



End-of-Sale and End-of-Life Announcement for the Cisco SPA2102 Phone Adapter with Router

EOL8211

Cisco announces the end-of-sale and end-of-life dates for the Cisco SPA2102 Phone Adapter with Router. The last day to order the affected product(s) is May 16, 2012. Customers will continue to receive phone support from the Cisco Small Business Support Center (SBSC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active product warranties, support will be available as stated in the product warranty terms and conditions, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco SPA2102 Phone Adapter with Router

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	February 15, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	May 16, 2012
End of Phone Support Date: HW	The last date to receive phone support as part of the product warranty. After this date, all phone support services for the product are available with additional charges or support fees. In some cases, support may not be available.	May 16, 2013
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	August 14, 2012
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete. Warranty duration is based on product ship dates; refer to warranty terms and conditions for details.	May 31, 2013

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

The new Cisco SPA122 is based on the SPA2102 and also features two standard phone ports for VoIP service. Each phone port can be configured independently with its own number and can support simultaneous voice and data use. Customers previously using the SPA2102 will quickly become familiar with the SPA122 since the setup and configuration of these devices are practically identical.

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SPA2102-AS	Single Port Router with 2 Phone Ports	SPA122	ATA with Router	-
SPA2102-AU	Single Port Router with 2 Phone Ports (ANZ)	SPA122	ATA with Router	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
SPA2102-CN	Single Port Router with 2 Phone Ports	SPA122	ATA with Router	-
SPA2102-NA	Single Port Router with 2 Phone Ports (North America)	SPA122	ATA with Router	-
SPA2102-PU	Single Port Router with 2 Phone Ports	SPA122	ATA with Router	-
SPA2102-R3	Single Port Router with 2 Phone Ports (United Kingdom)	SPA122-RC	ATA with Router	-
SPA2102-R4	Single Port Router with 2 Phone Ports	SPA122-RC	ATA with Router	-
SPA2102-SF	Single Port Router with 2 Phone Ports	SPA122	ATA with Router	-
SPA2102-TO	Single Port Router with 2 Phone Ports (Telio)	SPA122-RC	ATA with Router	-
SPA2102-UK	Single Port Router with 2 Phone Ports (United Kingdom)	SPA122	ATA with Router	-

Product Migration Options

Customers can migrate to the Cisco SPA122 with very little disruption to their existing provisioning methods if previously deploying the Cisco SPA2102. Information about this product can be found at:

<http://www.cisco.com/en/US/products/ps11978/index.html>.

Table 3. Product Comparisons

Feature	Cisco SPA2102 Phone Adapter with Router	Cisco SPA122 ATA with Router
T.38	Supported on Phone 1 Port only	Supported on both Phone Ports
SRTP (RFC 4568)	Not Supported	Supported
LLDP, CDP, and Bonjour	Not Supported	Supported
DHCP Options 159, 160	Not Supported	Supported
TR-069	Not Supported	Supported

Customers can use the Cisco Small Business Investment Protection to trade in eligible products and receive a rebate when purchasing new eligible Cisco equipment. For more information, go to:

<http://www.ciscoinvestmentprotection.com/>.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco SPA122 ATA with Router, visit <http://www.cisco.com/en/US/products/ps11978/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

** For more information about the Cisco Product Warranties, go to: http://www.cisco.com/en/US/products/prod_warranties_listing.html.

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