

## Cisco Tidal Quick Start Service for Enterprise Scheduler

Expedite the implementation of your Cisco Tidal enterprise-wide job scheduling environment and learn to configure it so that it supports your business objectives.



### Benefits

Cisco Tidal Quick Start Service for Enterprise Scheduler quickly gives you the efficiency benefits of enterprise scheduling through proven methods and expertise that:

- Deliver a fast, reliable, optimized scheduler implementation
- Correctly configure the scheduler for your environment
- Provide a scheduling foundation that you can confidently build upon
- Strengthen your staff's scheduling expertise

### Challenge: Rapidly Deploying Comprehensive, Reliable Enterprise Job Scheduling

Some important benefits of Cisco Tidal Enterprise Scheduler are that it increases efficiency and reduces processing errors. So, the more quickly and better it is implemented, the faster and greater your gains.

But, while Cisco Tidal Enterprise Scheduler is straightforward to install and easy to use once implemented, not all IT departments have the in-house expertise and knowledge of proven methodologies to expedite an optimal initial implementation of this enterprise scheduling solution. That is the challenge addressed by this service offering.

### Solution: Expediting Enterprise Job Scheduling Implementation

Through a unique program called the Cisco Tidal Quick Start Service for Enterprise Scheduler, we work with your IT operations team to quickly implement Cisco Tidal Enterprise Scheduler in your environment no matter how complex it is. This service combines deep scheduler and IT operations expertise with exceptional planning and rapid implementation.

Cisco Tidal Quick Start Service for Enterprise Scheduler is a good way to make sure the system components are configured and integrated to meet exacting business requirements. Our Cisco Tidal Professional Services

consultants will work with a full range of IT department staff to identify and implement the steps needed to immediately begin using Cisco Tidal Enterprise Scheduler.

From event-driven scheduling, application integration, to workload management, we understand the importance of optimizing and accelerating mission-critical business processes. We use a proven methodology and use a step-by-step implementation approach.

This service is the fastest way to unlock the value of your investment in Cisco Tidal Enterprise Scheduler and benefit from:

- Faster, more effective product utilization that improves ROI
- Shorter learning curve for staff, resulting in lower overall training costs

You invest in Cisco Tidal Enterprise Scheduler because you are looking for specific business advantages that come through increasing operational efficiency. An excellent way to make sure that your job scheduling continuously supports your business objectives is to start with an optimal initial implementation that includes staff training.

### **Deep Job Scheduling Expertise Delivers Long-Term Benefits**

We have vast experience in implementing and optimizing Cisco Tidal Enterprise Scheduler for data centers across industries. Our knowledge and expertise translate to fast and reliable implementations. The added long-term benefit you gain comes from the knowledge sharing aspects of the service. Your staff will have learned from the world-class job scheduling experts, so they can confidently work with the scheduler. Therefore, the benefits from your investment in the implementation service continue long after the service is completed.

### **Step-by-Step Implementation and Knowledge Transfer**

We first take steps to understand your objectives and your environment. Then we create a plan for designing, implementing, and rolling out your solution, as well as for training your staff. Finally we document details about your environment and implementation so that your staff can refer to it, update it, and maintain it so that the knowledge of the scheduling environment stays current and usable for future changes.

This Quick Start is composed of the following activities, requirements, and deliverables:

**Planning:** First we develop a comprehensive plan with you that is composed of the following:

- Product architecture overview session
- Client overview of existing environment architecture
- Review of existing job scheduling capabilities
- Working plan for implementation

**Implementation design:** Then the design phase begins and we work with you to:

- Identify target servers and clients to make sure all prerequisites are met
- Determine rollout strategy through joint planning session
- Preselect various job types for initial implementation

**Implementation:** The actual implementation can now begin and is composed of these basic steps:

- Install, configure, and test Cisco Tidal Enterprise Scheduler primary server
- Install, configure, and test the fault tolerance server
- Install, configure, and test up to three agents
- Install, configure, and test one desktop client and one web client
- Schedule the planned jobs within Cisco Tidal Enterprise Scheduler

**Two-day training and knowledge transfer:** Your staff are trained by the experts. In this step we:

- Conduct two days of required intermediate training on essential Cisco Tidal Enterprise Scheduler features and functionalities

**Additional documentation:** Upon completion we provide the following additional resources:

#### **Overview document**

- Where a product is installed and how the product is configured
- Recommendations for “best practices” and how to roll out Enterprise Scheduler across the entire enterprise

#### **Implementation document**

- Support documentation and training materials
- Status report detailing software configuration and accomplishments

## Why Cisco Services

Realize the full business value of your technology investments more quickly with intelligent, personalized services from Cisco and our partners. Backed by deep technology expertise and a broad ecosystem of partners, Cisco Services enable you to successfully plan, build, and run your IT infrastructure as a powerful business platform. Whether you are looking to quickly seize new opportunities to meet rising customer expectations, improve operational efficiency to lower costs, mitigate risk, or accelerate growth, we have a service that can help you.

## Availability

The Cisco Tidal Quick Start Service for Enterprise Scheduler is a statement of work (SOW)–based service and is widely available. Contact your local service account manager about availability in your area.

## For More Information

For more information about Cisco Tidal Services, contact your local Cisco account manager or visit [www.cisco.com/en/US/products/ps11168/serv\\_home.html](http://www.cisco.com/en/US/products/ps11168/serv_home.html).



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