

Cisco Tidal Training for Enterprise Scheduler – Advanced

This one-day, interactive course focuses on the advanced features and functionality of Cisco Tidal Enterprise Scheduler and on addressing real-world scheduling problems.

Challenge: Achieve Optimum Return on Investment from Your Enterprise Scheduler Purchase

Giving your data center team the knowledge to be able to get the most out of Cisco Tidal Enterprise Scheduler will positively affect your enterprise in a multitude of ways. This knowledge transfer allows your IT operations staff to manage their enterprise-wide workflows proactively and makes sure that they are highly responsive to service-level



Benefits

Cisco Tidal Training for Enterprise Scheduler—Advanced uses leading practices and time-tested methodologies to help:

- Successfully build on an existing Cisco Tidal Enterprise Scheduler knowledge base
- Increase IT effectiveness by addressing real-world scheduling problems
- Deliver substantive knowledge transfer in a one-day format
- Make sure of the use of industry standard best practices
- Significantly shorten learning curve and speed ROI

demands. When complex jobs are processed on time and in the right order, your overall profitability is positively affected, and understanding how to organize and manage jobs in these complex systems furthers this goal.

Solution: Advanced Job Scheduler Training

We take a systematic approach to helping you quickly and precisely build complex workflows for various ERP solutions, allowing your team to simplify your job-processing environment. This will give you the ability to create an intelligent and proactive application management infrastructure optimized for your organization. We can also help you assess readiness to support proposed solutions, integrate new capabilities, and keep your applications infrastructure running at peak operational efficiency.

Deep Domain Expertise and Unique Tools for Optimum Knowledge Transfer

Typical attendees include IT professionals who need to build job streams with complex dependencies, command line automation, and intricate calendar schedules.

We recommend taking this course immediately following the successful completion of Cisco Tidal Training for Enterprise Scheduler— Intermediate.

Program Elements

Students will significantly increase their mastery of Cisco Tidal Enterprise Scheduler by:

- Creating complex calendars that include fiscal calculations
- · Using advanced event- and decision-based scheduling
- Building ERP (SAP, PeopleSoft, and Oracle E-Business Suite), regular and secure FTP, and database jobs
- · Building jobs graphically with integrated business views
- · Managing maintenance of "outage windows" on critical application servers
- Mastering the command line interface
- · Creating custom views in the scheduling console

- · Identifying and addressing system events
- · Learning to manage the intricacies of application-level security
- · Working with users and workgroups

Primary Deliverables

- · Complete training manual and lab guide
- · Certificate of completion

Achieving Operational Excellence and Efficiency

Cisco Services provide a dedicated team of consultants that specializes in the design and implementation of innovative scheduling and performance management solutions for the enterprise. In addition to assisting and piloting successful deployments, we provide customers with the resulting best practices of each implementation.

Why Cisco Services

Realize the full business value of your technology investments more quickly with intelligent, personalized services from Cisco and our partners. Backed by deep technology expertise and a broad ecosystem of partners, Cisco Services enable you to successfully plan, build, and run your IT infrastructure as a powerful business platform. Whether you are looking to quickly seize new opportunities to meet rising customer expectations, improve operational efficiency to lower costs, mitigate risk, or accelerate growth, we have a service that can help you.

Availability

The Cisco Tidal Training for Enterprise Scheduler—Advanced is a statement of work (SOW)–based service and is widely available. Contact your local service account manager about availability in your area.

For More Information

For more information about Cisco Tidal Services, contact your local Cisco account manager or visit www.cisco.com/en/US/products/ps11168/serv home.html.

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