

## End-of-Sale and End-of-Life Announcement for the Cisco Unified Application Environment 2.3

EOL6524

Cisco® announces the end-of-sale and end-of life dates for the Cisco Unified Application Environment 2.3. The last day to order the affected product(s) is February 27, 2009. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Cisco Unified Application Environment 2.3

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	August 29, 2008
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	February 27, 2009
<b>Last Ship Date: App. SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	May 28, 2009
<b>End of SW Maintenance Releases Date: App. SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	February 27, 2010
<b>End of New Service Attachment Date: App. SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	February 27, 2010
<b>End of Service Contract Renewal Date: App. SW</b>	The last date to extend or renew a service contract for the product.	May 26, 2011
<b>Last Date of Support: App. SW</b>	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	February 27, 2012

HW = Hardware      OS SW = Operating System Software      App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
<b>UAD2.3-K9-DEV=</b>	SW Cisco Unified App Designer 2.3 CD, 1 Developer Seat	See the Product Migration Options section below for detailed information on replacing this product.	
<b>UAS2.3-E-50-150=</b>	LIC Unified AppServer 2.3 Enhanced, 50 Instances, 150 Limit	See the Product Migration Options section below for detailed information on replacing this product.	
<b>UAS2.3-E-P-UPG=</b>	LIC Cisco Unified AppServer 2.3 Enh to Prem Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	

<b>UAS2.3-INST-1000=</b>	LIC Cisco Unified AppServer 2.3 Instance 1000-Pack	See the Product Migration Options section below for detailed information on replacing this product.	
<b>UAS2.3-INST-100=</b>	LIC Cisco Unified AppServer 2.3 Instance 100-Pack	See the Product Migration Options section below for detailed information on replacing this product.	
<b>UAS2.3-INST-10=</b>	LIC Cisco Unified AppServer 2.3 Instance 10-Pack	See the Product Migration Options section below for detailed information on replacing this product.	
<b>UAS2.3-INST-500=</b>	LIC Cisco Unified AppServer 2.3 Instance 500-Pack	See the Product Migration Options section below for detailed information on replacing this product.	
<b>UAS2.3-INST-50=</b>	LIC Cisco Unified AppServer 2.3 Instance 50-Pack	See the Product Migration Options section below for detailed information on replacing this product.	
<b>UAS2.3-P-100-UL=</b>	LIC Unified AppServer 2.3 Premium, 100 Instances, Unltd	See the Product Migration Options section below for detailed information on replacing this product.	
<b>UAS2.3-S-25-50=</b>	LIC Unified AppServer 2.3 Standard, 25 Instances, 50 Limit	See the Product Migration Options section below for detailed information on replacing this product.	
<b>UAS2.3-S-E-UPG=</b>	LIC Cisco Unified AppServer 2.3 Std to Enh Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	
<b>UAS2.3-S-P-UPG=</b>	LIC Cisco Unified AppServer 2.3 Std to Prem Upgrade	See the Product Migration Options section below for detailed information on replacing this product.	
<b>UME2.3-H3.0-CON-A</b>	LIC/KEY UME2.3 H3.0 Conferencing Media Resource	See the Product Migration Options section below for detailed information on replacing this product.	
<b>UME2.3-H3.0-CON-N</b>	LIC/KEY UME2.3 H3.0 Conferencing Media Resource	See the Product Migration Options section below for detailed information on replacing this product.	
<b>UME2.3-H3.0-ETP-A</b>	LIC/KEY UME2.3 H3.0 Enhanced RTP (G.723/9) Media Resource	See the Product Migration Options section below for detailed information on replacing this product.	
<b>UME2.3-H3.0-ETP-N</b>	LIC/KEY UME2.3 H3.0 Enhanced RTP (G.723/9) Media Resource	See the Product Migration Options section below for detailed information on replacing this product.	
<b>UME2.3-H3.0-INT-A</b>	LIC/KEY UME2.3 H3.0 Speech Integration Media Resource	See the Product Migration Options section below for detailed information on replacing this product.	
<b>UME2.3-H3.0-INT-N</b>	LIC/KEY UME2.3 H3.0 Speech Integration Media Resource	See the Product Migration Options section below for detailed information on replacing this product.	
<b>UME2.3-H3.0-MR-ADD</b>	LIC/KEY UME2.3 H3 Media Resources, Incremental License	See the Product Migration Options section below for detailed information on replacing this product.	
<b>UME2.3-H3.0-MR-NEW</b>	LIC/KEY UME2.3 H3 Media Resources, New License	See the Product Migration Options section below for detailed information on replacing this product.	
<b>UME2.3-H3.0-RTP-A</b>	LIC/KEY UME2.3 H3.0 RTP (G.711) Media Resource	See the Product Migration Options section below for detailed information on replacing this product.	
<b>UME2.3-H3.0-RTP-N</b>	LIC/KEY UME2.3 H3.0 RTP (G.711) Media Resource	See the Product Migration Options section below for detailed information on replacing this product.	
<b>UME2.3-H3.0-VOI-A</b>	LIC/KEY UME2.3 H3.0 Voice Media Resource	See the Product Migration Options section below for detailed information on replacing this product.	
<b>UME2.3-H3.0-VOI-A=</b>	LIC/KEY UME2.3 H3.0 Voice Media Resource	See the Product Migration Options section below for detailed information on replacing this product.	
<b>UME2.3-H3.0-VOI-N</b>	LIC/KEY UME2.3 H3.0 Voice Media Resource	See the Product Migration Options section below for detailed information on replacing this product.	

<b>UME2.3-H3.0=</b>	LIC Cisco Unified Media Engine 2.3	See the Product Migration Options section below for detailed information on replacing this product.	
<b>UME2.3-N3-TTS-A</b>	LIC/KEY UME2.3 NS3 TTS Media Resource - Add	See the Product Migration Options section below for detailed information on replacing this product.	
<b>UME2.3-N3-TTS-ADD</b>	LIC/KEY UME2.3 NS3 TTS Media Resources, Incremental License	See the Product Migration Options section below for detailed information on replacing this product.	
<b>UME2.3-N3-TTS-N</b>	LIC/KEY UME2.3 NS3 TTS Media Resource - New	See the Product Migration Options section below for detailed information on replacing this product.	
<b>UME2.3-N3-TTS-NEW</b>	LIC/KEY UME2.3 NS3 TTS Media Resources, New License	See the Product Migration Options section below for detailed information on replacing this product.	

### Product Migration Options

Customers are encouraged to migrate to the Cisco Unified Application Environment Release 2.5 or later. Information about this product can be found at:

[http://www.cisco.com/en/US/netsol/ns738/networking\\_solutions\\_package.html](http://www.cisco.com/en/US/netsol/ns738/networking_solutions_package.html).

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the Cisco Unified Application Environment 2.3 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End of Sale date.

### For More Information

For more information about the Cisco Unified Application Environment 2.5, visit [http://www.cisco.com/en/US/netsol/ns738/networking\\_solutions\\_package.html](http://www.cisco.com/en/US/netsol/ns738/networking_solutions_package.html), or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to: [http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html).

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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