

End-of-Sale and End-of-Life Announcement for the Cisco Small Business Video Monitoring System

EOL7883

Cisco announces the end-of-sale and end-of-life dates for the Cisco Small Business Video Monitoring System. The last day to order the affected product(s) is December 1, 2011. Customers will continue to receive phone support from the Cisco Small Business Support Center (SBSC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active product warranties, support will be available as stated in the product warranty terms and conditions, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Small Business Video Monitoring System

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	September 1, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 1, 2011
End of Phone Support Date: App. SW	The last date to receive phone support as part of the product warranty. After this date, all phone support services for the product are available with additional charges or support fees. In some cases, support may not be available.	November 30, 2012
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 29, 2012
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 1, 2011
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete**. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	November 30, 2012

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
L-VM200-32	VM 200 Basic+ Video Monitoring System 32 Cameras
L-VM300-04	VM 300 Advanced Video Monitoring System 4 Cameras
L-VM300-08	VM 300 Advanced Video Monitoring System 8 Cameras
L-VM300-16	VM 300 Advanced Video Monitoring System 16 Cameras
L-VM300-32	VM 300 Advanced Video Monitoring System 32 Cameras
L-VM300-64	VM 300 Advanced Video Monitoring System 64 Cameras

Product Migration Options

There is no replacement available for the Cisco Small Business Video Monitoring System at this time.

Customers can use the Cisco Small Business Investment Protection to trade in eligible products and receive a rebate when purchasing new eligible Cisco equipment. For more information, go to:

<http://www.ciscoinvestmentprotection.com/>

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html

** For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>

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http://www.cisco.com/web/feeds/products/end_of_life_rss.xml

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