



End-of-Life and End-of-Support Announcement for All Plug-in Versions (8.6.2 and Earlier) of Cisco Unified Communications with IBM Lotus and Cisco Phone Control and Presence with IBM Lotus

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Cisco announces end of life and end of support for all plug-in versions (including Version 8.6.2 and earlier) of Cisco® Unified Communications with IBM Lotus, also known as Cisco Phone Control and Presence (PCAP) or Cisco Unified Messaging plug-ins (<http://www.cisco.com/en/US/products/ps9830/index.html>).

The end of life and end of support for all these plug-ins apply to current Cisco Unified Communications Software Release Version 8.6(2) and all the earlier versions. Table 1 lists the affected plug-ins with related release versions.

Table 1. Affected Plug-ins and Versions

Product or Package Name	Release Version
Cisco Unified Communications Plug-ins with IBM Lotus	On 7.0, 7.1, 8.0, 8.5, and 8.6 versions of software releases
Cisco Phone Control and Presence with IBM Lotus Sametime	On 7.0, 7.1, 8.0, 8.5, and 8.6 versions of software releases
Cisco IP Telephony with IBM Lotus	On all versions of software releases
Cisco Messaging with IBM Lotus	On all versions of software releases

Support for Affected Plug-ins

Cisco engineering will provide software fixes for only severity 1 and severity 2 defects found in the affected plug-ins until Dec. 31, 2013. Defects with severity ratings 3, 4, 5, and 6 will stop being addressed beginning the day of this announcement.

Cisco Technical Assistance Center (TAC) will continue to provide configuration and troubleshooting assistance for these plug-ins until Dec. 31, 2013.

Table 2 lists the end-of-life milestones.

Table 2. End-of-Life Milestones

Milestone	Definition	Date
End-of-life and end-of-support announcement	The date of this notice that announces the end of life and end of support for all plug-in versions (including version 8.6.2 and earlier) of Cisco Unified Communications plug-ins with IBM Lotus, also known as Cisco Phone Control and Presence (PCAP), plug-ins.	Sept. 23, 2013
End of software downloads	All plug-in versions, including 8.6.2 and earlier, of Cisco Unified Communications plug-ins with IBM Lotus/Sametime or Cisco Phone Control and Presence plug-ins software downloads will also be unavailable after this date.	Sept. 30, 2013
End of engineering support to address severity 3, 4, 5, and 6 defects	Any defects for the plug-ins versions (including 8.6.2 and earlier) with severity ratings of 3, 4, 5, and 6 will stop being addressed on this date.	Sept. 30, 2013

Milestone	Definition	Date
End of engineering support to address severity 1 and severity 2 defects	The last date that Cisco Engineering will provide any bug fix that resolves a severity 1 or severity 2 defect for plug-in versions (including 8.6.2 and earlier) of Cisco Unified Communications plug-ins with IBM Lotus, also known as Cisco Phone Control and Presence plug-in. After this date, Cisco Engineering will no longer develop, resolve, maintain, or test these plug-ins.	Dec. 31, 2013
Last date of support	The last date to receive service and support for these plug-ins from Cisco TAC. After this date, all support services for these plug-ins will be unavailable. The documentation for all versions of Cisco Unified Communications plug-ins with IBM Lotus in Table 1 will be unavailable after this date.	Dec. 31, 2013

Migration Path

Customers with Version 8.6(2) or any earlier version of Cisco Unified Communications plug-ins with IBM Lotus, also known as Cisco Phone Control and Presence plug-ins, are encouraged to update with the latest Cisco UC Integration™ for IBM Sametime (CUCI-IBM) Software Version 9.0 or later available at: <http://www.cisco.com/go/cuciibm> (generally available since October 2012).

Cisco UC Integration for IBM Sametime provides instant access to Cisco Unified Communications capabilities directly from IBM Sametime. The integration enhances productivity by extending native audio and high-definition (HD) video capabilities to Sametime IM and presence users. It also includes Cisco PCAP status with integrated voicemail and conversation history. The integration allows access to Cisco call control for both standalone and Lotus Notes-embedded clients.

The benefits of Cisco UC Integration for IBM Sametime include:

- Native phone mode control for audio and video: You can choose to control audio or video calls in IBM Sametime from your computer or phone.
- Phone presence and control using Extensible Messaging and Presence Protocol (XMPP): The phone presence icon, which indicates whether a contact is busy on another call or available to receive a call, is displayed in addition to the IM presence icon where available.
- Click-to-call capability from IBM Sametime client: Place calls from your list of existing contacts by right-clicking a contact and selecting Phone Call or by choosing a number from the provided options.
- Integrated visual voicemail and conversation history: Sametime users can view, play, or review conversation history right from the main Sametime client window.
- Enhanced collaboration: You can easily create and manage audio and videoconferences by dragging and dropping contacts from the list or by searching for participants in the embedded search bar.

Refer to the following links for more information about the Cisco UC Integration for IBM Sametime:

- [Cisco UC Integration for IBM Sametime release notes](#)
- [Cisco UC Integration for IBM Sametime data sheet](#)
- [Cisco UC Integration for IBM Sametime software download](#)
- [Cisco UC Integration for IBM Sametime end-user guides](#)

Ordering Information

The new Cisco UC Integration for IBM Sametime is available as part of [Cisco Unified Communications Licensing](#) in a variety of software licensing options to meet customers' needs, regardless of the business size, the way they work, and the tools they need. Please refer to Table 3 for ordering information.

Table 3. Ordering Information for Cisco UC Integration for IBM Sametime

Product Description	Part Number
Cisco UC Integration™ for IBM Sametime via Ala-Carte	UCIST9-K9
Ordering Cisco UC Integration TM for IBM Sametime via CUWL	UCIST9-UWL
Cisco UC Integration for IBM Sametime via UCL	UCL-UCM-LIC-K9

Existing customers with Version 8.0 of Cisco Unified Communications plug-ins with IBM Lotus, also known as Cisco PCAP 8.0 plug-ins, can use the Product Upgrade Tool (PUT) to migrate to Cisco UC Integration for IBM Sametime Version 9.0(0) with the part number given in Table 4.

Table 4. Ordering Cisco UC Integration for IBM Sametime for Migration Customers

Product Description	Part Number
Cisco UC Integration for IBM Sametime 9.x migration via PUT	UCIST9-MIG-K9=

Note: There is no charge for part number UCIST9-MIG-K9= through PUT to migrate existing Cisco Phone Control and Presence plug-in customers with a valid Cisco Unified Communications Software Subscription (UCSS) contract.

To place an order, visit the [Cisco Ordering Home Page](#) or contact your local Cisco account representative.

To download software, visit the [Cisco Software Center](#).

For more product information, please visit the [Cisco UC Integration for IBM Sametime Homepage](#).

For More Information

If you require further assistance, or if you have any further questions regarding this field notice, please contact the Cisco TAC by one of the following methods:

- [Open a service request on Cisco.com](#)
- [By email](#)
- [By telephone](#)



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