

## Cisco MCS 7825-H4

Cisco Unified Communications Solutions unify voice, video, data, and mobile applications on fixed and mobile networks enabling easy collaboration every time from any workspace.

Cisco® Unified Communications is a comprehensive IP communications system of voice, video, data, and mobility products and applications. It enables more effective, more secure, more personal communications that directly affect both sales and profitability. It brings people together by enabling a new way of communicating — where your business moves with you, security is everywhere, and information is always available...whenver and wherever it is needed. Cisco Unified Communications is part of an integrated solution that includes network infrastructure, security, mobility, network management products, lifecycle services, flexible deployment and outsourced management options, end-user and partner financing packages, and third-party communications applications.

### Product Overview

The Cisco MCS 7825-H4 Media Convergence Server is an entry-level server platform used for Cisco Unified Communications Solutions. An integral part of a complete, scalable architecture for a new generation of high-quality IP voice solutions that run on enterprise data networks, the Cisco MCS 7825-H4 is an easily deployed, cost-effective solution that delivers the high performance and availability demanded by today's enterprise networks. At only 1 rack unit (1RU) high, the Cisco MCS 7825-H4 offers tremendous power in a low-profile chassis that minimizes rack space

### Features and Benefits

#### Ease of Installation

The Cisco MCS 7825-H4 Unified Communications Manager Appliance is a high availability appliance platform used for Cisco Unified Communications Solutions. An integral part of a complete, scalable architecture for a new generation of high-quality IP voice solutions that run on enterprise data networks, the Cisco MCS 7825-H4 is an easily deployed, cost-effective solution. At only 1 rack unit (1RU) high, the Cisco MCS 7825-H4 offers tremendous power in a low-profile chassis that minimizes rack space while providing drive redundancy for higher availability.

#### DAT Tape Drive Support

The Cisco MCS 7825-H4 can support a 36/72-GB universal-serial-bus (USB) external Digital Audio Tape (DAT) drive (part number DAT-USB-EXT-72=) or an optional 36/72-GB USB rack-mount DAT drive (part number DAT-USB-RM-72=). This tape drive connects through one of the USB 2.0 ports provided by the Cisco MCS 7825-H4 Unified Communications Manager Appliance and allows the system to back up the configuration database.

### Features and Benefits

#### Supported Cisco Applications

- Cisco Unified Application Environment

- Cisco Unified Communications Manager 4.3
- Cisco IP Interoperability and Collaboration System (IPICS)
- Cisco Emergency Responder 1.3
- Cisco Unified Contact Center Enterprise Versions 6 and 7
- Cisco Unified Contact Center Express Versions 5, 6, and 7
- Cisco Unified Contact Center Hosted Version 7
- Cisco Unified Intelligent Contact Management Enterprise Versions 6 and 7
- Cisco Unified Intelligent Contact Management Hosted Version 7
- Cisco Unified IP Interactive Voice Response Versions 5, 6, and 7
- Cisco Unified Customer Voice Portal Version 4.x, 7.x
- Cisco Unified MeetingPlace® Express
- Cisco Unified MeetingPlace Express
- Cisco Unified Mobile Communicator 3.0
- Cisco Unified Presence
- Cisco Unity®

## Product Specifications

Table 1 lists the product configuration, and Table 2 gives specifications.

**Table 1.** Cisco MCS 7825-H4 Configuration

Component	Value
<b>Product part number</b>	<ul style="list-style-type: none"> <li>• MCS-7825-H4-CCE1</li> <li>• MCS-7825-H4-CCX1</li> <li>• MCS-7825-H4-ECS1</li> <li>• MCS-7825-H4-IPC1</li> <li>• MCS-7825-H4-RC1</li> </ul>
<b>Preload</b>	None
<b>OS included</b>	None
<b>Processor</b>	Single Intel Dual Core Xeon E8400 3.0GHz 6M L2
<b>Memory</b>	2-GB (two 1-GB) PC2-6400 Error Checking and Correction (ECC) double-data-rate 2 (DDR2)
<b>Hard disks</b>	Two 250-GB Serial Advanced Technology Attachment (SATA) 3.5-in. cold-swap drive
<b>Remote management</b>	HP Integrated Lights Out (iLO) Advanced supported; license not provided
<b>Component</b>	Value

**Table 2.** Product Specifications

Processor	
<b>Maximum processors</b>	1
<b>Processors installed</b>	1
<b>Basic input/output system (BIOS) type</b>	Flash memory
Memory	
<b>Memory maximum</b>	8 GB
<b>Memory interface mega transfers per second</b>	800 MHz
<b>Memory technology</b>	PC2-6400 DDR2 synchronous dynamic RAM (SDRAM)

<b>Bit-error mitigation</b>	ECC
<b>Total RAM slots</b>	4
<b>Hard Disk</b>	
<b>Hard disk bays</b>	2
<b>Hard disk revolutions per minute (rpm)</b>	7200
<b>Hard disk I/O transfer rate</b>	3 GBps
<b>Hard disk interface type</b>	SATA
<b>Redundant Array of Independent Disks (RAID)</b>	RAID 1
<b>Network Connectivity</b>	
<b>Ethernet network interface card (NIC)</b>	2 onboard 10/100/1000
<b>Connector</b>	2 RJ-45 connectors on back of server
<b>10BASE-T cable support</b>	EIA Category 3, 4, or 5 unshielded twisted pair (UTP) (2 or 4 pair) up to 328 ft (100m)
<b>100BASE-TX cable support</b>	EIA Category 5 UTP (2 pair) up to 328 ft (100m)
<b>1000BASE-T cable support</b>	EIA Category 6 UTP (recommended), Category 5E UTP, 5 UTP (2 pair) up to 328 ft (100m)
<b>Expansion Options</b>	
<b>PCI-* non-hot plug slots 133-MHz and 64-bit slots</b>	1 PCI Express x8 low profile half-length slot 1 PCI Express x8 full-length slot
<b>Interfaces</b>	
<b>Ethernet</b>	2
<b>Serial ports</b>	1
<b>Universal-serial-bus (USB) 2.0 ports</b>	4 (2 at front and 2 at back of chassis)
<b>Keyboard port</b>	1 PS/2
<b>Mouse port</b>	1 PS/2
<b>Security</b>	
<ul style="list-style-type: none"> <li>• Power-on password</li> <li>• Keyboard password</li> <li>• USB port control</li> <li>• Removable optical drive assembly</li> <li>• Dedicated iLO2 port</li> <li>• Administrator's password</li> </ul>	
<b>Power</b>	
<b>Rated input voltage specifications</b>	100 to 240 VAC
<b>Rated input line</b>	90 to 264 VAC
<b>Rated input frequency</b>	47 to 63 Hz
<b>Rated input power</b>	@ 115V input, Rated input power = 486W (assume Output wattage = 450W) @ 230V input, Rated input power = 479W (assume Output wattage = 450W)
<b>Rated input current</b>	6 A (at 100 VAC) 3 A (at 200 VAC)
<b>Steady-state power</b>	420W (rated)
<b>BTU rating</b>	1836 BTU/hr (at 100 VAC) 1706 BTU/hr (at 200 VAC)
<b>Operating ambient temperature range</b>	50 to 118°F (10 to 48°C)
<b>Nonoperating ambient temperature range</b>	–40 to 158°F (–40 to 70°C)
<b>Operating relative humidity (noncondensing)</b>	55 to 85%
<b>Nonoperating relative humidity (noncondensing)</b>	5 to 95%

<b>Maximum wet-bulb temperature</b>	106.3°F (41.3°C)
<b>Dimensions</b>	
<b>Form factor</b>	Rack-mount 1RU
<b>Rack-mounting</b>	Standard 4-post rail kit (non-proprietary) (included)
<b>Weight</b>	33.5 lb (15.2 kg), base chassis
<b>Height</b>	1.7 in. (4.3 cm)
<b>Width</b>	17.64 in. (44.8 cm)
<b>Depth</b>	26.85 in. (68.19 cm)
<b>Equipment Approvals and Safety</b>	
<ul style="list-style-type: none"> <li>• FCC - Verified to comply with Part 15 of the FCC Rules, Class A</li> <li>• ICES-003 Class A</li> <li>• AS/NZS CISPR22 Class A</li> <li>• CISPR22:2005 Class A</li> <li>• EN55022: 2006 Class A</li> <li>• EN55024: 1998 +A1:2001 + A2:2003</li> <li>• IEC 61000-3-2:2000/EN 61000-3-2: 2000</li> <li>• IEC 61000-3-3: 1995 + A1:2001/EN 61000-3-3: 1995 + A1:2001</li> <li>• KN22 Class A (MIC Certification)</li> <li>• CNS13438 Class A (BSMI Certification)</li> <li>• GB9254 Class A (CCC Certification)</li> <li>• VCCI-03 Class A (VCCI Certification)</li> <li>• CSA C22.2 No. 60950-1-03 Information Technology Equipment-Safety-Part 1:General Requirements</li> <li>• UL 60950-1 Information Technology Equipment-Safety-Part 1:General Requirements</li> <li>• IEC 60950-1 Information Technology Equipment-Safety-Part 1:General Requirements + CB report covering national deviations for intended markets.</li> <li>• EN 60950-1:2001, A11:2004 First Edition</li> <li>• CCC – China Certification for China Compulsory Product Certification</li> <li>• CE Mark (Low Voltage Directive 73/23/EEC, EMC Directive 89/336 EEC)</li> <li>• NOM (Mexico Safety)</li> <li>• EN50082-1 (European Union Immunity)</li> <li>• SASO (Saudi Arabia Safety)</li> <li>• KN24 Immunity Series (MIC Certification)</li> <li>• WEEE</li> </ul>	

## Ordering Information

Tables 3 through 5 give ordering information for the Cisco MCS 7825-H4.

**Table 3.** Ordering Information

Product Name	Part Number
<b>Cisco Unified Application Environment</b>	See Cisco Unified Application Environment data sheet
<b>Cisco Unified Communications Manager 4.3</b>	CALLMANAGER-4.3
<b>Cisco Emergency Responder</b>	See Emergency Responder datasheet
<b>Cisco Unified Presence</b>	See Unified Presence datasheet
<b>Cisco Unified Intelligent Contact Management Enterprise</b>	ICME-BUNDLE
<b>Cisco Unified Intelligent Contact Management Hosted</b>	HOSTED-BUNDLE
<b>Cisco Unified Contact Center Enterprise</b>	IPCE-BUNDLE
<b>Cisco Unified Contact Center Hosted</b>	HOSTED-BUNDLE

Cisco Unified Contact Center Express	<ul style="list-style-type: none"> <li>• CCX-50-STANDARD</li> <li>• CCX-50-ENHANCED</li> <li>• CCX-50-PREMIUM</li> <li>• CCX-60-STANDARD</li> <li>• CCX-60-ENHANCED</li> <li>• CCX-60-PREMIUM</li> <li>• CCX-70-NEW</li> </ul>
Cisco Unified IP IVR	<ul style="list-style-type: none"> <li>• IVR-5.0-NEW</li> <li>• IVR-6.0-NEW</li> <li>• IVR-70-NEW-BUNDLE</li> </ul>
Cisco Unified Customer Voice Portal	It is applicable for CVP Operation Server. Please see CCBU Ordering Guide for detail
Cisco Unified MeetingPlace conferencing	See Unified MeetingPlace datasheet
Cisco Unified MeetingPlace Express	See Unified MeetingPlace Express datasheet
Cisco Unity Unified Messaging	See Server Spares below

**Table 4.** Spare Server Ordering Information

Product Name	Part Number
Cisco MCS 7825-H4 for Cisco Unified Application Environment	MCS-7825-H4-IPC1
Cisco MCS 7825-H4 for Cisco Emergency Responder 1.3	MCS-7825-H4-IPC1
Cisco MCS 7825-H4 for Cisco Unified Communications Manager 4.3	MCS-7825-H4-IPC1
Cisco MCS 7825-H4 for Cisco IPCS	MCS-7825-H4-S31
Cisco MCS 7825-H4 for Cisco Unified Contact Center Enterprise 6.x	MCS-7825-H4-CCE1
Cisco MCS 7825-H4 for Cisco Unified Contact Center Enterprise 7.x	MCS-7825-H4-CCE1
Cisco MCS 7825-H4 for Cisco Contact Center Express 5.x	MCS-7825-H4-CCX1
Cisco MCS 7825-H4 for Cisco Contact Center Express 6.x	MCS-7825-H4-CCX1
Cisco MCS 7825-H4 for Cisco Contact Center Express 7.x	MCS-7825-H4-CCX1
Cisco MCS 7825-H4 for Cisco Unified Contact Center Hosted 7.x	MCS-7825-H4-CCE1
Cisco MCS 7825-H4 for Cisco Unified Intelligent Contact Manager Enterprise 6.x	MCS-7825-H4-CCE1
Cisco MCS 7825-H4 for Cisco Unified Intelligent Contact Manager Enterprise 7.x	MCS-7825-H4-CCE1
Cisco MCS 7825-H4 for Cisco Unified Intelligent Contact Manager Hosted 7.x	MCS-7825-H4-CCE1
Cisco MCS 7825-H4 for Cisco Unified IP IVR 5.x	MCS-7825-H4-CCX1
Cisco MCS 7825-H4 for Cisco Unified IP IVR 6.x	MCS-7825-H4-CCX1
Cisco MCS 7825-H4 for Cisco Unified IP IVR 7.x	MCS-7825-H4-CCX1
Cisco MCS 7825-H4 for Cisco Unified CVP 4.x, 7.x Operation Server	MCS-7825-H4-CCE1
Cisco MCS 7825-H4 for Cisco Unified Meeting Express	MCS-7825-H4-RC1
Cisco MCS 7825-H4 for Cisco Unified Presence	MCS-7825-H4-IPC1
Cisco MCS 7825-H4 for Cisco Unified Mobile Communicator 3.0, Proxy Server	MCS-7825-H4-IPC1
Cisco MCS 7825-H4 for Cisco Unity	MCS-7825-H4-ECS1

**Table 5.** Spare Parts Ordering Information

Description	Spare Part Number
Spare 1024-MB SDRAM DIMM for Cisco MCS 7825-H4	MEM-7825-H4-1GB=
Spare 250-GB SATA drive for Cisco MCS 7825-H4	HDD-7825-H4-250=

## Warranty Information

Cisco offers a 1-year limited hardware warranty on Cisco Media Convergence Servers. For terms and conditions of this warranty, refer to

[http://www.cisco.com/en/US/docs/general/warranty/English/1Y1DEN\\_.html](http://www.cisco.com/en/US/docs/general/warranty/English/1Y1DEN_.html).

## Cisco Unified Communications Services

Cisco Unified Communications Services allows you to accelerate cost savings and productivity gains associated with deploying a secure, resilient Cisco Unified Communications Solution. Delivered by Cisco and our certified partners, our portfolio of services is based on proven methodologies for unifying voice, video, data, and mobile applications on fixed and mobile networks. Our unique lifecycle approach to services can enhance your technology experience to accelerate true business advantage.



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