Cisco Tidal Training for Enterprise Scheduler – Intermediate

This two-day interactive course increases user knowledge of the primary features and functionality of Cisco Tidal Enterprise Scheduler, furthering your company's ability to optimize your enterprise scheduling solution and strengthen operational efficiency.

Benefits

Cisco Tidal Training for Enterprise Scheduler – Intermediate uses leading practices and time-tested methodologies that:

- Provide a thorough understanding of system architecture and configuration, scheduling concepts, and terminology

- Deliver substantive learning within the first hour of training

- Make sure of the use of industry standard best practices

- Significantly shorten the learning curve and reduce training costs

- This course is the first step toward becoming certified in the use of Cisco Tidal Enterprise Scheduler

Challenge: Achieve Optimum ROI from Your Cisco Tidal Solution

Giving your data center team the knowledge to be able to get the most out of Cisco Tidal Enterprise Scheduler will positively affect your enterprise in a multitude of ways. This knowledge transfer allows your IT operations staff to manage their enterprise-wide workflows proactively and makes sure that they are highly responsive to service-level demands. When complex jobs are processed on time and in the right order, your overall profitability is positively affected, and understanding how to organize and manage jobs in these complex environments furthers this goal.

Solution: Intermediate Enterprise Scheduler Training

We take a systematic approach to helping you quickly and precisely build complex workflows for various ERP solutions, allowing your team to simplify your job-processing environment. This will give you the ability to create an intelligent and proactive application management infrastructure optimized for your organization. We can also help you assess readiness to support proposed solutions, integrate new capabilities, and keep your applications infrastructure running at peak operational efficiency.

Deep Domain Expertise and Unique Tools for Optimum Knowledge Transfer

Typical attendees include programmers, systems analysts, schedulers, operators, and system administrators. Attendees learn the concepts of complex enterprise job scheduling and about solution architecture as well as the primary methods for creating optimal schedules.

Attendees go beyond the basics of creating and monitoring enterprise jobs as they learn to use job rules, build dependencies, create basic calendars, and take important operator actions. In addition, they learn many other concepts and techniques that increase their expertise and their ability to make sure that schedules are running as designed.

Program Elements

This course provides the information and skills needed for students to schedule jobs confidently using Cisco Tidal Enterprise Scheduler. Students build a solid knowledge base through:

- Learning concepts of job scheduling

- Creating, monitoring, and interacting with jobs from beginning to successful completion

- Specifying required fields

- Setting job rules and defining critical schedule dependencies

- Understanding primary Enterprise Scheduler objects such as calendars, variables, events and actions, classes, queues, agent lists, and resources

- Generating performance reports

Primary Deliverables

- Two full days of interactive training

- Certificate of completion

- Complete training manual and lab guide

- Ability to take additional Enterprise Scheduler courses

Achieving Operational Excellence and Efficiency

Cisco Services provide a dedicated team of consultants that specializes in the design and implementation of innovative scheduling and performance management solutions for the enterprise. In addition to assisting and piloting successful deployments, we provide customers with the resulting best practices of each implementation.

Why Cisco Services

Realize the full business value of your technology investments more quickly with intelligent, personalized services from Cisco and our partners. Backed by deep technology expertise and a broad ecosystem of partners, Cisco Services enable you to successfully plan, build, and run your IT infrastructure as a powerful business platform. Whether you are looking to quickly seize new opportunities to meet rising customer expectations, improve operational efficiency to lower costs, mitigate risk, or accelerate growth, we have a service that can help you.

Availability

The Cisco Training for Tidal Enterprise Scheduler – Intermediate is a statement of work (SOW)–based service and is widely available. Contact your local service account manager about availability in your area.

For More Information

For more information about Cisco Tidal Services, contact your local Cisco account manager or visit www.cisco.com/en/US/products/ps11168/serv_home.html.

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