

Securing Complexity with NAC Appliance (Cisco Clean Access): A Technical View

NAC Appliance Technical Marketing Team June 2006



 Securing Complexity
 NAC Appliance Product Overview
 NAC Appliance Features In-Depth

4. NAC Appliance Technical Benefits

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The Challenge of Securing Complexity

This is a story about network security.

Specifically, how you can have compromising productivity.



security without

More to the point, your company may already be bristling with network defenses, but you still have one glaring vulnerability—



your network users.

Productivity Causes Complexity

HELLO my name is ?	WHAT SYSTEM IS IT?	Windows, Mac or Linux Laptop or desktop or PDA Printer or other corporate asset
	WHO OWNS IT?	Company Employee Contractor Guest Unknown
	WHERE IS IT COMING FROM?	VPN LAN WLAN WAN
	WHAT'S ON IT? IS IT RUNNING?	Anti-virus, anti-spyware Personal firewall Patching tools
	WHAT'S THE PREFERRED WAY TO CHECK/FIX IT?	Pre-configured checks Customized checks Self-remediation or auto-remediation Third-party software

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Complexity Demands Defense-in-Depth



Endpoint security alone fails: 99% have AV, but infections persist! Host based apps are easily manipulated even unintentionally Time gap between virus and virus def/repair Network security alone fails: Firewalls cannot block legitimate ports VPNs cannot block legitimate users Malware signatures must be known Detection often occurs after-the-fact

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What Is Network Admission Control?

Using the network to enforce policies ensures that incoming devices are compliant.



Four Key Capabilities of NAC

	SECURELY IDENTIFY DEVICE & USER	ENFORCE CONSISTENT POLICY	QUARANTINE AND REMEDIATE	CONFIGURE AND MANAGE
WHAT IT MEANS	Uniquely identifies users and devices, and creates associations between the two	Assess and enforce a ubiquitous policy across the entire network	Acts on posture assessment results, isolates device, and brings it into compliance	Easily creates comprehensive, granular policies that map quickly to user groups and roles
WITHOUT IT	Critical to associate users and devices with roles to know which policies apply; prevents device spoofing.	A decentralized policy mechanism (e.g. on endpoint) can leave gaping security holes.	Just knowing a device is non- compliant is not enough—someone still needs to fix it.	Policies that are too complex or difficult to create and use will lead to abandonment of project.

A robust NAC solution must have all four capabilities.

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Before We Continue, You May Be Asking ...

- Do I need separate products for my VPN users, my LAN users, my unmanaged users?
- Am I your guinea pig? What's your experience in deploying NAC?
- Is this going to take months to deploy?
- How can I be sure that this product will fit MY situation?
- Do I need to upgrade my entire infrastructure?



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NAC Appliance



NAC Appliance Enforces Compliance



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NAC Appliance (formerly known as Clean Access) Components

Cisco Clean Access Server

Serves as an in-band or out-of-band device for network access control

Cisco Clean Access Manager

Centralizes management for administrators, support personnel, and operators

Cisco Clean Access Agent

Optional lightweight client for device-based registry scans in unmanaged environments

• Rule-set Updates

Scheduled automatic updates for anti-virus, critical hot-fixes and other applications









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Sampling of Pre-Configured Checks



Other 3rd Party Checks



Customers can easily add customized checks

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Product User Flow Overview



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User Experience with Agent



User Experience via Web Browser

Cisco Clean Access Authentication - Microsoft Inte 🔳 🗖 🗙	Login	*****		can is performed opes of checks depend on u	ser role/OS)
Address	Screen	😻 Scan	Report - Mozi	illa Firefox	
Google - State & State			Vul	nerability Scan Report of iyao's Machi	ne
CISCO SYSTEMS		Туре	Service	Description Ins	truction Link
		INFO	microsoft-ds (445/tcp)	A CIFS server is running on this port	
		INFO	netbios-ssn (139/tcp)	An SMB server is running on this port	
Continue	€ A ▼ C. Visa Bulletin The license of	INFO	netbios-ns	The following 3 NetBIOS names have been gathered : IYAOSF003 IYAOSF003 = This is the computer name PERFIGO = Workgroup / Domain name The remote host has the following MAC address on its adapter : 00:02:2d:09:f3:5d If you do not want to allow everyone to find the NetBios name of your computer, you should filter incoming traffic to this port. Risk factor : Medium CVE : CAN-1999-0621	
	that all computer: -Virus software			Close	
	ot yet installed	-		Close	
	o now. The volurr protect your	Done		*	192.168.151.10 🔒 🏑
	·		•••••		
Note that all existing anti-virus soft removed from your computer before Anti-Virus software. For complete ins instructions, see the How-To docume The ITS Support Center will be delig	installing the stallation ent. hted to answer	-		Guided self-remediat	ion
Accept Decline		_			

NAC Appliance Protocol Flow



NAC Appliance Sizing



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 Securing Complexity
 NAC Appliance Product Overview
 NAC Appliance Features In-Depth Management Console Checks, Rules, Requirements
 NAC Appliance Technical Benefits

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Tour of Features: Management Console



Switch Managemen

- Profiles
- Devices

User Management

- User Role
- Auth Servers
- Local Users

Monitoring

- Summary
- Online User
- Event Log
- SNMP

Administration

- CCA Manage
- User Pages
- Admin User
- Backup

The Clean Access Manager (CAM) uses a GUI frontend for administration and management

Flat HTML, no Java or Active-X controls necessary

- Clean Access Server Type: NAT Gateway
- Changes are only made once in the active CAM, replication takes care of the rest
 - Enable L2 strict mode for Out-of-Band Real-IP Gateway
- Communication between the CAS and the CAM is protected by SSL and shared passwords
- Clean Access Server administration is controlled centrally through the Clean Access Manager



Note: NAC Appliance is formerly known as Clean Access

CAM Manages All Clean Access Servers

CISCO SYSTEMS	Cisco Clean Aco	cess Manager Version 3.6.2	
Device Management - CCA Servers - Filters - Roaming	Device Management > <u>Clean Access Servers</u> > 1 	Advanced Authentication Misc	0
 Clean Access Switch Management Profiles Devices User Management User Roles Auth Servers Local Users 	IP DHCP DNS Certs IPSec L2TP Clean Access Server Type: NAT Gateway Virtual Gateway Virtual Gateway Enable L3 support NAT Gateway Enable L2 strict mode for Out-of-Band Virtual Gateway Trusted Interface (to proted Out-of-Band NAT Gateway	y av	
Monitoring - Summary - Online Users - Event Logs - SNMP	IP Address 172.19.106.13 Subnet Mask 255.255.255.192 Default Gateway 172.19.106.1 Set management VLAN ID: 0 Pass through VLAN ID to managed network	IP Address 10.10.10.1 Subnet Mask 255.255.255.0 Default Gateway 10.10.10.1 Set management VLAN ID: 0 Pass through VLAN ID to protected network	
Administration - CCA Manager - User Pages - Admin Users - Backup	(Make sure the Clean Access Server is on VLAN // before you	u set its management VLAN ID to <i>n</i> .) Update Reboo	ət

Pre-Configured Checks

Updates of Clean Access Agent and pre-configured checks are downloaded automatically at designated intervals

	Cisco Clean	Access Mana	Iger version 3.6.2		
Device Management > Clean Access					
Certified Devices	General Setup	Network Scanner	Clean Access Agent		
Current Version of Cisc Current Version of CCA Current Version of Sup Current Version of Defa Current Version of OS D Update Settings Automatically chec Check for CCA Age	Agent Upgrade Patch: borted AV/AS Product Lis ult Host Policies: 5 Detection Fingerprint: 1 k for updates every <mark>1</mark>	33 3.6.2.0 st: 37 hou			
Proxy Address	proxy-sjc-1.	·			
Proxy Port	Proxy Port 80				
Proxy Username	Proxy Username				
Proxy Password					
U	pdate Clean Up	date			

- Proxy capabilities for customer who do not allow direct internet connections
- SSL encryption and certificates secure traffic between Cisco and the CAM

Posture Validation Overview

NAC Appliance posture validation is a hierarchical process with either pre-loaded or custom profiles



Checks and Rules: An Example

Checks

assess the state of a file, application, service, or registry key

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Rules

assemble individual <u>checks</u> together to make a posture assessment



Is anti-spyware installed? (application present, file present) Is anti-spyware up-to-date? (file version > or =) Is anti-spyware running? (service / exe running)

Anti_Spyware_Installed_Check AND Anti_Spyware_UptoDate_Check AND Anti_Spyware_Running_Check

How Checks Look in the Manager

This is an example of a registry key CHECK for a Windows Hotfix:

Cisco Clean Access Manager Version 3.6.2					
Device Management > Clean Access					
Certified Devices Distribution · Rule	General Setup Network Scanner Clean Access Agent es · Requirements · Role-Requirements · Reports · Updates				
	ew Check Rule List New Rule New AV Rule New AS Rule AV/AS Su				
Check Category Regis	stry Check 👻 Check Type Registry Key 💌				
Check Name	pc_HotFix888113_9x				
Registry Key	HKLM 💌 🔪 Software\Microsoft\Active Setup\Installed Components				
Operator	exists 💌				
Check Description	Critical Update 888113				
Operating System	 Windows All Windows XP Windows 2000 ✓ Windows ME ✓ Windows 98 				
	te rule based on this check annot be edited. Create a copy of the check if you intend to change it.				

How Rules Look in the Manager

This is an example of a Windows Hotfix RULE with multi-level check logic:

	Cisco Clean Access	Manager Version 3.6.2
Rule Name	pr_XP_Hotfixes	
Rule Description	Windows XP Hotfixes	
Operating System	🗌 Windows All 🛛 🗹 Windows XP	D Windows 2000
	🗌 Windows ME 👘 Windows 98	3
Rule Expression	pc_HotFix896423_XP&pc_HotFix9012 c_HotFix896422_XP&pc_HotFix89642 _HotFix896358_XP&pc_HotFix913446 HotFix891781_XP&pc_HotFix885250	24_XP&pc 6_XP&pc
	otFix888113_XP&pc_HotFix902400_X	
	tFix904706_XP&((pc_Windows-XP- SP2&pc_HotFix912919_XP&pc_HotFix	

* Cisco created rules cannot be edited. Create a copy of the rule if you intend to change it.

	Checks for Selected Oper		
Name	Category	Туре	05
pc_Hotfix828035	Registry Check	Registry Key	Win(XP)
pc_Hotfix823182	Registry Check	Registry Key	Win(XP)
pc_Hotfix824146	Registry Check	Registry Key	Win(XP)
pc_Hotfix825119	Registry Check	Registry Key	Win(XP)
pc_Hotfix835732	Registry Check	Registry Key	Win(XP)
pc_Hotfix828741	Registry Check	Registry Key	Win(XP)
pc_Hotfix823559	Registry Check	Registry Key	Win(XP)
pc_Hotfix329390	Registry Check	Registry Key	Win(XP)
pc_Hotfix323255	Registry Check	Registry Key	Win(XP)
nd Symanted Client Firewall	Registry Check	Registry Value	Win(XP)

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Requirements and Roles

Requirements

tie remediation actions directly to a <u>rule</u>



Remediation methods include:

- File Distribution ("Download antispyware.exe")
- Link Distribution ("windowsupdate.com")
- Local Check (text instructions or messages)
- Definition Update (direct launch of supported AV or AS)

Roles

determine which requirements and which security filters apply

Option to dynamically assign VLANs

Apply individual URL redirection per role, as well as Acceptable Usage Policies, User Pages, and more

How Requirements Look in the Manager

Remediation as required by REQUIREMENTS can be manual, automatic, optional, or enforced:

	Cisco Clean Access Manager Version 3.6.2
Device Management 2	> Clean Access
Certified Devices Distribution · Rul Requirement List	
Requirement Type	V Definition Update 🔽
Do not enforce rei	
Antivirus Vendor Name	Priority 4 McAfee, Inc.
	*Note: Vendors without products supported by this requirement type (ALWIL Software, America Online, Inc., EarthLink, Inc., Microsoft Corp., SOFTWIN, Zone Labs LLC) are not listed in the Antivirus Vendor Name list.
Requirement Name	McAfee AV Definition Update
Description	You must download the latest McAfee AV definition file:
Operating System	□ Windows All Windows XP Windows 2000 □ Windows ME Windows 98
	Save Requirement Cancel
If the user has one of the f the virus definition file if thi	ollowing listed products installed, he/she can use the Update button provided by CCA Agent to update s requirement fails.

How Roles Look in the Manager

Fine-tuning for timers, agents, and policies on a per-ROLE basis:

	> Clean Access		
Certified Devices	General Setup	Network Scanner	Clean Access Agent
Jser Role Operating System	consultant 🗸		
By default, 'ALL' settings	apply to all client operating sy	stems if no OS-specific setting	gs are specified.)
		·	1 🔺
by the Clean Access Suite. computer meet	Access Agent, a compo The Clean Access Agen s the requirements fo	nt ensures that your c accessing this	
by the Clean Access Suite. computer meet Show <u>Network So</u>	Access Agent, a compor The Clean Access Ager s the requirements for canner User Agreement pac	nent of the Cisco Cle nt ensures that your accessing this n <u>e t</u> o web login users	
by the Clean Access Suite. computer meet Show <u>Network So</u> Enable pop-up so	Access Agent, a compo The Clean Access Agen s the requirements fo	nent of the Cisco Cle nt ensures that your c accessing this ne to web login users m User Agreement page	
by the Clean Access Suite. computer meet Show <u>Network So</u> Enable pop-up so Require users to Show Network Po	Access Agent, a compor The Clean Access Agen s the requirements for canner User Agreement pac can vulnerability reports from be certified at every web lo plicy to Clean Access Agent	nent of the Cisco Cle nt ensures that your c accessing this ne to web login users m User Agreement page ngin	
by the Clean Access Suite. computer meet Show <u>Network So</u> Enable pop-up so Require users to Show Network Po Network P	Access Agent, a compose The Clean Access Agent is the requirements for canner User Agreement pace can vulnerability reports from be certified at every web lo policy to Clean Access Agent Policy Link:	hent of the Cisco Cle nt ensures that your c accessing this ne to web login users m User Agreement page ugin users	
by the Clean Access Suite. computer meet Show <u>Network So</u> Enable pop-up so Require users to Show Network Po Network P	Access Agent, a compor The Clean Access Agen s the requirements for canner User Agreement pac can vulnerability reports from be certified at every web lo plicy to Clean Access Agent	hent of the Cisco Cle ht ensures that your c accessing this he to web login users m User Agreement page igin users uirement	an 🗾

How Roles Look in the Manager

More options based on user ROLE (called "FTE" in this case):

lser Management > User Roles	(
List of Roles New Role Tr	raffic Control Bandwidth Schedule
Disable this role	
Role Name	FTEs
Role Description	Full Time Employees
Role Type	Normal Login Role 💌
*VPN Policy	Deny 💌
*Dynamic IPSec Key	🔘 Enable 💿 Disable
*Max Sessions per User Account (🔲 Case- Insensitive)	0 (1 - 255; 0 for unlimited)
Retag Trusted-side Egress Traffic with VLAN (In-Band)	(0 - 4095, or leave it blank)
Out-of-Band User Role VLAN	(0 - 4095)
*After Successful Login Redirect to	o previously requested URL
	O this URL: (e.g.
Redirect Blocked Requests to	 default access blocked page this URL or HTML message:
*Roam Policy	💿 Deny 🔘 Allow
*Show Logged-on Users	 ✓ IPSec info ─ PPP info ✓ User info ✓ Logout button
(*only applies to normal login role)	Create Role Reset

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Filters and Bandwidth



SECURITY FILTERS behave the same as Access Control Lists with additional http://weblink and Layer 2 protocol capabilities.

Each role has its own filter, with access levels controlled by the system administrator.



BANDWIDTH CONTROLS allow for either per-user or perrole restrictions.

Common for remediation and guest access applications.

How Filters Look in the Manager

At-a-glance display of Filters by User Roles:

Cisco Clean Access Manager Version 3.6.2						
User Manag	ement > User	Roles			0	
List of Ro	oles Nei	w Role Traffic Cor	ntrol Bandwidth	Schedule		
IP · Ho						
All Roles		Untrusted -> Trusted	✓ Select	Add Policy	to All Roles	
	Jnauthenticated	Role			Add Policy	
Action	Protocol	Untrusted	Trusted	Enable Edit	Del Move	
Allow	ТСР	* *	172.19.106.12 /255.255.255.255 :	* 🔽 🖆	× 🔺 🔻	
Allow	ALL TRAFFIC	*	*		XX	
Allow	UDP	DNS [†]				
Block	ALL					
	gent Quarantine				Add Policy	
Action	Protocol	Untrusted	Trusted	Enable Edit	Del Move	
Allow	ТСР	*;*	172.19.106.12 /255.255.255.255 :			
Allow	ALL TRAFFIC	*	*	🖸	\times	
Allow	UDP	*;*	*:53	trusted dr	ns server	
Block	ALL					
	ork Scan Quara				Add Policy	
Action	Protocol	Untrusted	Trusted	Enable Edit	Del Move	

How Bandwidth Controls Look

Bandwidth control on a per-user and per-role basis:

List of Roles N	New Role Traffic Control Bandwidth Schedule
Role Name:	Agent Quarantine Role
Jpstream Bandwidth	-1 Kbits/sec
	(the minimum recommended value is 100; use -1 for unlimited)
Downstream Bandwidth	-1 Kbits/sec
	(the minimum recommended value is 100; use -1 for unlimited)
Burstable Traffic	1
	(from 1 to 10) the burst rate is determined by multiplying this number by the bandwidth)
Shared Mode	All users share the specified bandwidth 🔽
	All users share the specified bandwidth
Description	Each user owns the specified bandwidth

Clean Access Manager: Back-end Authentication Integration

Flexible back-end authentication options allow for fast integration to existing networks: Kerberos/NTLM, RADIUS, LDAP, AD, local db

Cisco Clean Access Manager Version 3.6.2						
User Management > Auth Servers						
List of Servers	New Server	Mapping Rules	Auth Test	Accou		
Authentication Type	Kerberos	Provider Name				
Domain Name Server Name	CISCO.COM auth.cisco.com	Default Role	Unauthenticated Unauthenticated Allow All Guest			
Description	Add Serv	/er Cancel	Consultant ScanTest TAC Dormitory Stude printer Chicago_users	ent		
			Nowhere			

- Map users attributes and rights directly to Roles and Filters
- Add operators and conditions to mapping rules to dial in the desired access rights

Admin Control with Real-Time Information



Logs can be viewed locally or sent via Syslog to an off-box collection engine for custom reports

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Fine-Tuning Administrator Access

Multiple administrator user accounts for NOC, help desk operators, etc.

Cisco Clean Access Manager Version 3.6.2					
Administration > Admin Users					
Admin Users Adr List · Edit	nin Groups				
Disable this group					
Group Name Help-Desk					
Description Customized	d permissions for help desk				
Access Control Policy:					
Clean Access Servers	Default Clean Access Server Access: 🛛 read only 🛛 👻				
Clean Access Server 172.19.106.13:	read only 💌				
Module Features	Default Feature Access: read only 🚩				
Clean Access Servers Management :	read only 💙				
Device Filters (MAC & Subnet):	full control 💌				
Roaming :	read only 💌				
Certified & Floating Devices :	full control 🛩				
Network Scanner (Nessus) :	read only 💌				
Clean Access Agent :	read only 💌				
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Clean Access Manager Benefits Summary

- Centralized and scalable management and policy configuration
- Pre-configured checks drastically reduce "Day 2" support and maintenance
- Full access to the rules engine can create a posture assessment for any application
- Flexible remediation options give users as much power as desired to self-repair, reducing help desk dependence



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NAC Appliance Technical Benefits

Product Experience	With 500+ deployments, Cisco understands the technical impact on your network
Defense- in-Depth	NAC Appliance is a self-contained, proactive way to enforce policy compliance on all incoming devices
Rapid Setup Easy Mgmt	Pre-configured rulesets and checks make it easy to setup, maintain, modify, and expand
Flexible Deployment	Broad deployment options means that NAC Appliance fits into your network the way you need it to
Future Proof	NAC Appliance is core to Cisco's strategic NAC vision and can be leveraged across all future deployment options



Q&A

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