End-of-Sale and End-of-Life Announcement for the Cisco Unified Mobile Communicator and Cisco Unified Mobility Advantage

EOL7664

Cisco announces the end-of-sale and end-of-life dates for the Cisco Unified Mobile Communicator and Cisco Unified Mobility Advantage. The last day to order the affected product(s) is December 16, 2011. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1.   End-of-Life Milestones and Dates for the Cisco Unified Mobile Communicator and Cisco Unified Mobility Advantage

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	June 17, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	December 16, 2011
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	March 15, 2012
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	December 15, 2012
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	December 15, 2012
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	March 13, 2014
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	December 31, 2014

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CUMA-70-UWL	Unified Mobility Advantage 7.0 for CUWL only	See the Product Migration Options section below for detailed information on replacing this product.		
CUMA-CPW	Cisco Unified Mobility Advantage License	See the Product Migration Options section below for detailed information on replacing this product.		
CUMA-CPW-RTU	Cisco Unified Mobility Advantage Right to Use and SW kit	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CUMA-LINX-K9-V7	Cisco Unified Mobility Advantage Server	See the Product Migration Options section below for detailed information on replacing this product.		
CUMA-LINX-K9-V7.1	Cisco Unified Mobility Advantage Server 7.1 - Supports iPhone	See the Product Migration Options section below for detailed information on replacing this product.		
CUMA-UWL-RTU	Unified Mobility Advantage for UWL RTU	See the Product Migration Options section below for detailed information on replacing this product.		
CUMA-V3TOV7-K9=	Cisco Unified Mobility Advantage Server UPG v. 3.0 to v. 7.0	See the Product Migration Options section below for detailed information on replacing this product.		
CUMA-V3TOV7.1-K9=	Cisco Unified Mobility Advantage Server 7.1 UPG - PUT only	See the Product Migration Options section below for detailed information on replacing this product.		
CUMC-BREW-CAL	Cisco Unified Mobile Communicator for Brew (Min 10)	See the Product Migration Options section below for detailed information on replacing this product.		
CUMC-BREW-CAL=	Cisco Unified Mobile Communicator CAL for Brew	See the Product Migration Options section below for detailed information on replacing this product.		
CUMC-CLNT-BREW-UWL	Unified Mobile Communicator Brew Client for CUWL	See the Product Migration Options section below for detailed information on replacing this product.		
CUMC-CLNT-IPH-UWL	Unified Mobile Communicator iPhone Client for CUWL	See Product Migration Options section for details.	Cisco Mobile for iPhone	
CUMC-CLNT-SYM-UWL	Unified Mobile Communicator Symbian Client for CUWL	See Product Migration Options section for details.	Cisco Mobile for Nokia	
CUMC-CLNT-SYM7-UWL	Unified Mobile Communicator Symbian Client 7.x for CUWL	See the Product Migration Options section below for detailed information on replacing this product.		
CUMC-CLNT-WM6-UWL	Unified Mobile Communicator Windows Mobile Client for CUWL	See the Product Migration Options section below for detailed information on replacing this product.		
CUMC-CM4X-LICDL	DLU Equivalent For CCM 4.x only. Not Used With 5.0 or Later	See the Product Migration Options section below for detailed information on replacing this product.		
CUMC-CM4X-LICDL=	DLU Equivalent For CCM 4.x only. Not Used With 5.0 And Highr	See the Product Migration Options section below for detailed information on replacing this product.		
CUMC-IPH-CAL	CUMC iPhone Client Access License for CUMA V7.x (Min 10)	See Product Migration Options section for details.	Cisco Mobile for iPhone	
CUMC-IPH-CAL=	CUMC iPhone Client Access License for CUMA V7.x (Min 20)	See Product Migration Options section for details.	Cisco Mobile for iPhone	
CUMC-IPH-CPW	Cisco Unified Mobile Communicator Single License - IPH	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CUMC-IPH-CPW-RTU	Cisco Unified Mobile Comm Right to Use and SW kit - IPH	See the Product Migration Options section below for detailed information on replacing this product.		
CUMC-K9	Cisco Unified Mobile Communicator and Mobility Advantage	See the Product Migration Options section below for detailed information on replacing this product.		
CUMC-K9-V3	Cisco Unified Mobile Communicator and Mobility Advantage v3	See the Product Migration Options section below for detailed information on replacing this product.		
CUMC-K9-V7	Cisco Unified Mobile Communicator and Mobility Advantage V7.	See the Product Migration Options section below for detailed information on replacing this product.		
CUMC-SYM-CAL	CUMC Symbian Client Access License for CUMA V7.x (Min 10)	See Product Migration Options section for details.	Cisco Mobile for Nokia	
CUMC-SYM-CAL-V3	CUMC Symbian Client Access License for CUMA V3.x (Min 20)	See Product Migration Options section for details.	Cisco Mobile for Nokia	
CUMC-SYM-CAL-V3=	CUMC Symbian Client Access License for CUMA V3.x (Min 20)	See Product Migration Options section for details.	Cisco Mobile for Nokia	
CUMC-SYM-CAL=	CUMC Symbian Client Access License for CUMA V7.x (Min 20)	See Product Migration Options section for details.	Cisco Mobile for Nokia	
CUMC-SYM-CPW	Cisco Unified Mobile Communicator Single License - SYM	See the Product Migration Options section below for detailed information on replacing this product.		
CUMC-SYM-CPW-RTU	Cisco Unified Mobile Comm Right to Use and SW kit - SYM	See the Product Migration Options section below for detailed information on replacing this product.		
CUMC-SYM-K9-V3	Cisco Unified Mobile Communicator Software for Symbian S60	See Product Migration Options section for details.	Cisco Mobile for Nokia	
CUMC-SYM-K9-V3=	Cisco Unified Mobile Communicator Software for Symbian S60	See Product Migration Options section for details.	Cisco Mobile for Nokia	
CUMC-SYM-K9-V7	Cisco Unified Mobile Communicator Software for Symbian	See Product Migration Options section for details.	Cisco Mobile for Nokia	
CUMC-SYM-K9-V7=	Cisco Unified Mobile Communicator Software for Symbian	See Product Migration Options section for details.	Cisco Mobile for Nokia	
CUMC-SYM-UWL	Unified Mobile Communicator Symbian RTU	See Product Migration Options section for details.	Cisco Mobile for Nokia	
CUMC-SYM-UWL-RTU	Unified Mobile Communicator RTU	See Product Migration Options section for details.	Cisco Mobile for Nokia	
CUMC-V7-K9-DEMO	SW Cisco Unified Mobile Communicator 7.0 Demo Not for Resale	See the Product Migration Options section below for detailed information on replacing this product.		
CUMC-V8-K9-DEMO	SW Cisco Unified Mobile Communicator 8.0 Demo Not for Resale	See the Product Migration Options section below for detailed information on replacing this product.		
CUMC-WM-CAL-V3	CUMC Windows Mobile Client Access License for CUMA V3.x (Min	See the Product Migration Options section below for detailed information on replacing this product.		

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
CUMC-WM-CAL-V3=	CUMC Windows Mobile Client Access License for CUMA V3.x (Min	See the Product Migration Options section below for detailed information on replacing this product.		
CUMC-WM-SP-K9-V3	Cisco Unified Mobile Communicator Software for Windows Mobil	See the Product Migration Options section below for detailed information on replacing this product.		
CUMC-WM-SP-K9-V3=	Cisco Unified Mobile Communicator Software for Windows Mobil	See the Product Migration Options section below for detailed information on replacing this product.		
CUMC-WM6-CAL	CUMC WM6 Client Access License V7.x (Min 10)	See the Product Migration Options section below for detailed information on replacing this product.		
CUMC-WM6-CAL=	CUMC WM6 Client Access License V7.x (Min 20)	See the Product Migration Options section below for detailed information on replacing this product.		
CUMC-WM6-K9-V7	Cisco Unified Mobile Communicator Software for WM6 Standard	See the Product Migration Options section below for detailed information on replacing this product.		
CUMC-WM6-K9-V7=	Cisco Unified Mobile Communicator Software for WM6 Standard	See the Product Migration Options section below for detailed information on replacing this product.		
L-CUMC-CLN-IPH-UWL	Unified Mobile Communicator iPhone Client for CUWL	See Product Migration Options section for details.	Cisco Mobile for iPhone	
L-CUMC-IPH-UWL-RTU	Unified Mobile Communicator iPhone RTU	See Product Migration Options section for details.	Cisco Mobile for iPhone	

Product Migration Options

Customers are encouraged to migrate to Cisco Mobile (also known as Cisco Jabber) and Nokia Call Connect for Cisco (NCC). Information about these products can be found at:
http://www.cisco.com/en/US/products/ps11596/products_data_sheets_list.html and
http://www.cisco.com/en/US/products/ps10589/index.html. BlackBerry customers may also migrate to the Mobile Voice System (MVS) solution provided by RIM.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:
http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Mobile (also known as Cisco Jabber) and Nokia Call Connect, visit
http://www.cisco.com/en/US/products/ps11596/products_data_sheets_list.html and
http://www.cisco.com/en/US/products/ps10589/index.html, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:
http://www.cisco.com/en/US/products/prod_warranties_listing.html.

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