



End-of-Sale and End-of-Life Announcement for the Cisco 500 Series Wireless Express Access Points

EOL6917 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco 500 Series Wireless Express Access Points. The last day to order the affected product(s) is June 1, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

The last software release that will support the Cisco 521 Wireless Express Access Point is Cisco Unified Wireless Network Software Release 5.2. Customers are encouraged to migrate to the Cisco Aironet 1040 Series Access Points for greater investment protection and enhanced functionality. Information about these products can be found at <http://www.cisco.com/en/US/products/hw/wireless/index.html>.

Table 1. End-of-Life Milestones and Dates for the Cisco 500 Series Wireless Express Access Points

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	December 1, 2009
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 1, 2010
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 30, 2010
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	June 1, 2011
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	June 1, 2011
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 1, 2011
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	August 27, 2014
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2015

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
AIR-AP521G-A-K9	802.11g Auto AP, Int Radios, Ants, FCC Cnfg	AIR-AP1131G-A-K9	802.11g Integrated Auto AP; Int Antennas; FCC Cnfg	-
AIR-AP521G-A-K9	802.11g Auto AP, Int Radios, Ants, FCC Cnfg	AP541N-A-K9	Dual Band Single Radio Clustering Access Point (FCC)	-
AIR-AP521G-E-K9	802.11g Auto AP, Int Radios, Ants, ETSI Cnfg	AIR-AP1131G-E-K9	802.11g Integrated Auto AP; Int Antennas; ETSI Cnfg	-
AIR-AP521G-E-K9	802.11g Auto AP, Int Radios, Ants, ETSI Cnfg	AP541N-E-K9	Dual Band Single Radio Clustering Access Point, E(ETSI)	-
AIR-AP521G-P-K9	802.11g Auto AP, Int Radios, Ants, Japan2 Cnfg	AIR-AP1131G-P-K9	802.11g Integrated Auto AP; Int Antennas; Japan2 Cnfg	-
AIR-AP521G-P-K9	802.11g Auto AP, Int Radios, Ants, Japan2 Cnfg	AP541N-N-K9	Dual Band Single Radio Clustering Access Point (Non-FCC)	-
AIR-LAP521G-A-K9	802.11g LWAPP AP Integrated Antennas FCC Cnfg	AIR-LAP1131G-A-K9	802.11g Integrated Unified AP; Int Antennas; FCC Cnfg	-
AIR-LAP521G-A-K9	802.11g LWAPP AP Integrated Antennas FCC Cnfg	AP541N-A-K9	Dual Band Single Radio Clustering Access Point (FCC)	-
AIR-LAP521G-E-K9	802.11g LWAPP AP Integrated Antennas ETSI Cnfg	AIR-LAP1131G-E-K9	802.11g Integrated Unified AP; Int Antennas; ETSI Cnfg	-
AIR-LAP521G-E-K9	802.11g LWAPP AP Integrated Antennas ETSI Cnfg	AP541N-E-K9	Dual Band Single Radio Clustering Access Point, E(ETSI)	-
AIR-LAP521G-P-K9	802.11g LWAPP AP Integrated Antennas Japan2 Cnfg	AIR-LAP1131G-P-K9	802.11g Integrated Unified AP; Int Antennas; Japan2 Cnfg	-
AIR-LAP521G-P-K9	802.11g LWAPP AP Integrated Antennas Japan2 Cnfg	AP541N-N-K9	Dual Band Single Radio Clustering Access Point (Non-FCC)	-

Product Migration Options

Customers are encouraged to migrate to the Cisco Small Business Pro AP 500 Series Wireless Access Points and the Cisco Aironet 1130 AG Series. Information about these products can be found at:

<http://www.cisco.com/en/US/products/ps6087/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco 500 Series Wireless Express Access Points through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Small Business Pro AP 500 Series Wireless Access Points and Cisco Aironet 1130 AG Series, visit <http://www.cisco.com/en/US/products/ps6087/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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