Cisco Tidal Training for Enterprise Scheduler Administrators

This one-day, interactive course focuses on installing and configuring Cisco Tidal Enterprise Scheduler. It enables your team to quickly begin developing automated workflows in order to increase operational efficiency.

Challenge: Achieve Optimum Return on Investment from Your Cisco Tidal Solution

Running Cisco Tidal Enterprise Scheduler at its peak operational performance will positively affect your enterprise in a multitude of ways. When complex workflows are processed on time and in the right order, your overall profitability is positively affected. Enabling efficient Enterprise Scheduler processing by quickly ramping up your administration team will immediately deliver mission-critical services and allow your valuable IT resources to focus on innovation programs that are continuously needed. Installing and maintaining a solution that is configured for your unique environment allow your IT operations staff to be proactive and highly responsive to service-level demands. This road to success begins with training for implementation, performance tuning, and operations best practices.

Benefits

Cisco Tidal Training for Enterprise Scheduler Administrators uses leading practices and time-tested methodologies to help:

- Optimize setup of Cisco Tidal Enterprise Scheduler as well as current hardware resources

- Increase the effectiveness of your job scheduling administrators

- Deliver substantive learning in an efficient, one-day format

- Make sure of the use of industry standard best practices

- Significantly shorten the learning curve

Solution: Efficient and Robust Cisco Tidal Enterprise Scheduler Administrators Training

In collaboration with your IT workflow management administrators, we take a systematic approach to helping you quickly and precisely map your environment, create a specialized needs assessment, and train your staff on the best way to install and tune your Cisco Tidal workflow management solution.

We can collaborate with you to align IT operations processes to the needs of the business, and unify and simplify the Cisco Tidal solution, which will allow you to create an intelligent and proactive application management infrastructure optimized for your organization. We can also help you assess readiness to support proposed solutions, integrate new capabilities, and keep your applications infrastructure running at peak operational efficiency.

Deep Domain Expertise and Unique Tools for Optimum Knowledge Transfer

Typical attendees include application support staff or systems administrators. Though this course does not have specific prerequisites, students should have a general knowledge of server-side management and security.

Training Highlights

Optimizes setup of Cisco Tidal Enterprise Scheduler and current hardware resources:

- Increases the effectiveness of job scheduling administrators

- Delivers substantive knowledge transfer in a one-day format

- Makes sure of the use of industry standard best practices

- Significantly shortens learning curve and speeds return on investment (ROI)

Program Elements

Students will receive comprehensive, administrator-level knowledge of Cisco Tidal Enterprise Scheduler through:

- Learning to install, configure, fine-tune, and uninstall each component

- Installing and configuring Fault Tolerance to provide high availability and transparent scheduling

- Becoming familiar with best practices around disaster recovery, maintenance, and system upgrades

- Using diagnostic logs to specifically determine the source of problems

- Troubleshooting and resolving common issues in the Cisco Tidal Enterprise Scheduler environment

- Learning to fine-tune Cisco Tidal Enterprise Scheduler components to maximize available resources

- Reporting production issues or requesting enhancements to the support organization

- Utilizing the support FTP site

- Primary Course Deliverables

- Complete training manual, including best practices

- Certificate of completion

Achieving Operational Excellence and Efficiency

Cisco Services provide a dedicated team of consultants that specializes in the design and implementation of innovative scheduling and performance management solutions for the enterprise. In addition to assisting and piloting successful deployments, we provide customers with the resulting best practices of each implementation.

Why Cisco Services

Realize the full business value of your technology investments more quickly with intelligent, personalized services from Cisco and our partners. Backed by deep technology expertise and a broad ecosystem of partners, Cisco Services enable you to successfully plan, build, and run your IT infrastructure as a powerful business platform. Whether you are looking to quickly seize new opportunities to meet rising customer expectations, improve operational efficiency to lower costs, mitigate risk, or accelerate growth, we have a service that can help you.

Availability

The Cisco Tidal Training for Enterprise Scheduler Administrators is a statement of work (SOW)–based service and is widely available. Contact your local service account manager about availability in your area.

For More Information

For more information about Cisco Tidal Services, contact your local Cisco account manager or visit www.cisco.com/en/US/products/ps11168/serv_home.html.