

End-of-Sale and End-of-Life Announcement for the Cisco NAC Appliance 3310, 3350, and 3390 Hardware

EOL6890 - Amended

Cisco announces the end-of-sale and end-of life dates for the Cisco NAC Appliance 3310, 3350, and 3390 Hardware. The last day to order the affected product(s) is May 21, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco NAC Appliance 3310, 3350, and 3390 Hardware

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	November 20, 2009
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 21, 2010
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 19, 2010
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	May 21, 2011
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	May 21, 2011
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	May 21, 2011
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	August 16, 2014
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	May 31, 2015

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
NAC3310-100-K9	NAC Appliance 3310 Server—max 100 users	NAC3315-100-K9	NAC Appliance 3315 Server—max 100 users	--
NAC3310-100FB-K9	NAC Appliance 3310 Server Failover Bundle—max 100 users	NAC3315-100FB-K9	NAC Appliance 3315 Server Failover Bundle—max 100 users	--
NAC3310-250-K9	NAC Appliance 3310 Server—max 250 users	NAC3315-250-K9	NAC Appliance 3315 Server—max 250 users	--
NAC3310-250FB-K9	NAC Appliance 3310 Server Failover Bundle—max 250 users	NAC3315-250FB-K9	NAC Appliance 3315 Server Failover Bundle—max 250 users	--
NAC3310-500-K9	NAC Appliance 3310 Server—max 500 users	NAC3315-500-K9	NAC Appliance 3315 Server—max 500 users	--

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
NAC3310-500FB-K9	NAC Appliance 3310 Server Failover Bundle—max 500 users	NAC3315-500FB-K9	NAC Appliance 3315 Server Failover Bundle—max 500 users	--
NAC3350-1500-K9	NAC Appliance 3350 Server—max 1500 users	NAC3355-1500-K9	NAC Appliance 3355 Server—max 1500 users	--
NAC3350-1500FB-K9	NAC Appliance 3350 Server Failover Bundle—max 1500 users	NAC3355-1500FB-K9	NAC Appliance 3355 Server Failover Bundle—max 1500 users	--
NAC3350-2500-K9	NAC Appliance 3350 Server—max 2500 users	NAC3355-2500-K9	NAC Appliance 3355 Server—max 2500 users	--
NAC3350-2500FB-K9	NAC Appliance 3350 Server Failover Bundle—max 2500 users	NAC3355-2500FB-K9	NAC Appliance 3355 Server Failover Bundle—max 2500 users	--
NAC3350-3500-K9	NAC Appliance 3350 Server—max 3500 users	NAC3355-3500-K9	NAC Appliance 3355 Server—max 3500 users	--
NAC3350-3500FB-K9	NAC Appliance 3350 Server Failover Bundle—max 3500 users	NAC3355-3500FB-K9	NAC Appliance 3355 Server Failover Bundle—max 3500 users	--
NACMGR-20-K9	NAC Appliance 3350 Manager—max 20 Servers	NACMGR-STD-K9	NAC Appliance 3355 Manager—max 20 Servers	--
NACMGR-20FB-K9	NAC Appliance 3350 Manager Failover Bundle—max 20 Servers	NACMGR-STD-K9	NAC Appliance 3355 Manager Failover Bundle—max 20 Servers	--
NACMGR-3-K9	NAC Appliance 3310 Manager—max 3 Servers	NACMGR-LTE-K9	NAC Appliance 3315 Manager—max 3 Servers	--
NACMGR-3FB-K9	NAC Appliance 3310 Manager Failover Bundle—max 3 Servers	NACMGR-LTE-K9	NAC Appliance 3315 Manager Failover Bundle—max 3 Servers	--
NACMGR-40-K9	NAC Appliance 3390 Manager—max 40 Servers	NACMGR-SPR-K9	NAC Appliance 3395 Manager—max 40 Servers	--
NACMGR-40FB-K9	NAC Appliance 3390 Manager Failover Bundle—max 40 Servers	NACMGR-SPR-K9	NAC Appliance 3395 Manager Failover Bundle—max 40 Servers	--

Product Migration Options

Customers are encouraged to migrate to the Cisco NAC Appliance 3315,3355,or 3395 hardware, respectively. Information about this product can be found at: <http://www.cisco.com/go/nac/appliance>.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at <http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html>

Customers may be able to continue to purchase the Cisco NAC Appliance 3310, 3350, and 3390 Hardware through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco NAC Appliance 3315,3355,or 3395 Hardware, visit <http://www.cisco.com/go/nac/appliance>, or contact your local account representative.

To request information about the Cisco NAC Appliance 3315,3355,or 3395 Hardware, send an e-mail to pmbu-pm@cisco.com.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>

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