# End-of-Sale and End-of-Life Announcement for the Cisco NAC Appliance 3315 and 3355 Hardware

**EOL9148**

Cisco announces the end-of-sale and end-of life dates for the Cisco NAC Appliance 3315 and 3355 Hardware. The last day to order the affected product(s) is September 14, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available under the terms and conditions of customers' service contract.

**Table 1.**     End-of-Life Milestones and Dates for the Cisco NAC Appliance 3315 and 3355 Hardware

| Milestone | Definition | Date |
|---|---|---|
| **End-of-Life Announcement Date** | The date the document that announces the end of sale and end of life of a product is distributed to the general public. | March 16, 2013 |
| **End-of-Sale Date** | The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date. | September 14, 2013 |
| **Last Ship Date: HW** | The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time. | December 13, 2013 |
| **End of SW Maintenance Releases Date: HW** | The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software. | September 14, 2014 |
| **End of Routine Failure Analysis Date: HW** | The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect. | September 14, 2014 |
| **End of New Service Attachment Date: HW** | For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract. | September 14, 2014 |
| **End of Service Contract Renewal Date: HW** | The last date to extend or renew a service contract for the product. | December 10, 2017 |
| **Last Date of Support: HW** | The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. | September 30, 2018 |

HW = Hardware     OS SW = Operating System Software     App. SW = Application Software

**Table 2.**     Product Part Numbers Affected by This Announcement

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description | Additional Information |
|---|---|---|---|---|
| NAC3315-100-K9 | NAC Appliance 3315 Server -max 100 users | See the Product Migration Options section below for detailed information on replacing this product. | | |
| NAC3315-100FB-K9 | NAC Appliance 3315 Server Failover Bundle - max 100 users | See the Product Migration Options section below for detailed information on replacing this product. | | |
| NAC3315-100FBUL= | NAC Appliance 3315 License FB Upgrade -100 to 250 users | See the Product Migration Options section below for detailed information on replacing this product. | | |
| NAC3315-100UL= | NAC Appliance 3315 License Upgrade -100 to 250 users | See the Product Migration Options section below for detailed information on replacing this product. | | |
| NAC3315-250-K9 | NAC Appliance 3315 Server -max 250 users | See the Product Migration Options section below for detailed information on replacing this product. | | |
| NAC3315-250FB-K9 | NAC Appliance 3315 Server Failover Bundle - max 250 users | See the Product Migration Options section below for detailed information on replacing this product. | | |
| NAC3315-250FBUL= | NAC Appliance 3315 License FB Upgrade -250 to 500 users | See the Product Migration Options section below for detailed information on replacing this product. | | |
| NAC3315-250UL= | NAC Appliance 3315 License Upgrade -250 to 500 users | See the Product Migration Options section below for detailed information on replacing this product. | | |
| NAC3315-500-K9 | NAC Appliance 3315 Server -max 500 users | See the Product Migration Options section below for detailed information on replacing this product. | | |
| NAC3315-500FB-K9 | NAC Appliance 3315 Server Failover Bundle - max 500 users | See the Product Migration Options section below for detailed information on replacing this product. | | |
| NAC3315-GUEST-K9 | NAC Guest Server | See the Product Migration Options section below for detailed information on replacing this product. | | |
| NAC3355-1500-K9 | NAC Appliance 3355 Server -max 1500 users | See the Product Migration Options section below for detailed information on replacing this product. | | |
| NAC3355-1500FB-K9 | NAC Appliance 3355 Server Failover Bundle - max 1500 users | See the Product Migration Options section below for detailed information on replacing this product. | | |
| NAC3355-1500FBUL= | NAC Appliance 3355 License FB Upgrade -1500 to 2500 users | See the Product Migration Options section below for detailed information on replacing this product. | | |
| NAC3355-1500UL= | NAC Appliance 3355 License Upgrade -1500 to 2500 users | See the Product Migration Options section below for detailed information on replacing this product. | | |

| End-of-Sale Product Part Number | Product Description | Replacement Product Part Number | Replacement Product Description | Additional Information |
|---|---|---|---|---|
| NAC3355-2500-K9 | NAC Appliance 3355 Server -max 2500 users | See the Product Migration Options section below for detailed information on replacing this product. | | |
| NAC3355-2500FB-K9 | NAC Appliance 3355 Server Failover Bundle - max 2500 users | See the Product Migration Options section below for detailed information on replacing this product. | | |
| NAC3355-2500FBUL= | NAC Appliance 3355 License FB Upgrade -2500 to 3500 users | See the Product Migration Options section below for detailed information on replacing this product. | | |
| NAC3355-2500UL= | NAC Appliance 3355 License Upgrade -2500 to 3500 users | See the Product Migration Options section below for detailed information on replacing this product. | | |
| NAC3355-3500-K9 | NAC Appliance 3355 Server -max 3500 users | See the Product Migration Options section below for detailed information on replacing this product. | | |
| NAC3355-3500FB-K9 | NAC Appliance 3355 Server Failover Bundle - max 3500 users | See the Product Migration Options section below for detailed information on replacing this product. | | |
| NAC3355-3500FBUL= | NAC Appliance 3355 License FB Upgrade -3500 to 5000 users | See the Product Migration Options section below for detailed information on replacing this product. | | |
| NAC3355-3500UL= | NAC Appliance 3355 License Upgrade -3500 to 5000 users | See the Product Migration Options section below for detailed information on replacing this product. | | |
| NAC3355-5000-K9 | NAC Appliance 3355 Server -max 5000 users | See the Product Migration Options section below for detailed information on replacing this product. | | |
| NAC3355-5000FB-K9 | NAC Appliance 3355 Server Failover Bundle - max 5000 users | See the Product Migration Options section below for detailed information on replacing this product. | | |
| NACMGR-LTE-K9 | NAC Appliance 3315 Manager -max 3 Servers | See the Product Migration Options section below for detailed information on replacing this product. | | |
| NACMGR-LTEFB-K9 | NAC Appliance 3315 Manager Failover Bundle - max 3 Servers | See the Product Migration Options section below for detailed information on replacing this product. | | |
| NACMGR-SPR-K9 | NAC Appliance 3395 Manager -max 40 Servers | See the Product Migration Options section below for detailed information on replacing this product. | | |
| NACMGR-SPRFB-K9 | NAC Appliance 3395 Manager Failover Bundle - max 40 Servers | See the Product Migration Options section below for detailed information on replacing this product. | | |
| NACMGR-STD-K9 | NAC Appliance 3355 Manager -max 20 Servers | See the Product Migration Options section below for detailed information on replacing this product. | | |
| NACMGR-STDFB-K9 | NAC Appliance 3355 Manager Failover Bundle - max 20 Servers | See the Product Migration Options section below for detailed information on replacing this product. | | |

## Product Migration Options

Cisco NAC Guest, NAC Server, and NAC Manager customers are encouraged to migrate to the
Cisco Secure Network Server. Information about ordering NAC Server and NAC Manager can be found at:
http://www.cisco.com/en/US/prod/collateral/vpndevc/ps5707/ps8418/ps6128/guide_c07-726859.html.
Information about ordering NAC Guest can be found at:
http://www.cisco.com/en/US/prod/collateral/vpndevc/ps5707/ps8418/ps6128/prod_bulletin0900aecd806f3235.html
.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in
eligible products and receive credit toward the purchase of new Cisco equipment. For more information about
Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find
additional TMP information on Partner Central at
http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html

Customers may be able to continue to purchase the Cisco NAC Appliance 3315 and 3355 Hardware through the
Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in
certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For
information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have
reached their end of useful life. The program is open to all business users of Cisco equipment and its associated
brands and subsidiaries. For more information, go to:
http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

## For More Information

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product  Warranties, go to:
http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:
http://www.cisco.com/cisco/support/notifications.html

## Subscribe for RSS Notifications for End-of-Life and End-of-Sale Notices

To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:
http://www.cisco.com/web/feeds/products/end_of_life_rss.xml

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to
help customers understand the content described in the English version. This translation is the result of a
commercially reasonable effort; however, if there are discrepancies between the English version and the
translated document, please refer to the English version, which is considered authoritative.

## ·il|·il|·i
## CISCO™

Printed in USA

C51-727253-00   03/13