



## End-of-Sale and End-of-Life Announcement for the Cisco Stream Manager Product Portfolio

EOL7397 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Stream Manager Product Portfolio. The last day to order the affected product(s) is July 15, 2011. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

The Cisco Stream Manager product portfolio has been exclusively focused on analog video surveillance for gaming, and Cisco has made the decision to pursue IP-based gaming in the future with the Video Surveillance Manager product portfolio, as noted in the product migration section of this document.

**Table 1.** End-of-Life Milestones and Dates for the Cisco Stream Manager Product Portfolio

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	January 14, 2011
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 15, 2011
<b>Last Ship Date: HW, App. SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 13, 2011
<b>End of SW Maintenance Releases Date: HW, App. SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 14, 2012
<b>End of Routine Failure Analysis Date: HW</b>	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	July 14, 2012
<b>End of New Service Attachment Date: HW, App. SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 14, 2012
<b>End of Service Contract Renewal Date: App. SW</b>	The last date to extend or renew a service contract for the product.	October 10, 2013
<b>End of Service Contract Renewal Date: HW</b>	The last date to extend or renew a service contract for the product.	October 10, 2015
<b>Last Date of Support: App. SW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2014
<b>Last Date of Support: HW</b>	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2016

HW = Hardware    OS SW = Operating System Software    App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CAB-USB-1M=	Cisco USB cable for CVG16K to VS Recorder, 1 Meter Spare	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-3CVG-PS2=	Cisco VS Internal Power for 3 RU CVG-16 Dual Voltage	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-4BECMD-C16U	Cisco VS 4CH SERIES B ENCODER, CVG16-USB MODULE	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-4BECMD-C16U=	Cisco VS 4CH SERIES B ENCODER, CVG16-USB MODULE	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-CVG-DC-CAB	Cisco VS DC cable from CIVS-EXTPWR-CHS to any CIVS-CVG16 cha	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-CVG-DC-CAB=	Cisco VS DC cable from CIVS-EXTPWR-CHS to CVG16 chassis	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-CVG16-1BLANK=	Cisco VS 1 slot blank panel for CVG16-spare	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-CVG16-2BLANK=	Cisco VS 2 slot blank panel for CVG16-spare	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-CVG16-FE-0	Cisco VS 16 SLOT CHASSIS, FE, NO power	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-CVG16-FE-WLD	Cisco VS FE Chassis 3RU, 16 slots, Internal Dual Voltage Pow	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-CVG16-USB-0	Cisco VS 16 SLOT CHASSIS, USB, no power	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-EXTPS-350=	Cisco VS 350W power supply for EXTPWR-CHS	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-EXTPWR-CHS	Cisco VS EXTERNAL POWER SUPPLY CHASSIS	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-EXTPWR-CHS=	Cisco VS EXTERNAL POWER SUPPLY CHASSIS	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-GM-ISP12-6TB	Cisco Gaming ISP 6TB 12 input	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CIVS-GM-ISP8-2TB	Cisco Gaming ISP 2TB 8 input	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-GM-ISP8-6TB	Cisco Gaming ISP 6TB 8 input	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-GM-ISPA8-2TB	Cisco Gaming Audio ISP 2TB 8 input	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-GM-SP-2TB	Cisco Gaming SP 2TB	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-GM-SP-6TB	Cisco Gaming SP 6TB	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-HDD-500GB	Cisco VS 500 GB SATA Hard Disk Drive for SP-ISP	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-HDD-500GB=	Cisco VS 500 GB SATA Hard Drive for 2RU SP-ISP	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-KYBD2232-AD=	Cisco VS KEYBOARD 232 to RS422/485 ADAPT Amer Dyn	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-KYBD2232-B=	Cisco VS KEYBOARD 232 to RS422/485 ADAPT FOR BOSCH?	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-KYBD2232-P=	Cisco VS KEYBOARD 232 to RS422/485 ADAPT FOR PELCO?	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-PWRPAC-12V	Cisco VS External Dual Voltage Power Supply for Encode/Dec	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-PWRPAC-12V=	Cisco VS External Dual Voltage Power Supply for Encode/Dec	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-SG1BDCMD-C16=	Cisco VS 1 port Decoder FE-GE Chassis Card (MPEG4/H.264)	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-SG1BDCOD-FE	CISCO VS 1 port Decoder Standalone (MPEG4/H.264) lic n/a	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-SG1BDISP-C16=	Cisco VS Hybrid Decoder FE-GE Chassis Card (MPEG4/H.264)	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-SG1BDISP-FE	Cisco VS Hybrid Decoder Standalone (MPEG4/H.264)	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CIVS-SG1BECMD-C16=	Cisco VS 1 port Encoder FE-GE Chassis Card (MPEG4/H.264)	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-SG1BECOD-FE	Cisco VS 1 port Encoder Standalone (MPEG4/H.264) lic incl	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-SM-1SCFL=	Cisco Video Surveillance 1 Connection Stream Mgr Feat Lic	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-SM-AS50=	Cisco Video Surveillance Stream Mgr 5.0 Admin Storage S/W	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-SM-ASF50=	Cisco VS SM 5.0 Admin Storage Failover S/W, excl Admin	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-SM-CFG50=	Cisco Video Surveillance Stream Mgr 5.0 Configuration S/W	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-SM-CL50=	Cisco Video Surveillance Stream Mgr 5.0 Client S/W	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-SP12-ISP-6000	Cisco VS Integrated Services Platform 12 input 6TB (RAID5)	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-SP1R-2FBCH	Cisco VS STRMGR SVCS SW, 1RU SP, 2 x 80GB HDD, 2 Fiber Chan	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-SP1RJB-800	Cisco VS STRMGR SVCS SW, 1RU SP JBOD 2X400GB	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-SP2RR5-2000	Cisco VS STRMGR SVCS SW, 2RU SP RAID5 6X400GB	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-SP2RR5-6000	Cisco Video Surveillance Services Platform wii	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-SP8ECISP-2000	Cisco VS Integrated Services Platform 8 input 2TB (RAID5)	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-SP8ECISP-2KS	Cisco VS Integrated Services Platform with 8 video + 8 audio	See the Product Migration Options section below for detailed information on replacing this product.		
CIVS-SP8ECISP-6000	Cisco VS Integrated Services Platform 8 input 6TB (RAID5)	See the Product Migration Options section below for detailed information on replacing this product.		

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## Product Migration Options

Customers are encouraged to migrate to the Cisco Video Surveillance Manager product suite as appropriate. The Cisco Stream Manager product portfolio has been exclusively focused on analog video surveillance for gaming, and Cisco has made the decision to pursue IP-based gaming in the future with the Video Surveillance Manager product portfolio. Information about this product can be found at:

<http://www.cisco.com/en/US/products/ps9153/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

[http://www.cisco.com/web/partners/incentives\\_and\\_promotions/tmp.html](http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html).

Customers may be able to continue to purchase the Cisco Stream Manager Product Portfolio through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

[http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html).

## For More Information

For more information about the Cisco Video Surveillance Manager Product Suite, visit <http://www.cisco.com/en/US/products/ps9153/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: [http://www.cisco.com/en/US/products/products\\_end-of-life\\_policy.html](http://www.cisco.com/en/US/products/products_end-of-life_policy.html).

For more information about the Cisco Product Warranties, go to: [http://www.cisco.com/en/US/products/prod\\_warranties\\_listing.html](http://www.cisco.com/en/US/products/prod_warranties_listing.html).

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cisco/support/notifications.html>.

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