

End-of-Sale and End-of-Life Announcement for the Cisco Incident Control System (ICS)

EOL6241

Cisco® announces the end-of-sale and end-of life dates for the Cisco Incident Control System (ICS). The last day to order the affected product(s) is December 31, 2007. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Incident Control System (ICS)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	October 1, 2007
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 31, 2007
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 30, 2007
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 31, 2008
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 31, 2007
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	December 31, 2007
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2009

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
ICS-LIC-ACL-25	ICS License - ACL Coverage, Qty 25
ICS-LIC-IPS-HE-1	ICS License: IPS Coverage for high-end devices, Qty 1
ICS-LIC-IPS-LE-5	ICS License: IPS Coverage for low-end devices, Qty 5
ICS-SVR-V10-K9	Cisco Incident Control Server Software - v1.0

Product Migration Options

There is no replacement available for the Cisco Incident Control System (ICS) at this time. However, we recommend that customers optimize their IPS deployment by leveraging the Cisco Services for IPS and IntelliShield Alert Manager Services. Combined, these services offer IPS customers day-zero threat signature support which bolsters their existing deployment and can greatly reduce the time it takes to respond to an event.

For More Information

For more information about the Cisco End-of-Life Policy, go to http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>



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