



End-of-Sale and End-of-Life Announcement for the Cisco SA520W Security Appliance

EOL9025 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco SA520W Security Appliance. The last day to order the affected product(s) is April 19, 2013. Customers will continue to receive phone support from the Cisco Small Business Support Center (SBSC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active product warranties, support will be available as stated in the product warranty terms and conditions, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco SA520W Security Appliance

| Milestone | Definition | Date |
|--|---|------------------|
| End-of-Life Announcement Date | The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public. | January 18, 2013 |
| End-of-Sale Date | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | April 19, 2013 |
| End of Phone Support Date: HW | The last date to receive phone support as part of the product warranty. After this date, all phone support services for the product are available with additional charges or support fees. In some cases, support may not be available. | April 19, 2014 |
| Last Ship Date: HW | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time. | July 18, 2013 |
| Last Date of Support: HW | The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details. | April 30, 2016 |

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description | Additional Information |
|---------------------------------|---|---------------------------------|--|------------------------|
| SA520W-GW100BN3-K9 | SA520W UTM Bundle (IPS And ProtectLink Gtway 100 Users, 3 Yr) | ISA550W-BUN1-K9 | Cisco ISA550 with WiFi and 1 year security subscription | - |
| SA520W-GW100BN3-K9 | SA520W UTM Bundle (IPS And ProtectLink Gtway 100 Users, 3 Yr) | ISA550W-BUN3-K9 | Cisco ISA550 with WiFi and 3 years security subscription | - |
| SA520W-GW100BN3-K9 | SA520W UTM Bundle (IPS And ProtectLink Gtway 100 Users, 3 Yr) | ISA570W-BUN1-K9 | Cisco ISA570 with WiFi and 1 year security subscription | - |
| SA520W-GW100BN3-K9 | SA520W UTM Bundle (IPS And ProtectLink Gtway 100 Users, 3 Yr) | ISA570W-BUN3-K9 | Cisco ISA570 with WiFi and 3 year security subscription | - |

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description | Additional Information |
|---------------------------------|--|---------------------------------|--|------------------------|
| SA520W-GW25BUN3-K9 | SA520W UTM Bundle (IPS And ProtectLink Gtwy 25 Users, 3Year) | ISA550W-BUN1-K9 | Cisco ISA550 with WiFi and 1 year security subscription | - |
| SA520W-GW25BUN3-K9 | SA520W UTM Bundle (IPS And ProtectLink Gtwy 25 Users, 3Year) | ISA550W-BUN3-K9 | Cisco ISA550 with WiFi and 3 years security subscription | - |
| SA520W-GW25BUN3-K9 | SA520W UTM Bundle (IPS And ProtectLink Gtwy 25 Users, 3Year) | ISA570W-BUN1-K9 | Cisco ISA570 with WiFi and 1 year security subscription | - |
| SA520W-GW25BUN3-K9 | SA520W UTM Bundle (IPS And ProtectLink Gtwy 25 Users, 3Year) | ISA570W-BUN3-K9 | Cisco ISA570 with WiFi and 3 year security subscription | - |
| SA520W-K9 | SA520 Security Appliance With Wireless | ISA550W-BUN1-K9 | Cisco ISA550 with WiFi and 1 year security subscription | - |
| SA520W-K9 | SA520 Security Appliance With Wireless | ISA550W-BUN3-K9 | Cisco ISA550 with WiFi and 3 years security subscription | - |
| SA520W-K9 | SA520 Security Appliance With Wireless | ISA570W-BUN1-K9 | Cisco ISA570 with WiFi and 1 year security subscription | - |
| SA520W-K9 | SA520 Security Appliance With Wireless | ISA570W-BUN3-K9 | Cisco ISA570 with WiFi and 3 year security subscription | - |
| SA520W-WEB-BUN3-K9 | SA520W UTM Bundle (IPS And ProtectLink Web, 3 Year) | ISA550W-BUN1-K9 | Cisco ISA550 with WiFi and 1 year security subscription | - |
| SA520W-WEB-BUN3-K9 | SA520W UTM Bundle (IPS And ProtectLink Web, 3 Year) | ISA550W-BUN3-K9 | Cisco ISA550 with WiFi and 3 years security subscription | - |
| SA520W-WEB-BUN3-K9 | SA520W UTM Bundle (IPS And ProtectLink Web, 3 Year) | ISA570W-BUN1-K9 | Cisco ISA570 with WiFi and 1 year security subscription | - |
| SA520W-WEB-BUN3-K9 | SA520W UTM Bundle (IPS And ProtectLink Web, 3 Year) | ISA570W-BUN3-K9 | Cisco ISA570 with WiFi and 3 year security subscription | - |

Product Migration Options

Customers are encouraged to migrate to the Cisco ISA550W and ISA570W Integrated Security Appliances.

Information about this product can be found at:

http://www.cisco.com/cisco/web/solutions/small_business/products/security/ISA500/index.html-tab-Models.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco ISA550W and ISA570W Integrated Security Appliances, visit http://www.cisco.com/cisco/web/solutions/small_business/products/security/ISA500/index.html-tab-Models, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

** For more information about the Cisco Product Warranties, go to:
http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:
<http://www.cisco.com/cisco/support/notifications.html>.

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