End-of-Life Announcement for the Cisco Secure Desktop 3.4.x and Earlier

EOL7726

Cisco announces end-of life dates for the Cisco Secure Desktop 3.4.x and Earlier. Customers with active service contracts on related hardware or software products will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1.   End-of-Life Milestones and Dates for the Cisco Secure Desktop 3.4.x and Earlier

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	July 29, 2011
End-of-Availability Date	The last date to download the product from Cisco.com. The product is no longer for download after this date.	January 30, 2012
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 30, 2012
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 30, 2012
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	April 29, 2014
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 29, 2014

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CVPN-CSD-30	Cisco Secure Desktop 3.0.x (All Platforms)	See Product Migration Options section for details.	Cisco Secure Desktop (version 3.6 or latest)	
CVPN-CSD-31	Cisco Secure Desktop 3.1.x (All Platforms)	See Product Migration Options section for details.	Cisco Secure Desktop (version 3.6 or latest)	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CVPN-CSD-32	Cisco Secure Desktop 3.2.x (All Platforms)	See Product Migration Options section for details.	Cisco Secure Desktop (version 3.6 or latest)	
CVPN-CSD-33	Cisco Secure Desktop 3.3.x (All Platforms)	See Product Migration Options section for details.	Cisco Secure Desktop (version 3.6 or latest)	
CVPN-CSD-34	Cisco Secure Desktop 3.4.x (All Platforms)	See Product Migration Options section for details.	Cisco Secure Desktop (version 3.6 or latest)	

Product Migration Options

Customers are encouraged to migrate to the latest version of Cisco Secure Desktop. Information about this product can be found at:

http://www.cisco.com/en/US/products/ps6742/tsd_products_support_series_home.html.

Cisco Adaptive Security Appliance (ASA) version 8.0(4) or later is required to use Cisco Secure Desktop.

For More Information

For more information about the Cisco Secure Desktop 3.6 or later, visit http://www.cisco.com/en/US/products/ps6742/tsd_products_support_series_home.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cisco/support/notifications.html

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