



End-of-Sale and End-of-Life Announcement for the Cisco Cius 4G

EOL8548

Cisco announces the end-of-sale and end-of-life dates for the Cisco Cius 4G. The last day to order the affected product(s) is July 17, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Cius 4G

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	July 17, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 17, 2012
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 17, 2012
End of SW Maintenance Releases Date: HW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 17, 2013
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	July 17, 2012
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 17, 2012
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	October 17, 2014
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 31, 2015

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
CIUS-7-AT-ETH-MAC	Cius 4G Ethernet MAC Address
CIUS-7-AT-K9	Cius 7 Inch, Phantom Grey with HSPA+ for use with AT&T
CIUS-7-AT-K9-PR	Cisco Cius 7 Inch Tablet - AT&T
CIUS-7-AT-K9-PR=	Cisco Cius 7 Inch Tablet - AT&T
CIUS-7-AT-K9=	Cius 7 in Tablet, Phantom Grey, ATT Model

End-of-Sale Product Part Number	Product Description
CIUS-7-AT-OPT-K9	Cius 7 Inch ATT Tablet Option
CIUS-7-AT-SIM	AT&T SIM Card for Cius Tablet
CIUS-7-AT-SIM=	AT&T SIM Card for Cius tablet
CIUS-7-AT-VP-H-K9	Cius ATT Video Phone Bundle, Standard Handset
CIUS-7-AT-VP-HS-K9	Cius ATT Video Phone Bundle, Slimline Handset
CIUS-7-AT-WLAN-MAC	Cius 4G Wireless LAN MAC Address
CIUS-7-SIM-ICCID	Cius 4G SIM included card number (ICCID)
CIUS-7AT-MS-K9	Cisco Cius ATT Model and Media Station Promotional Bundle
CIUS-AT-SIM-IMEI	Cius 4G IMEI Address

Product Migration Options

There is no replacement available for the Cisco Cius 4G at this time.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html

For More Information

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>

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