

End-of-Sale and End-of-Life Announcement for the Series A Cisco Video Surveillance Encoders and Decoders

EOL6502

Cisco® announces the end-of-sale and end-of life dates for Series A Cisco Video Surveillance Encoders and Decoders. The last day to order the affected product(s) is March 16, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

The products reaching their end-of-sale and end-of-life dates are Cisco Video Surveillance Series A IP Gateway Encoders and Decoders. The affected products are: Cisco Video Surveillance Stream Manager Gateway decoders (product numbers CIVS-SG1ADCMD-C16= and CIVS-SG1ADCOD-FE) and encoders (CIVS-SG1AECMD-C16= and CIVS-SG1AECOD-FE), and Cisco VS 1-port ISP decoders (CIVS-SG1ADISP-C16= and CIVS-SG1ADISP-FE).

Table 1. End-of-Life Milestones and Dates for the Series A Cisco Video Surveillance Encoders and Decoders

| Milestone | Definition | Date |
|--|---|--------------------|
| End-of-Life Announcement Date | The date the document that announces the end of sale and end of life of a product is distributed to the general public. | September 15, 2008 |
| End-of-Sale Date | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | March 16, 2009 |
| Last Ship Date: HW | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time. | June 14, 2009 |
| End of SW Maintenance Releases Date: HW | The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. | March 16, 2010 |
| End of Routine Failure Analysis Date: HW | The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect. | March 16, 2010 |
| End of New Service Attachment Date: HW | For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract. | March 16, 2010 |
| End of Service Contract Renewal Date: HW | The last date to extend or renew a service contract for the product. | June 11, 2013 |
| Last Date of Support: HW | The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete. | March 15, 2014 |

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description |
|---------------------------------|--|---------------------------------|---|
| CIVS-SG1ADCMD-C16= | Cisco VS STRMGR Gatew 1CH SERIES A DECODER, CVG16 MODULE | CIVS-SG1BDCMD-C16= | Cisco VS 1 port Decoder FE-GE Chassis Card (MPEG4/H.264) |
| CIVS-SG1ADCOD-FE | Cisco VS STRMGR Gatew 1CH SERIES A DECODER, FE OUTPUT | CIVS-SG1BDCOD-FE | CISCO VS 1 port Decoder Standalone (MPEG4/H.264) lic n/a |
| CIVS-SG1ADISP-C16= | Cisco VS 1 port ISP Decoder Card for FE and GE Chassis | CIVS-SG1BDISP-C16= | Cisco VS Hybrid Decoder FE-GE Chassis Card (MPEG4/H.264) |
| CIVS-SG1ADISP-FE | Cisco VS STRMGR GWY SW, 1CH Series A IPG Decoder for ISP, FE | CIVS-SG1BDISP-FE | Cisco VS Hybrid Decoder Standalone (MPEG4/H.264) |
| CIVS-SG1AECMD-C16= | Cisco VS STRMGR Gatew 1CH SERIES A ENCODER, CVG16 MODULE | CIVS-SG1BECMD-C16= | Cisco VS 1 port Encoder FE-GE Chassis Card (MPEG4/H.264) |
| CIVS-SG1AECOD-FE | Cisco VS STRMGR Gatew 1CH SERIES A ENCODER, FE OUTPUT | CIVS-SG1BECOD-FE | Cisco VS 1 port Encoder Standalone (MPEG4/H.264) lic incl |

Product Migration Options

Customers are encouraged to migrate to the new Cisco Video Surveillance IP Gateways.

Information about this product can be found at

<http://www.cisco.com/en/US/products/ps6936/index.html>.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the Series A Cisco Video Surveillance Encoders and Decoders through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

For More Information

For more information about the Cisco Video Surveillance IP Gateways, visit

<http://www.cisco.com/en/US/products/ps6936/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to

http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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