End-of-Sale and End-of-Life Announcement for the Cisco Unified Application Environment 8.5

EOL7709

Cisco announces the end-of-sale and end-of-life dates for the Cisco Unified Application Environment 8.5. The last day to order the affected product(s) is February 8, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1.   End-of-Life Milestones and Dates for the Cisco Unified Application Environment 8.5

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	August 10, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 8, 2012
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 8, 2012
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	February 7, 2013
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 7, 2013
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	May 6, 2014
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 28, 2015

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number
L-UAE-H20-CONF	Conference Bundle, 1 RTP and Conference port	See the Product Migration Options section below for detailed information on replacing this product.
L-UAE-H20-CONF=	Conference media bundle. Contains one each RTP and CONF port	See the Product Migration Options section below for detailed information on replacing this product.
L-UAE-H20-MR	Media Bundle.5 RTP, 3 Voice, 1 each CONF, ETP, Speech Port	See the Product Migration Options section below for detailed information on replacing this product.
L-UAE-H20-MR=	Media Bundle.5 RTP, 3 Voice, 1 each CONF, ETP, Speech Port	See the Product Migration Options section below for detailed information on replacing this product.
L-UAE-H20-RED-MR	Media Resource bundle for Redundant servers only	See the Product Migration Options section below for detailed information on replacing this product.
L-UAE-H20-RED-MR=	Media Resource bundle for Redundant servers only	See the Product Migration Options section below for detailed information on replacing this product.
L-UAE-N30-TTS	Text-to-Speech Media Port	See the Product Migration Options section below for detailed information on replacing this product.

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number
L-UAE-N30-TTS=	Text-to-Speech Media resource	See the Product Migration Options section below for detailed information on replacing this product.
L-UAE8.5-E-P-UPG	CUAE enhanced to premium upgrade	See the Product Migration Options section below for detailed information on replacing this product.
L-UAE8.5-S-E-UPG	CUAE standard to enhanced upgrade	See the Product Migration Options section below for detailed information on replacing this product.
L-UAE8.5-S-P-UPG	CUAE standard to premium upgrade	See the Product Migration Options section below for detailed information on replacing this product.
UAE-H20-CONF	Conference media bundle. Contains one each RTP and CONF port	See the Product Migration Options section below for detailed information on replacing this product.
UAE-H20-CONF=	Conference media bundle. Contains one each RTP and CONF port	See the Product Migration Options section below for detailed information on replacing this product.
UAE-H20-MR	Media Bundle.5 RTP, 3 Voice, 1 each CONF, ETP, Speech Port	See the Product Migration Options section below for detailed information on replacing this product.
UAE-H20-MR=	Media Bundle.5 RTP, 3 Voice, 1 each CONF, ETP, Speech Port	See the Product Migration Options section below for detailed information on replacing this product.
UAE-H20-RED-MR	Media Resource bundle for Redundant servers only	See the Product Migration Options section below for detailed information on replacing this product.
UAE-H20-RED-MR=	Media Resource bundle for Redundant servers only	See the Product Migration Options section below for detailed information on replacing this product.
UAE-N30-TTS	Text-to-Speech Media resource	See the Product Migration Options section below for detailed information on replacing this product.
UAE-N30-TTS=	Text-to-Speech Media resource	See the Product Migration Options section below for detailed information on replacing this product.
UAE8.5-E-P-UPG	CUAE enhanced to premium upgrade	See the Product Migration Options section below for detailed information on replacing this product.
UAE8.5-K9-ENH	Application Server, Media Engine software Enhanced,100 Inst	See the Product Migration Options section below for detailed information on replacing this product.
UAE8.5-K9-PREM	Application Server, Media Engine software Enhanced, Unltd Inst	See the Product Migration Options section below for detailed information on replacing this product.
UAE8.5-K9-STD	Application Server, Media Engine software, 25 instances	See the Product Migration Options section below for detailed information on replacing this product.
UAE8.5-RED-ENH	Enhanced server for Redundant deployments only	See the Product Migration Options section below for detailed information on replacing this product.
UAE8.5-RED-PREM	Premium server for Redundant deployments only	See the Product Migration Options section below for detailed information on replacing this product.
UAE8.5-S-E-UPG	CUAE standard to enhanced upgrade	See the Product Migration Options section below for detailed information on replacing this product.
UAE8.5-S-P-UPG	CUAE standard to premium upgrade	See the Product Migration Options section below for detailed information on replacing this product.

Product Migration Options

Customers and developers are encouraged to migrate to the richer Cisco Unified Communications native APIs. Information can be found at: http://developer.cisco.com/web/cdc/tech/ucvoice.

For device monitoring and call control

- CTI-JTAPI: http://developer.cisco.com/web/jtapi
- CTI-TSP/TAPI: http://developer.cisco.com/web/tsp
- SIP: http://developer.cisco.com/web/sip

For provisioning interfaces

- Administrative XML: http://developer.cisco.com/web/axl
- Extension Mobility API: http://developer.cisco.com/web/emapi

For IP phone applications

- IP Phone Services (XSI): http://developer.cisco.com/web/ipps

For DeviceListX

- SNMP: http://developer.cisco.com/web/sxml

For presence

- Cisco Unified Presence APIs: http://developer.cisco.com/web/cupapi

For Cisco Unity and Unity Connection

- CUPI: http://developer.cisco.com/web/cupi/home
- CUTI: http://developer.cisco.com/web/cuti/home
- CUMI: http://developer.cisco.com/web/cumi/home
- CUNI: http://developer.cisco.com/web/cuni/home

For Media Applications

- Cisco Unified Communications Manager exposes the ability to play and record media via CTI (TAPI/TSP Media Driver). Cisco CTI (TAPI/JTAPI) includes classes and methods to interact with conference calls, but applications requiring audio-mixing features should investigate the use of an external audio-mixing component such as Dialogic Host Media Processing Software.
- Text to Speech and Speech to Text features need to be sourced externally.

For more information please contact the Cisco Developer Network at cisco-developer-network@cisco.com.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Unified Application Environment 8.5 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:
http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/products_end-of-life_policy.html

For more information about the Cisco Product Warranties, go to:
http://www.cisco.com/en/US/products/prod_warranties_listing.html

To subscribe to receive end-of-life/end-of-sale information, go to:
http://www.cisco.com/cisco/support/notifications.html

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http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

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