End-of-Sale and End-of-Life Announcement for the Cisco NAC Profiler Server and Collector

EOL7442

Cisco announces the end-of-sale and end-of life dates for the Cisco NAC Profiler Server and Collector. The last day to order the affected product(s) is May 31, 2011. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1.   End-of-Life Milestones and Dates for the Cisco NAC Profiler Server and Collector

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	March 29, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 31, 2011
Last Ship Date: OS SW, App. SW, HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	December 26, 2011
End of SW Maintenance Releases Date: OS SW, App. SW, HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	September 26, 2012
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	September 26, 2012
End of New Service Attachment Date: OS SW, App. SW, HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	September 26, 2012
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	December 23, 2013
End of Service Contract Renewal Date: OS SW, HW	The last date to extend or renew a service contract for the product.	December 23, 2015
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	September 30, 2014
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	September 30, 2016

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
NAC-PROF-31-K9	NAC APPLIANCE PROFILER RELEASE 3.1.1	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3310-CLT-FB-K9=	NAC3310 Collector Failover Bundle – up to NAC Srv user count	See Product Migration Options section for details.	Cisco Identity Services Engine	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
NAC3310-CLT-K9=	NAC3310 Collector – up to NAC Srv user count	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3310-CLT-RMA	NAC Appliance 3310 Collector Hardware (Internal RMA)	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3310-PROF	NAC Appliance 3310 Profiler Hardware	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3310-PROF-RMA	NAC Appliance 3310 Profiler Hardware (Internal RMA)	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3315-1000C-K9	NAC 3315 Collector - max up to 1000 devices	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3315-1000CFB-K9	NAC 3315 Collector Failover Bundle - max up to 1000 devices	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3315-CLT-FB-K9	NAC 3315 Collector Failover Bundle - up to NAC Srv user count	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3315-CLT-FB-K9=	NAC3315 Collector Failover Bundle – up to NAC Srv user count	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3315-CLT-K9	NAC 3315 Collector - up to NAC Srv user count	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3315-CLT-K9=	NAC3315 Collector – up to NAC Srv user count	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3315-PROF-FB-K9	NAC 3315 Profiler Failover Bundle - max up to 5K devices	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3315-PROF-K9	NAC 3315 Profiler - max up to 5K devices	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3350-CLT-FB-K9=	NAC3350 Collector Failover Bundle – up to NAC Srv user count	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3350-CLT-K9=	NAC3350 Collector – up to NAC Srv user count	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3350-CLT-RMA	NAC Appliance 3350 Collector Hardware (Internal RMA)	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3350-PROF	NAC Appliance 3350 Profiler Hardware	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3350-PROF-RMA	NAC Appliance 3350 Profiler Hardware (Internal RMA)	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3355-3000C-K9	NAC 3355 Collector - max up to 3000 devices	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3355-3000CFB-K9	NAC 3355 Collector Failover Bundle - max up to 3000 devices	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3355-5000C-K9	NAC 3355 Collector - max up to 5000 devices	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3355-5000CFB-K9	NAC 3355 Collector Failover Bundle -max up to 5000 devices	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3355-7000C-K9	NAC 3355 Collector -max up to 7000 devices	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3355-7000CFB-K9	NAC 3355 Collector Failover Bundle -max up to 7000 devices	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3355-CLT-FB-K9	NAC 3355 Collector Failover Bundle – up to NAC Srv user count	See Product Migration Options section for details.	Cisco Identity Services Engine	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
NAC3355-CLT-FB-K9=	NAC3355 Collector Failover Bundle – up to NAC Srv user count	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3355-CLT-K9	NAC 3355 Collector - up to NAC Srv user count	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3355-CLT-K9=	NAC3355 Collector – up to NAC Srv user count	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3355-PRLT-FB-K9	NAC 3355 Profiler -max up to 5K devices	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3355-PRLT-K9	NAC 3355 Profiler -max up to 5K devices	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3355-PROF-FB-K9	NAC 3355 Profiler Failover Bundle - max up to 40K devices	See Product Migration Options section for details.	Cisco Identity Services Engine	
NAC3355-PROF-K9	NAC 3355 Profiler - max up to 40K devices	See Product Migration Options section for details.	Cisco Identity Services Engine	

Product Migration Options

Customers are encouraged to migrate to the Cisco Identity Services Engine. Information about this product can be found at http://www.cisco.com/go/ise.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html.

Customers may be able to continue to purchase the Cisco NAC Profiler Server and Collector through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: www.cisco.com/go/eos

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:
http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco Identity Services Engine, visit http://www.cisco.com/go/ise, or contact your local account representative.

To request information about the Cisco Identity Services Engine, send an e-mail to ask-cise-pm@cisco.com.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html

To subscribe to receive end-of-life/end-of-sale information, go to:

http://www.cisco.com/cisco/support/notifications.html

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