

# End-of-Sale and End-of-Life Announcement for the Cisco Unified Communications Software Subscription for Cisco Unified Mobile Communicator

## EOL7106

Cisco announces the end-of-sale and end-of life dates for the Cisco Unified Communications Software Subscription for Cisco Unified Mobile Communicator. The last day to order the affected product(s) is October 8, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

 Table 1.
 End-of-Life Milestones and Dates for the Cisco Unified Communications Software Subscription for Cisco Unified Mobile Communicator

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	April 9, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 8, 2010
Last Ship Date License	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	April 9, 2010

### Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
L-UCSS-CUMC	Top Level SKU, eDelivery, Cisco Unified Mobile Communicator
L-UCSS-CUMC-1-10	UCSS Cisco Unified Mobile Communicator For 1 Year - 10 pack
L-UCSS-CUMC-1M-10	UCSS Cisco Unified Mobile Communicator For 1 Month - 10 pack
L-UCSS-CUMC-2-10	UCSS Cisco Unified Mobile Communicator For 2 Years - 10 pack
L-UCSS-CUMC-3-10	UCSS Cisco Unified Mobile Communicator For 3 Years - 10 pack
L-UCSS-CUMC-5-10	UCSS Cisco Unified Mobile Communicator For 5 Years - 10 pack
UCSS-CUMC	Top Level SKU, Cisco Unified Mobile Communicator
UCSS-CUMC-1-10	UCSS Cisco Unified Mobile Communicator For 1 Year - 10 pack
UCSS-CUMC-1M-10	UCSS Cisco Unified Mobile Communicator For 1 Month - 10 pack
UCSS-CUMC-2-10	UCSS Cisco Unified Mobile Communicator For 2 Years - 10 pack
UCSS-CUMC-3-10	UCSS Cisco Unified Mobile Communicator For 3 Years - 10 pack
UCSS-CUMC-5-10	UCSS for CUMC for Five Years - 10 Instances
UCSS-U-CUMC-1	UCSS for CUMC for - 1 Instance

#### **Product Migration Options**

There is no replacement available for the Cisco Unified Communications Software Subscription for Cisco Unified Mobile Communicator at this time.

This end-of-life notice affects the Cisco Unified Communications Software Subscription (UCSS) for the Cisco Unified Mobile Communicator only. Cisco Unified Mobile Communicator will continue to be available. Existing UCSS customers are not affected and will be eligible to any upgrades to Cisco Unified Mobile Communicator. They may also be offered an upgrade path to next-generation clients if available during their UCSS term. Cisco is not committing to a specific release schedule or upgrade path to next-generation clients for the Cisco Unified Mobile Communicator covered under UCSS. There is no assurance that Cisco will release one or more upgrades or provide an upgrade path for Cisco Unified Mobile Communicator. Information about the Cisco Unified Mobile Communicator can be found at: <a href="http://www.cisco.com/en/US/products/ps7271/index.html">http://www.cisco.com/en/US/products/ps7271/index.html</a>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about\_cisco\_takeback\_recycling.html.

## For More Information

For more information about the Cisco Unified Mobile Communicator, visit <u>http://www.cisco.com/en/US/products/ps7271/index.html</u>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod\_end\_of\_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cisco/support/notifications.html.

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