



End-of-Sale and End-of-Life Announcement for the Comprehensive Security Subscriptions for the Cisco Small Business ISA500 Series Integrated Security Appliances

EOL9372 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Comprehensive Security Subscriptions for the Cisco Small Business ISA500 Series Integrated Security Appliances. The last day to order the affected product(s) is November 19, 2013. Customers will continue to receive phone support from the Cisco Small Business Support Center (SBSC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active product warranties, support will be available as stated in the product warranty terms and conditions, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Comprehensive Security Subscriptions for the Cisco Small Business ISA500 Series Integrated Security Appliances

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 20, 2013
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 19, 2013
Last Ship Date License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	November 19, 2013

Note that the subscriptions will be supported for a period of three years, that is, until November 19, 2016.

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
L-ISA550-CS-3YR=	Cisco 3-year Comprehensive Security Subscription for ISA550
L-ISA570-CS-3YR=	Cisco 3-year Comprehensive Security Subscription for ISA570

Product Migration Options

There is no replacement available for the Comprehensive Security Subscriptions for the Cisco Small Business ISA500 Series Integrated Security Appliances at this time.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

** For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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