).

Figure 41 Creating Guest Account from Sponsor Portal

cisco Sponsor Por	tal	
▼_ Sponsor	Account Management > View All Guest Accounts > Creat	e Guest Account
Home Settings Customization	Create Guest Account	
	First Name:	
	Last Name:	
	Email Address:	
	Phone Number:	
	Company:	
	Optional Data 1:	
	Optional Data 2:	
	Optional Data 3:	
	Optional Data 4:	
	Optional Data 5:	
	Group Role: Contractors	
	* Time Profile:	
Create Single Account Create Random Accounts	CTImezone: UTC	•
Import Accounts	Language Template for Email/SMS Notifications:	English
	Required fields	
	Submit Cancel	

Step 6 Click Submit.

## Cisco TrustSec System:

- <u>http://www.cisco.com/go/trustsec</u>
- <u>http://www.cisco.com/en/US/solutions/ns340/ns414/ns742/ns744/landing\_DesignZone\_TrustSec.html</u>

## Device Configuration Guides:

Cisco Identity Services Engine User Guides: http://www.cisco.com/en/US/products/ps11640/products\_user\_guide\_list.html

For more information about Cisco IOS Software, Cisco IOS XE Software, and Cisco NX-OS Software releases, please refer to following URLs:

- For Cisco Catalyst 2900 series switches: <u>http://www.cisco.com/en/US/products/ps6406/products\_installation\_and\_configuration\_guides\_list.html</u>
- For Cisco Catalyst 3000 series switches: http://www.cisco.com/en/US/products/ps7077/products installation and configuration guides list.html
- For Cisco Catalyst 3000-X series switches: http://www.cisco.com/en/US/products/ps10745/products\_installation\_and\_configuration\_guides\_list.html
- For Cisco Catalyst 4500 series switches: <u>http://www.cisco.com/en/US/products/hw/switches/ps4324/products installation and configuration guides list.ht</u> <u>ml</u>
- For Cisco Catalyst 6500 series switches: <u>http://www.cisco.com/en/US/products/hw/switches/ps708/products\_installation\_and\_configuration\_guides\_list.html</u>
- For Cisco ASR 1000 series routers: http://www.cisco.com/en/US/products/ps9343/products installation and configuration guides list.html

For Cisco Wireless LAN Controllers: http://www.cisco.com/en/US/docs/wireless/controller/7.2/configuration/guide/cg.html