



Fast Forward to Success with Cisco Collaboration Plan and Build Services for Unified Communications Migration

MIGRATION SERVICES, DELIVERED BY CISCO® SERVICES AND OUR PARTNERS, GET YOU WHERE YOU NEED TO BE. FASTER.

Cisco Collaboration Plan and Build Services for Unified Communications Migration allow you to:

- Speed deployment time
- Reduce disruptions throughout your business
- Improve security, stability, and performance
- Realize greater scalability

Are Legacy Technologies Holding You Back?

In the dynamic and fast-paced workplace of today, businesses are demanding open, flexible, and secure communication solutions that can be delivered transparently. More and more, collaboration tools are being used as a way to speed up the decision-making process, increase productivity, and gain a competitive advantage. IT must be able to keep pace. Cisco Services can help you migrate to the most current release of Cisco Unified Communications Manager software. By using a structured process that allows the work burden and duration of a deployment to be minimized, IT can provide transparent transitions to new environments and reduce disruptions across your business.

What Are Plan and Build Services for Unified Communications Migration?

Cisco Collaboration Plan and Build Services for Unified Communications Migration are a simplified set of IT services offered by Cisco and our partners to help businesses continually meet evolving business needs. This set of services includes discovery sessions, planning services, and implementation and support services.

During the discovery sessions, we work together with you to validate any migration requirements and to identify any factors that might affect a successful migration. In the planning service, we will outline a step-stage migration plan based on our deep industry knowledge and known best practices. Then we will verify that the solution meets all operational, functionality, infrastructure, and integration requirements. Finally, with implementation and support services, we will provide on-site migration services, day-one support, and a knowledge transfer session.

What Are the Benefits of Migrating?

Migrating to the most current release of Cisco Unified Communications Manager software provides a strong return on your IT investment today and well into the future. It lays the foundation for continued innovation without disruptions. By migrating to the most current software version, you will realize the benefit of a more robust and collaborative communication solution, faster and with less risk. Specifically, you will gain:

- Access to a wide range of new productivity-enhancing applications such as IM/chat and presence awareness, mobile collaboration, videoconferencing, and many others from both Cisco as well as our partners
- A deployment environment that allows for faster and simpler installs and upgrades
- Improved security, stability, and performance
- Greater scalability and exceptional user experience



Is This Service Right for Me?

Customers and partners who have already deployed Cisco Unified Communications Manager and want to migrate to the latest version of the application can benefit from this service. Cisco Collaboration Plan and Build Services for Unified Communications Migration are ideal for current customers who want to:

- Migrate from select versions of Cisco Unified Communications Manager 4x (Windows version) to an appliance-based version
- Migrate from an appliance-based version to a later version
- Migrate from a server-based version to a virtualized environment



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A Complete Continuum of Services at Any Stage

Creating a more collaborative workplace is not an endpoint. It is an ongoing process that can begin with a broad vision or a highly targeted project. Our experience has shown that no matter where you start, you will continue to optimize and add capabilities as your organization realizes the benefits of collaboration. It is important to take a comprehensive, multiyear architectural approach to planning to make sure the infrastructure continues to support the ongoing needs of the business. That's why Cisco Services offer a comprehensive yet flexible approach to support your company at any stage in the evolution of your collaborative environment.

Cisco Services are built upon smart capabilities: rich intellectual capital, real-time tools, analytics, and automation. These smart services deliver actionable insight into the health of your network to promote better business outcomes.

Where Can I Learn More?

For more information about Cisco Collaboration Plan and Build Services for Unified Communications Migration, contact your local Cisco sales representative or partner today or visit us at www.cisco.com/go/collaborationservices.

Plan	Build	Manage
<p>In the early stages of evaluating new collaboration technology, you can use Cisco planning services to reach decisions faster and with greater confidence. Our planning capabilities help you to:</p> <ul style="list-style-type: none"> • Develop an architectural strategy and transformational roadmap to align with your business requirements • Assess the current state of your network architecture, IT model, and service management approach • Create a high-level and low-level design • Automatically collect up-to-date information about your existing Cisco equipment as the basis for accurate planning through Cisco smart service capabilities 	<p>When the time comes to deploy new systems, there are numerous tactical considerations that can affect a smooth implementation and your users' satisfaction with the new services. Our build capabilities help you to:</p> <ul style="list-style-type: none"> • Validate that the new collaboration systems or tools are ready for your production network • Deploy the new solutions and applications • Upgrade your network infrastructure, if required • Integrate your new collaboration systems or applications with existing databases, such as document management systems • Have continuous visibility into the state of your network to guide deployment through Cisco smart service capabilities 	<p>Collaboration is intended to change the way people in your organization work together. The manage phase helps users have fast, uninterrupted access to colleagues and resources. It also helps build in an ongoing process of review and optimization. Our manage capabilities help you to:</p> <ul style="list-style-type: none"> • Comprehensive reporting and analysis to help you monitor and manage your infrastructure • Identify under- or over-utilized assets to optimize the performance of your infrastructure, applications, and service management • Ensure that devices are protected and software is current • Obtain the network visibility to preempt potential issues, resolve other issues quickly, and simplify network management and support processes through the use of Cisco smart service capabilities