

Cisco Remote Management Services Supported Device List



Cisco® Remote Management Services (RMS) enable you to simplify the adoption and management of Cisco technologies, maximize high performance, availability and use of Cisco solutions, and realize your return on technology investments faster with continuous remote monitoring and management of your network.

You can anticipate, identify, and resolve issues faster and with greater accuracy while retaining as much visibility and control as you desire through support from Cisco experts with extensive experience across Business Video, Unified Communications, Security, Data Center, Foundation, and emerging technologies, combined with a wealth of best practices, deep knowledge, and service automation.

The following information is provided as a reference for device support across the RMS portfolio. Supported devices and products are subject to change without notice. If you have a question regarding RMS support for a specific device or product, please contact your Cisco account representative or support team.

Security

Table 1. Supported Security Devices

Cisco	Other
Cisco Adaptive Security Systems (ASA)	Checkpoint Firewalls
Cisco Firewall Services Modules	Checkpoint Intrusion Prevention Systems (IPS)
Cisco Identity Services Engine (ISE)	IBM/ISS Intrusion Prevention System (IPS)
Cisco Intrusion Prevention Systems (IPS)	Juniper Firewalls
Cisco IronPort Email Security Appliances (ESA)	Juniper Intrusion Detection and Prevention Systems (IDP)
Cisco IronPort Web Security Appliances (WSA)	Juniper SRX Series Services Gateways (UTM)

Cisco
Cisco ISR Series Routers IOS® Firewall
Cisco ISR Series Routers IOS Intrusion Prevention Systems

Other
Tipping Point Intrusion Prevention Systems (IPS)

Table 2. Supported Physical Security Devices

Cisco
Cisco Digital Media Encoder (DME)
Cisco IP Cameras
Cisco IP Interoperability and Collaboration System (IPICS)
Cisco Physical Access Gateway
Cisco Physical Access Manager
Cisco Physical Security Operations Manager
Cisco Storage System
Cisco Unified Media Server
Cisco Video Surveillance Manager
Cisco Video Surveillance Media Server
Cisco Video Surveillance Operations Manager
Cisco Virtual Matrix Server
ISIS Gateway

Foundation and Data Center

Table 3. Supported Foundation and Data Center Devices

Cisco
Cisco 800, 1000, 2000, 3000, 4000 and 7000 Series Routers
Cisco 2000 Series Wireless LAN Controllers (up to 50 APs)
Cisco 3000 Series Metro Ethernet
Cisco 4000 Series Wireless LAN Controllers (up to 100 APs)
Cisco 5000 and 7000 Series Wireless LAN Controllers (up to 500 APs)
Cisco ACE XML Gateways
Cisco Aironet® 1000 Series Wireless Access Points
Cisco Application Content Networking System (ACNS) Appliance
Cisco Application Control Engine (ACE) Appliances
Cisco Application Control Engine (ACE) Network Modules
Cisco ASR 900, 903, 1000 and 9000 Series Aggregation Services Routers
Cisco Autonomous Wireless Access Points
Cisco AXG XML Gateways
Cisco Catalyst 1000, 2000, 4000, and 6000 Series Switches
Cisco Catalyst 1000 Series Token Ring Switches
Cisco Catalyst 300, 500, and 800 Series Switches
Cisco Catalyst 6000 Series Wireless Services Modules (up to 300 APs)
Cisco Catalyst Express 500 Series Switches
Cisco CRS1 Carrier Routing Systems

Other
Brocade SAN Switches
EMC² Celerra NS-120, VNX-5000 Series Unified Storage Systems
IBM, Dell, and Hewlet Packard Blade Switches
IBM, Dell, and Hewlet Packard Servers
Microsoft Windows Server 2008
NetApp Storage Systems
Unix Operating Systems including Red Hat Linux, SUSE, HP-Unix, and Solaris
VMware and Xen Hypervisors
VmwareView and XenDesktop Desktop Brokers

Cisco
Cisco CSS Content Services Switches
Cisco GSS Global Site Selectors
Cisco MCS Servers
Cisco MDS 9000 Series Multilayer Switches
Cisco Network Analysis Modules (NAM)
Cisco Nexus® 1000, 1000V, 2000, 3000, 4000, 5000, and 7000 Series Switches
Cisco UCS® 6100 Series Fabric Interconnects
Cisco UCS B-Series Blade Servers
Cisco UCS C-Series Rack-Mount Servers
Cisco UCS E-Series Servers
Cisco Wide Area Application Services (WAAS) Appliance (WAAS/WAE/WAVE)
Cisco Wide Area Application Services (WAAS) Central Manager
Cisco Wide Area Application Services (WAAS) Mobile Servers
Cisco 1000, 6000 and 8000 Series Wireless LAN Controller Module (up to 25 APs)
Cisco XR 12000 Series Routers
Additional LWAPs Supported and Sold in Blocks of 125 and 500
Virtual Device Context (per instance)
WiSM (Up to 25 APs)

Collaboration

Table 4. Supported Business Video and Unified Communications Devices

Cisco	Other
Codec/Endpoint	Polycom HDX 6000, 7000, 8000, 9000 Series and VSX 3000 and 8000 Series
Cisco IP Video Phone E20	
Cisco TelePresence® Codec C40	
Cisco TelePresence Codec C60/90	
Cisco TelePresence EX 60	
Cisco TelePresence Quick Set C20	
Cisco TelePresence SX20 Quick Set	
Cisco TelePresence MX200/300	
Cisco TelePresence System 1300 Series (CTS)	
Cisco TelePresence System 3000 Series (CTS)	
Cisco TelePresence System 3200 Series (CTS)	
Cisco TelePresence System 500 Series (CTS)	
Cisco TelePresence System MXP Series	
Cisco TelePresence System MXP Set Tops	
Cisco TelePresence System Profile MXP Series	
Cisco TelePresence System Profile Series	
Cisco TelePresence Profile Dual	
Cisco TelePresence System T Series	

Cisco TelePresence T3 System
Cisco TelePresence TX1300 Series
Cisco TelePresence TX9000 Series
Cisco TelePresence TX9200 Series
Cisco Jabber Video Client
Cisco Active Collaboration Room (ACR)
Cisco HealthPresence/Health Connection
*Third Party Video Endpoints
Call Control
Cisco Unified Border Element (CUBE) Session SIP Proxy
Cisco TelePresence Video Communication Server (Cisco VCS)
Cisco TelePresence Video Communication Server Expressway (Cisco VCS Expressway)
Cisco Unified Communications Manager
Cisco Unified Communications Manager - Session Manager
Cisco Unified Communications Manager Business Edition 5000/6000
Cisco TelePresence Exchange (CTX)
MCU/Multipoint
Cisco Codian MCU
Cisco Unified Videoconferencing Multipoint Control Unit (MCU)
Cisco Unified Videoconferencing (CUVC)
Cisco Unified Videoconferencing Managers (CUVC-M)
Cisco MCU 4000 Series
Cisco Telepresence MCU 3500 Series
Cisco Telepresence MCU 5100 Series
Cisco Telepresence MCU 5200 Series
Cisco Telepresence MCU 5300 Series
Cisco TelePresence MSE 8000 Series
Cisco TelePresence Multipoint Switches
Cisco TelePresence Conductor
Cisco TelePresence Servers (TPS)
MeetingPlace® Enterprise
Scheduling
Cisco TelePresence Management Suites (TMS)
Cisco TelePresence System Manager (CTS-MAN)
Recording
Cisco TelePresence Recording Servers (CTRS)
Cisco TelePresence Content Servers (TCS)

Cisco TelePresence IP VCR 2210
Digital Media
SIP Proxy
Cisco Media Delivery Engine MDE 1100
Cisco Media Delivery Engine MDE 3100
Cisco Media Experience Engine MXE 3500/5600
Cisco Digital Media Players (DMP)
Cisco Digital Media Suite Servers (DMS)
Cisco Enterprise Content Delivery System (ECDS)
Cisco Show and Share Servers
Contact Center/IVR
Cisco Unified Contact Center Enterprise (UCCE)
Cisco Unified Contact Center Express (UCCX)
Cisco Unified Messaging Gateways
Cisco Unity/Unity Connection (UCC)
Cisco Customer Voice Portal CVP Gateways
Cisco Intelligent Contact Management Enterprise ICME
Cisco Intercompany Media Engine
Telephony Infrastructure
Cisco Analog/Digital Voice Gateways
Cisco Emergency Responders
Peripheral Gateway Servers
Remote Expert
Cisco Interactive Experience Manager
Cisco Interactive Experience Client



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