End-of-Sale and End-of-Life Announcement for the Cisco SRP520W Series Services Ready Platform Routers (Original Models)

EOL7985

Cisco announces the end-of-sale and end-of-life dates for the Cisco SRP520W Series Services Ready Platform Routers (Original Models). The last day to order the affected product(s) is March 1, 2012. Customers will continue to receive phone support from the Cisco Small Business Support Center (SBSC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active product warranties, support will be available as stated in the product warranty terms and conditions, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco SRP520W Series Services Ready Platform Routers (Original Models)

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	December 1, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 1, 2012
End of Phone Support Date: HW	The last date to receive phone support as part of the product warranty. After this date, all phone support services for the product are available with additional charges or support fees. In some cases, support may not be available.	March 1, 2013
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 30, 2012
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete**. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	February 28, 2017

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SRP521W-K9-G1	SRP521, FE WAN, 802.11n FCC, 2FXS/1FXO, US power	SRP521W-U-A-K9	SRP521W, FE WAN, 802.11n FCC, 128DRAM 64FLASH,2FXS/1FXO	-
SRP521W-K9-G4	SRP521, FE WAN, 802.11n non-FCC, 2FXS/1FXO, ANZ power	SRP521W-U-E-K9	SRP521W, FE WAN, 802.11n ETSI, 128DRAM 64FLASH, 2FXS/1FXO	-
SRP521W-K9-G5	SRP521, FE WAN, 802.11n ETSI, 2FXS/1FXO, EU/UK power	SRP521W-U-E-K9	SRP521W, FE WAN, 802.11n ETSI, 128DRAM 64FLASH, 2FXS/1FXO	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SRP526W-K9-G5	SRP526, ADSL2+ AnnexB, 802.11n ETSI, 2FXS/1FXO, EU/UK power	SRP526W-U-E-K9	SRP526W, ADSL2+ Annex B, 802.11n ETSI, 128DR/64FL, 2FXS/1FXO	-
SRP527W-K9-G1	SRP527, ADSL2+ AnnexA, 802.11n FCC, 2FXS/1FXO, US power	SRP527W-U-A-K9	SRP527W, ADSL2+ Annex A, 802.11n FCC, 128DR/64FL, 2FXS/1FXO	-
SRP527W-K9-G4	SRP527, ADSL2+ AnnexA, 802.11n non-FCC, 2FXS/1FXO, ANZ power	SRP527W-U-E-K9	SRP527W, ADSL2+ Annex A, 802.11n ETSI, 128DR/64FL, 2FXS/1FXO	-
SRP527W-K9-G5	SRP527, ADSL2+ AnnexA, 802.11n ETSI, 2FXS/1FXO, EU/UK power	SRP527W-U-E-K9	SRP527W, ADSL2+ Annex A, 802.11n ETSI, 128DR/64FL, 2FXS/1FXO	-

Product Migration Options

Customers are encouraged to migrate to the upgraded memory versions of the Cisco SRP520W Series Services Ready Platform Routers,as listed above in Table 2. These models contain double the DRAM and Flash memory as the original models,so they enable future feature development,such as IPv6 support and certification. Information about this product can be found at:

http://www.cisco.com/cisco/web/solutions/small_business/products/routers_switches/SRP_500_series/index.html.

Customers can use the Cisco Small Business Investment Protection to trade in eligible products and receive a rebate when purchasing new eligible Cisco equipment. For more information, go to: http://www.ciscoinvestmentprotection.com/.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco SRP520W-U Series Services Ready Platforms, visit http://www.cisco.com/cisco/web/solutions/small_business/products/routers_switches/SRP_500_series/index.html, or contact your local account representative.

To request information about the Cisco SRP520W-U Series Services Ready Platforms, send an e-mail to ask-srp500-pm@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

** For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cisco/support/notifications.html.

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