

## Cisco Tidal Training for Enterprise Scheduler Operators

This half-day, interactive course focuses on the operational features and functionalities of Cisco Tidal Enterprise Scheduler, enabling companies to optimize enterprise schedules and operational efficiency.



### Benefits

Cisco Tidal Training for Enterprise Scheduler Operators quickly gives your staff the knowledge to succeed through proven methods and expertise that:

- Increase the efficiency and effectiveness of Enterprise Scheduler operators
- Deliver substantive learning in an efficient, half-day format
- Make sure of the use of industry standard best practices
- Significantly shorten the learning curve and reduce training costs

### Challenge: Achieve Optimum ROI from Your Enterprise Scheduler Purchase

Giving your data center team the knowledge to be able to get the most out of Cisco Tidal Enterprise Scheduler will positively affect your enterprise in a multitude of ways. This knowledge transfer allows your IT operations staff to manage their enterprise wide workflows proactively and makes sure that they are highly responsive to service-level demands. When complex jobs are processed on time and in the right order, your overall profitability is positively affected, and understanding how to organize and manage jobs in these complex systems furthers this goal.

### Solution: Operator Training for Cisco Tidal Enterprise Scheduler

We take a systematic approach to helping you quickly and precisely build complex workflows for various ERP solutions, allowing your team to simplify your job-processing environment. This will give you the ability to create an intelligent and proactive application management infrastructure optimized for your organization. We can also help you assess readiness to support proposed solutions, integrate new capabilities, and keep your applications infrastructure running at peak operational efficiency.

### Deep Job Scheduling Expertise Delivers Long-Term Benefits

We have deep domain experience in implementing and optimizing Cisco Tidal Enterprise Scheduler for data centers across industries. Our knowledge and expertise translate to fast and reliable knowledge transfer. Your staff will have learned from the world-class job scheduling experts, so they can confidently work with Enterprise Scheduler.

### Program Elements

At the completion of this course, students will be able to begin monitoring and managing job schedules in Enterprise Scheduler through:

- Gaining a high-level understanding of the Cisco Tidal Enterprise Scheduler solution architecture
- Learning core scheduling concepts and terminology
- Understanding job type, status, rules, instances, and tracking
- Knowing how to perform timesaving tasks such as inserting or removing jobs from a schedule and overriding job dependencies
- Learning command types and specific commands
- Being exposed to other Enterprise Scheduler functionality such as operator alerts, agents, resource management, variables, and reporting

## Primary Course Deliverables

- Complete training manual
- Certificate of completion

## Why Cisco Services

Realize the full business value of your technology investments more quickly with intelligent, personalized services from Cisco and our partners. Backed by deep technology expertise and a broad ecosystem of partners, Cisco Services enable you to successfully plan, build, and run your IT infrastructure as a powerful business platform. Whether you are looking to quickly seize new opportunities to meet rising customer expectations, improve operational efficiency to lower costs, mitigate risk, or accelerate growth, we have a service that can help you.

## Availability

The Cisco Tidal Training for Enterprise Scheduler Operators is a statement of work (SOW)–based service and is widely available. Contact your local service account manager about availability in your area.

## For More Information

For more information about Cisco Tidal Services, contact your local Cisco account manager or visit [www.cisco.com/en/US/products/ps11168/serv\\_home.html](http://www.cisco.com/en/US/products/ps11168/serv_home.html).



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