

Cisco Jabber IM for Android

Cisco® Collaboration Solutions improve team and customer experiences to help organizations encourage innovation and improve decision making while building trust and enhancing team performance.

Stay connected while mobile: Cisco Jabber® IM for Android delivers instant messaging (IM) and presence to your Android phone.

- Access your desktop IM contact list and take action with features such as click to IM, click to call, click to email, and click to text from a person's profile.
- Start or join an instant Cisco WebEx® meeting from an IM conversation.
- Search for colleagues in your corporate directory.
- Maintain security using Secure Sockets Layer (SSL) encryption and by connecting your Android phone directly to the Cisco IM infrastructure - [Cisco Unified Presence](#) or [Cisco WebEx Messenger](#).

Cisco Jabber IM for Android works with any Android device running OS Version 4.1, Version 4.0, or Version 2.3 and is a free download from [Google Play](#) for [Cisco Unified Presence](#) or [Cisco WebEx Messenger](#) customers.

Presence and Instant Messaging While Mobile

Cisco Jabber IM for Android lets you reduce communication delays by knowing a person's availability with rich presence status. When you are mobile and using your Android device, viewing a person's presence status lets you immediately know if that person is available or busy, so you can determine the best way to reach that person. You can use the application to connect quickly over IM and, if necessary, escalate to a phone call, send an email or text message, start an instant web conference, or use Short Message Service (SMS).

Cisco Jabber IM for Android lets you collaborate securely - even with colleagues outside your organization. The application uses the widely accepted Extensible Messaging and Presence Protocol (XMPP) Internet and presence IM standard that supports communication with networks outside your organization. You have communication privacy with user authentication and 128-bit SSL encryption.

Cisco Jabber IM for Android is designed to work with either deployment model - a premises- or cloud-based presence solution.

Table 1 lists the features and benefits of Cisco Jabber IM for Android.

Table 1. Features and Benefits of Cisco Jabber IM for Android

Feature	Benefit
Presence	
Standard presence status messages: Available, Busy, Do Not Disturb, and custom message	You can set your presence status so your contacts know whether or not you are available, helping them decide which method of communication they use to reach you.

Feature	Benefit
System-generated presence status messages from the Cisco Jabber IM for Android application: Available, Away, In a WebEx meeting, and On a call	"Away" is displayed when running the application in the background with no activity after a certain period of time (which you can set). "In a WebEx meeting" is displayed when you are on a WebEx meeting on your mobile device while the application is running in the background. "On a call" status is displayed when you are on a call while running the application in the background.
Multiple resource login	You can log in to both Cisco Jabber IM for Android and a desktop IM client so you can always keep your messaging applications open regardless of the devices you are using. When you are logged into both your desktop client and your mobile client, you will receive messages on both applications until you respond. When you respond, messages will be exchanged only with the device you used for your response.
Instant Messaging	
Person to person	Start an IM conversation with anyone in your contact list with a single tap.
Participate in a group chat	Receive invitations to join and participate in a group chat started from another Jabber client (requires Cisco WebEx Messenger; not available with Cisco Unified Presence).
Offline messages	Send or receive messages to contacts who are not signed in to their IM applications (requires Cisco Unified Presence; not available with Cisco WebEx Messenger).
Concurrent IM sessions	Maintain multiple IM sessions at once.
Notifications	Cisco Jabber IM for Android enables you to receive notifications of new IMs even when the app is running in the background.
Emoticons	Use emoticons in your IM sessions to express your mood and enrich your IM conversations.
Meetings	
Start an instant Cisco WebEx meeting	Start an instant Cisco WebEx meeting from a contact's profile; this action launches the Cisco WebEx Meetings application for Android. To have the meeting start smoothly, you must be logged into your Cisco WebEx Meetings app when starting an instant meeting from Cisco Jabber IM for Android (requires Cisco WebEx Messenger; not available with Cisco Unified Presence).
Join an instant Cisco WebEx meeting	Join an instant Cisco WebEx meeting from an IM session with either a desktop Cisco IM user or another Jabber IM for Android user; this action launches the free Cisco WebEx Meetings application for Android and connects you to the meeting to view shared content and collaborate with multiple participants.
Security	
Policy enforcement	Cisco Jabber IM for Android, when used with Cisco WebEx Messenger, honors applicable policies and configurations set by the administrator, including server-side IM logging, reporting, and encryption. When used with Cisco Unified Presence, Cisco Jabber IM for iPhone honors the following policies: enable/disable presence, enable/disable cut and paste, and enable/disable offline messages.
Encryption	The encryption protocol is SSL 3.0.
Single sign on	Cisco Jabber IM for Android supports a federated Security Assertion Markup Language (SAML) 2.0 single-sign-on policy if required by your organization.
Chat history	An IM session and history are removed from the app and your Android phone after you log out of the app.
Contacts	
Contact list	Your contact list that you have created in Cisco Jabber for Windows, Cisco Jabber for Mac, Cisco Unified Personal Communicator, or Cisco WebEx Messenger automatically appears in Cisco Jabber IM for Android when you log in to the app.
Groups	If you have created groups for certain contacts on your desktop or web-based IM application, those groups are shown in the Cisco Jabber IM for Android app.
Profile	You can view a contact's profile information from your contact list by tapping on a contact's profile image on the contact list or from within a chat session. Profile information includes name, title, address, and contact information.
Communications options	You can click to call, send an email, send an SMS message, or start an instant meeting with a contact. If Cisco Jabber (voice app) is installed on your Android device, when using click to call you will be given the option to use either Cisco Jabber or the Android native dialer to place your call.
Corporate directory search	You can search for contacts by typing their names. The app searches your contact list or your organization's corporate directory.
Contact management	You can add or delete contacts when viewing a person's profile information.

Feature	Benefit
Connection	
Auto-reconnect	If you lose your data connection, Cisco Jabber IM for Android automatically tries to reconnect you to a Wi-Fi or cellular data connection.
Wi-Fi prioritization	The application automatically connects to a Wi-Fi network first, and then connects to other available cellular networks. This feature helps minimize unnecessary data or roaming charges.

Device and Operating System Support

Cisco Jabber IM for Android works on Android devices running the following operating systems:

- Version 4.1
- Version 4.0
- Version 2.3

Client Interoperability

Cisco Jabber IM for Android interoperates with other Cisco Jabber clients supporting instant messaging and presence.

Language Support

Cisco Jabber IM for Android uses the default language of the Android device language. If the operating system language of the device is not supported, the application defaults to English. Cisco Jabber IM for Android is supported in the following languages:

- Chinese (Traditional and Simplified)
- Dutch (Netherlands)
- English (United States)
- French
- German
- Italian
- Japanese
- Korean
- Portuguese (Brazil)
- Russian
- Spanish (Spain)

Ordering Information

Cisco Jabber IM for Android is free for organizations with a license to use Cisco Unified Presence or Cisco WebEx Messenger.

To download the Cisco Jabber IM for Android software, visit [Google Play](#).

Cisco Services

Cisco Services make networks, applications, and the people who use them work better together.

Today, the network is a strategic platform in a world that demands better integration among people, information, and ideas. The network works better when services, together with products, create solutions aligned with business needs and opportunities.

The unique Cisco Lifecycle approach to services defines the requisite activities at each phase of the network lifecycle to help ensure service excellence. With a collaborative delivery methodology that joins the forces of Cisco, our skilled network of partners, and our customers, we achieve the best results.

For More Information

For more information about Cisco Jabber IM for Android, please visit <http://www.cisco.com/go/jabber> or contact your local Cisco account representative.



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