



End-of-Sale and End-of-Life Announcement for the Cisco Video Surveillance 2000 Series IP Domes and 2500 IP Camera

EOL7967

Cisco announces the end-of-sale and end-of-life dates for the Cisco Video Surveillance 2000 Series IP Domes and 2500 IP Camera. The last day to order the affected product(s) is July 15, 2011. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Video Surveillance 2000 Series IP Domes and 2500 IP Camera

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 14, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 15, 2011
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 13, 2011
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 14, 2012
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	July 14, 2012
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 14, 2012
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	October 10, 2015
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2016

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CIVS-IPC-2421	Cisco Indoor SD IP Dome, 2.8-10mm, D/N, Smoked, CM	CIVS-IPC-2611	Cisco SD IP Video Surveillance Dome, 3.3-12mm, D/N, Smk, CM	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CIVS-IPC-2500	Cisco 2500 IP Camera, Full Resolution, Day/Night	CIVS-IPC-2600	Cisco 2600 IP Camera, Full Resolution, Day/Night	-
CIVS-IPC-2500T	Cisco 2500 IP Camera, SD, Day/Night, TAA	CIVS-IPC-2600	Cisco 2600 IP Camera, Full Resolution, Day/Night	-
CIVS-IPC-2500WT	Cisco 2500 IP Camera, SD, Day/Night, Wireless, TAA	There is currently no replacement product available for this product.	-	-
CIVS-IPC-2520V	Cisco SD IP Dome, 2.8-10mm, D/N, VR	CIVS-IPC-2621V	Cisco VR SD IP Video Surveillance Dome, 3.3-12mm, D/N, Smkd	-
CIVS-IPC-2521V	Cisco SD IP Dome, 2.8-10mm, D/N, Smoked, VR	CIVS-IPC-2621V	Cisco VR SD IP Video Surveillance Dome, 3.3-12mm, D/N, Smkd	-
CIVS-IPC-2530V	Cisco Ruggedized SD IP Dome, 2.8-10mm, D/N, VR	CIVS-IPC-2630V	Cisco Ruggedized VR SD Dome, 3.3-12mm, D/N, Clear	-
CIVS-IPC-2531V	Cisco Ruggedized SD IP Dome, 2.8-10mm, D/N, Smoked, VR	CIVS-IPC-2630V	Cisco Ruggedized VR SD Dome, 3.3-12mm, D/N, Clear	-

Product Migration Options

Customers are encouraged to migrate to the Cisco Video Surveillance 2600 Series IP Cameras. Information about this product can be found at: <http://www.cisco.com/en/US/products/ps11251/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Video Surveillance 2000 Series IP Domes and 2500 IP Camera through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Video Surveillance 2600 Series IP Cameras, visit <http://www.cisco.com/en/US/products/ps11251/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:
http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:
<http://www.cisco.com/cisco/support/notifications.html>.

Subscribe for RSS Notifications for End-of-Life and End-of-Sale Notices

To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:
http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to help customers understand the content described in the English version. This translation is the result of a commercially reasonable effort; however, if there are discrepancies between the English version and the translated document, please refer to the English version, which is considered authoritative.



Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV Amsterdam,
The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at www.cisco.com/go/offices.

Cisco and the Cisco Logo are trademarks of Cisco Systems, Inc. and/or its affiliates in the U.S. and other countries. A listing of Cisco's trademarks can be found at www.cisco.com/go/trademarks. Third party trademarks mentioned are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (1005R)

Printed in USA

C51-689830-00 10/11