



End-of-Sale and End-of-Life Announcement for the Cisco Cius (Wi-Fi Only) and Cius Accessories

EOL8821 - Amended

Cisco announces the end-of-sale and end-of-life dates for the Cisco Cius (Wi-Fi Only) and Cius Accessories. The last day to order the affected product(s) is March 22, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Cius (Wi-Fi Only) and Cius Accessories

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	September 21, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 22, 2013
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	June 20, 2013
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	March 22, 2014
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	March 22, 2013
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 22, 2013
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 31, 2016

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
CIUS-7-K9	Cius 7 Inch, Phantom Grey
CIUS-7-K9-PR	Cius 7 Inch, Phantom Grey - Wifi
CIUS-7-K9-PR=	Cisco Cius 7 inch Tablet - Wifi
CIUS-7-K9=	Cius 7 Inch Tablet, Phantom Grey
CIUS-7-MS-PR-K9	Cius Cisco and Media Station Promotional Bundle
CIUS-BATTERY	Cius Spare Battery
CIUS-BATTERY=	Cius Spare Battery
CIUS-DC-CHARGER=	Cius Car Charger
CIUS-EXEC-CASE	CIUS Executive Carrying Case
CIUS-EXEC-CASE-BR=	Cius Executive Carrying Case, Brown Leather
CIUS-EXEC-CASE-C=	Cius Executive Carrying Case, Black Leather
CIUS-EXEC-CASE=	CIUS Executive Carrying Case
CIUS-HANDSET-CORD	Cius Handset Cord - Phantom Grey
CIUS-HANDSET-CORD=	Cius Handset Cord - Phantom Grey
CIUS-MS	Cius Media Station, Charcoal, No Handset
CIUS-MS-H	Cius Media Station with Standard Handset, Phantom Grey
CIUS-MS-H-S	Cius Media Station, Slimline Handset, Phantom Grey
CIUS-MS-H-S=	Cius HD Media Station, Slimline Handset, Phantom Grey
CIUS-MS-H=	Cius HDMedia Station with Standard Handset, Phantom Grey
CIUS-MS-HS	Cius Media Station with Handset
CIUS-MS-HS=	Cisco CIUS 7 Media Station with Handset
CIUS-MS=	Cius Media Station, Charcoal, No Handset
CIUS-PWR-CORD-AP	CIUS Power Cord - Asia Pacific
CIUS-PWR-CORD-AP=	CIUS Power Cord - Asia Pacific
CIUS-PWR-CORD-AR	Cisco Cius Power Adapter for Argentina
CIUS-PWR-CORD-AR=	Cisco Cius Power Adapter for Argentina
CIUS-PWR-CORD-AU	Cisco Cius Power Adapter for Australia
CIUS-PWR-CORD-AU=	Cisco Cius Power Adapter for Australia
CIUS-PWR-CORD-BR	Cisco Cius Power Adapter for Brazil
CIUS-PWR-CORD-BR=	Cisco Cius Power Adapter for Brazil
CIUS-PWR-CORD-CE	Cisco Cius Power Adapter for Central Europe
CIUS-PWR-CORD-CE=	Cisco Cius Power Adapter for Central Europe
CIUS-PWR-CORD-CN	Cisco Cius Power Adapter for China
CIUS-PWR-CORD-CN=	Cisco Cius Power Adapter for China
CIUS-PWR-CORD-JP	Cisco Cius Power Adapter for Japan
CIUS-PWR-CORD-JP=	Cisco Cius Power Adapter for Japan
CIUS-PWR-CORD-NA	Cisco Cius Power Adapter for North America
CIUS-PWR-CORD-NA=	Cisco Cius Power Adapter for North America
CIUS-PWR-CORD-SW	CIUS Power Cord - Switzerland
CIUS-PWR-CORD-SW=	CIUS Power Cord - Switzerland
CIUS-PWR-CORD-UK	Cisco Cius Power Adapter for United Kingdom
CIUS-PWR-CORD-UK=	Cisco Cius Power Adapter for United Kingdom

End-of-Sale Product Part Number	Product Description
CIUS-PWR-CUBE	Cisco Cius Power for Adapter for Tablet
CIUS-PWR-CUBE=	Cisco Cius Power for Adapter for Tablet
CIUS-RUG-CASE=	Cius Ruggedized Case by OtterBox
CIUS-STD-CASE	Cius standard carry case
CIUS-STD-CASE=	Cius standard carry case

Product Migration Options

There is no replacement available for the Cisco Cius (Wi-Fi Only) and Cius Accessories at this time.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Cius (Wi-Fi Only) and Cius Accessories through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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