

Cisco MCS 7825-I2

This product is no longer being sold and might not be supported. Read the End-of-Life Notice to learn about potential replacement products and information about product support.

Product Overview

The Cisco® MCS 7825-I2 Media Convergence Server is a powerful platform for Cisco Unified Communications applications. It occupies only 1 rack unit (1RU) while providing the features most requested in a server platform at a very economical price point.

- Intel dual-core, Pentium D, 2.8-GHz or 3.4-GHz processor with an 800-MHz front side bus (FSB) and 4 MB of Layer 2 cache
- 2 GB of installed PC2-4200 memory, error correction code (ECC), Double Data Rate 2 (DDR2), synchronous dynamic RAM (SDRAM); 8 GB maximum
- Two integrated 10/100/1000BASE-T Gigabit Ethernet network-interface-card (NIC) ports
- Two 80-GB serial-advanced-technology-attachment (SATA) hard disk drives configured in Redundant Array of Independent Disks (RAID) level 1
- No floppy diskette drive installed
- Quick-deployment third-party rail kit
- 350W autoranging, Power Factor Correction (PFC) power supply
- 1RU (1.75-in.-high [4.5-cm]) form factor, 22 in. (56 cm) deep

Supported Applications

The Cisco MCS 7825-I2 supports the following applications:

- Cisco Unified CallManager—Up to 1000 IP phones per server and 4000 IP phones per cluster
- Cisco Emergency Responder—Up to 12,000 IP phones
- Cisco Unified Presence Server
- Cisco Unified Intelligent Contact Management Enterprise
- Cisco Unified Intelligent Contact Management Hosted
- Cisco Unified Contact Center Enterprise
- Cisco Unified Contact Center Hosted
- Cisco Unified Contact Center Express
- Cisco Unified IP Interactive Voice Response (IP IVR)
- Cisco Unified MeetingPlace® Express
- Cisco Unified IP Queue Manager
- Cisco Unity® Unified Messaging

Primary Features and Benefits

Performance

The Cisco MCS 7825-I2 is a robust, highly available server platform designed to support today's IP communications applications. It uses a single Intel dual-core, Pentium D, 2.8- or 3.4-GHz processor with an 800-MHz FSB.

Memory

The Cisco MCS 7825-I2 supports up to 8 GB of DDR2 memory. The increased processor performance coupled with DDR memory allows customers to retrieve and process information faster and more efficiently. DDR memory executes twice the number of operations per cycle than traditional SDRAM memory, effectively doubling the data exchange rate between memory and processors.

Variable-Speed Fan Support

The Cisco MCS 7825-I2 includes variable-speed fans to reduce operating noise. Through the use of temperature sensors within the server, the speed of the fans is adjusted to maintain the proper cooling, reducing the noise generated by the fans by operating them only when required and at a speed based upon the cooling requirements.

Serviceability

SATA and Integrated RAID

The Cisco MCS 7825-I2 server supports enhanced serviceability through integrated RAID level 1 and front-accessible, simple-swap SATA hard disk drives. If a hard drive fails, user data is preserved on the mirrored drive, and system administrators can easily replace the failing drive without removing the server from the rack, reducing downtime and providing data reliability in a compact, highly cost-effective server.

System Error LEDs

The Cisco MCS 7825-I2 provides a system error LED and system locator LED on the front of the server to make pinpointing system problems easier than ever. When a system error occurs, this indication is made on the front panel of the Cisco MCS 7825-I2. If no failures have occurred, the system error LED is not lit.

DAT Tape Drive Support

The Cisco MCS 7825-I2 can support an optional 36-/72-GB USB external Digital Audio Tape (DAT) drive, which connects through the USB 2.0 port on the server. It is available as either an external tape drive (part number DAT-USB-EXT-72=) or as a rack-mounted drive (part number DAT USB-RM-72=).

Product Specifications

Table 1 gives specifications of the Cisco MCS 7825-I2.

Table 1. Specifications of Cisco MCS 7825-I2

| Processor at Product Introduction | |
|---------------------------------------|---------------------------|
| Processor (CPU) | Intel Pentium D dual core |
| Processor internal clock speed | 2.8 or 3.4 GHz |
| Level 2 cache | 4 MB |
| Maximum processors | 1 |
| Processors installed | 1 |
| Basic input/output system (BIOS) type | Flash memory |
| Memory | |

| | |
|--|---|
| Memory maximum | 8 GB |
| Memory bus clock | 533 MHz |
| Memory technology | PC2-4200 DDR2 SDRAM |
| Bit-error mitigation | Error checking and correction (ECC) |
| Total RAM slots | 4 |
| Memory installed | 2 GB (2 x 1 GB) |
| RAID Controller | |
| Controller model | IBM mezzanine ServeRAID-8e controller |
| Interface | Embedded to planar |
| Cache | No |
| Battery-backed write caching | No |
| RAID levels supported | 1 |
| Hard Disk | |
| Hard disk installed | 2 x 80 GB |
| Hard disk RPM | 7200 |
| Hard disk I/O transfer rate | 1.5 Gbps |
| Hard disk average seek time | 9 ms |
| Hard disk interface type | SATA |
| Network Connectivity | |
| Ethernet NIC | 2 onboard 10/100/1000 cards |
| Connector | 2 RJ-45 connectors on back of server |
| 10BASE-T cable support | EIA Category 3, 4, or 5 unshielded twisted-pair (UTP) (2 or 4 pair) up to 328 ft (100m) |
| 100BASE-TX cable support | EIA Category 5 UTP (2 pair) up to 328 ft (100m) |
| 1000BASE-T cable support | EIA Category 6 UTP (recommended), 5E UTP, or 5 UTP (2 pair) up to 328 ft (100m) |
| Expansion Options | |
| PCI-X non-hot plug 66-MHz and 64-bit slots | 1 (full height, three-fourths length) |
| PCI-X non-hot plug 66-MHz and 64-bit slots | 1 (half height, half length) |
| Note: The Cisco MCS 7825-I2 is not qualified for use with Cisco Unity voice cards for traditional private-branch-exchange (PBX) integrations. | |
| Interfaces | |
| Ethernet | 2 |
| Serial ports | 1 |
| Parallel ports | 0 |
| USB 2.0 ports | 4 (2 at front and 2 at back of chassis) |
| Keyboard port | 1 PS/2 |
| Mouse port | 1 PS/2 |
| Audio ports | None |
| External Small Computer System Interface (SCSI) port | None |
| Security | |
| <ul style="list-style-type: none"> Power-on and privileged access password functions control access to the data and server setup program on the server. Selectable boot sequence can prevent unauthorized installation of software or removal of data from the diskette drive. | |
| Equipment Approvals and Safety | |
| <ul style="list-style-type: none"> FCC—Verified to comply with Part 15 of the Federal Communications Commission (FCC) Rules, Class B Canada Information Collection and Evaluation Standard (ICES)-003, issue 3, Class B UL/IEC 60950-1* CSA C22.2 No. 60950-1-03 NOM-019* | |

| Power | |
|---|--|
| Maximum input power | 350W |
| Autoranging AC input | Yes |
| PFC | Yes |
| Input low range | 100 to 127 (nominal) VAC; 50–60 Hz; 6.0a |
| Input high range | 200 to 240 (nominal) VAC; 50–60 Hz; 3.0a |
| Input kVA approximately | Maximum configuration 0.290 kVA |
| Environmental | |
| Air temperature—Server on | 50 to 95°F (10 to 35°C) |
| Air temperature—Server off | 104 to 140°F (40 to 60°C) |
| Humidity—Server on | 8 to 80% (noncondensing) |
| Maximum altitude | 7000 ft (2133m) |
| BTU rating, full configuration | 989 Btu/hr (290W) |
| Sound emissions, idle | 6.5 bel (operating) |
| Cooling system | 7 fans installed (two are in power supply) |
| Dimensions | |
| Form factor | Rack-mount 1RU |
| Rack-mounting | Included for standard third-party rack |
| Weight—Maximum | 30.0 lb (12.7 kg) |
| Height | 1.75 in. (43 mm) |
| Width | 17.32 in. (440 mm) |
| Depth | 22.0 in. (559 mm) |
| Equipment Approvals and Safety | |
| <ul style="list-style-type: none"> FCC—Verified to comply with Part 15 of the FCC Rules, Class A Canada ICES-003, issue 4, Class A UL/IEC 60950-1 CAN C22.2 No. 60950-1-03 NOM-019 | |

*This server is certified by the respective UL and NOM agencies.

Ordering Information

To place an order, visit the [Cisco Ordering Home Page](#). Table 2 gives the part numbers for ordering.

Table 2. Ordering Information for Cisco Applications

| Product Name | Part Number |
|---|---|
| Cisco CallManager 3.3 | CALLMANAGER-3.3 |
| Cisco Unified CallManager 4.0 | CALLMANAGER-4.0 |
| Cisco Unified CallManager 4.1 | CALLMANAGER-4.1 |
| Cisco Unified CallManager 4.2 | CALLMANAGER-4.2 |
| Cisco Emergency Responder | Refer to Cisco Emergency Responder data sheet |
| Cisco Unified Presence Server | Refer to Cisco Unified Presence Server data sheet |
| Cisco Unified Intelligent Contact Management Enterprise | ICM-BUNDLE |
| Cisco Unified Intelligent Contact Management Hosted | HOSTED-BUNDLE |
| Cisco Unified Contact Center Enterprise | IPCE-BUNDLE |
| Cisco Unified Contact Center Hosted | HOSTED-BUNDLE |

| | |
|--------------------------------------|--|
| Cisco Unified Contact Center Express | <ul style="list-style-type: none"> • IPCX-40-STANDARD • IPCX-40-ENHANCED • IPCX-40-PREMIUM • UCCX-45-STANDARD • UCCX-45-ENHANCED • UCCX-45-PREMIUM |
| Cisco Unified IP IVR | IPIVR-3.5= |
| Cisco Unified MeetingPlace Express | Refer to Cisco Unified MeetingPlace Express data sheet |
| Cisco Unified IP Queue Manager | IPQM-3.5= |
| Cisco Unity Unified Messaging | UNITY-BUNDLE |

Server Spares

Table 3 gives information about ordering spare servers.

Table 3. Ordering Information for Spare Servers by Application

| Application | Spare Part Number |
|---|-------------------|
| Cisco CallManager | MCS-7825-I2-IPC1 |
| Cisco Emergency Responder | MCS-7825-I2-IPC1 |
| Cisco Unified Presence Server | MCS-7825-I2-IPC1 |
| Cisco Unified Intelligent Contact Management Enterprise | MCS-7825-I2-CCE1 |
| Cisco Unified Intelligent Contact Management Hosted | MCS-7825-I2-CCE1 |
| Cisco Unified Contact Center Enterprise | MCS-7825-I2-CCE1 |
| Cisco Unified Contact Center Hosted | MCS-7825-I2-CCE1 |
| Cisco Unified Contact Center Express | MCS-7825-I2-CCX1 |
| Cisco Unified IP IVR | MCS-7825-I2-CCX1 |
| Cisco Unified MeetingPlace Express | MCS-7825-I2-RC1 |
| Cisco Unified IP Queue Manager | MCS-7825-I2-CCX1 |
| Cisco Unity Unified Messaging | MCS-7825-I2-ECS1 |

Field-Replaceable Spares

Table 4 gives ordering information for server spare parts.

Table 4. Ordering Information for Server Spare Parts

| Spare Part Number | Description |
|-------------------|--|
| MEM-7825-I2-1GB= | Spare pair 1-GB SDRAM dual in-line memory modules (DIMMs) for Cisco MCS 7825-I2 server |
| HDD-7825-I2-80= | Spare 80-GB SATA hard disk drive, cold-pluggable |

Identifying Server CPU Speed

As the Cisco MCS 7825-I2 matures, the processor speeds will change as Intel retires slower processors and replaces them with faster processors. Table 5 provides the Cisco manufacturing part number shown on the chassis to help identify the processor speed of any individual server.

Table 5. Manufacturing Part Numbers by Processor Speed

| Processor | Manufacturing Part Number Located on Server | Introduction |
|-------------------------------------|---|---|
| Intel Dual-Core, Pentium D, 2.8 GHz | 74-4486-01 | Initial production of server |
| Intel Dual-Core, Pentium D, 3.4 GHz | 74-4486-02 | Processor revision due to end of life of the 2.8-GHz 920 processor by Intel |

Service and Support

Cisco offers a wide range of services programs to accelerate customer success. These innovative services programs are delivered through a unique combination of people, processes, tools, and partners, resulting in high levels of customer satisfaction. Cisco services help you protect your network investment, optimize network operations, and prepare your network for new applications to extend network intelligence and the power of your business. For more information about Cisco services, refer to [Cisco Technical Support Services](#) or [Cisco Advanced Services](#).

Warranty Information

Cisco offers a one-year limited hardware warranty on Cisco media convergence servers. For terms and conditions of this warranty, refer to http://www.cisco.com/univercd/cc/td/doc/es_inpk/1y1cen_.htm.



Americas Headquarters
Cisco Systems, Inc.
San Jose, CA

Asia Pacific Headquarters
Cisco Systems (USA) Pte. Ltd.
Singapore

Europe Headquarters
Cisco Systems International BV
Amsterdam, The Netherlands

Cisco has more than 200 offices worldwide. Addresses, phone numbers, and fax numbers are listed on the Cisco Website at www.cisco.com/go/offices.

CCDE, CCENT, Cisco Eos, Cisco StadiumVision, the Cisco logo, DCE, and Welcome to the Human Network are trademarks. Changing the Way We Work, Live, Play, and Learn is a service mark; and Access Registrar, Aironet, AsyncOS, Bringing the Meeting To You, Catalyst, CCDA, CCDP, CCIE, CCIP, CCNA, CCNP, CCSP, CCVP, Cisco, the Cisco Certified Internetwork Expert logo, Cisco IOS, Cisco Press, Cisco Systems, Cisco Systems Capital, the Cisco Systems logo, Cisco Unity, Collaboration Without Limitation, Enterprise/Solver, EtherChannel, EtherFast, EtherSwitch, Event Center, Fast Step, Follow Me Browsing, FormShare, GigaDrive, HomeLink, Internet Quotient, IOS, iPhone, IQ Expertise, the iQ logo, iQ Net Readiness Scorecard, iQuick Study, IronPort, the IronPort logo, LightStream, Linksys, MediaTone, MeetingPlace, MGX, Networkers, Networking Academy, Network Registrar, PCNow, PIX, PowerPanels, ProConnect, ScriptShare, SenderBase, SMARTnet, Spectrum Expert, StackWise, The Fastest Way to Increase Your Internet Quotient, TransPath, WebEx, and the WebEx logo are registered trademarks of Cisco Systems, Inc. and/or its affiliates in the United States and certain other countries.

All other trademarks mentioned in this document or Website are the property of their respective owners. The use of the word partner does not imply a partnership relationship between Cisco and any other company. (0803R)