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# Cisco SPA 301 1-Line IP Phone

- **Q.** What is the Cisco<sup>®</sup> SPA 301 IP phone?
- **A.** The Cisco SPA 301 is a basic 1-line IP phone.
- Q. When will the Cisco SPA 301 be orderable?
- A. The Cisco SPA 301 is now available for order on the wholesale price list (WPL).
- Q. What is the price of the Cisco SPA 301?
- A. The list price for the Cisco SPA 301 is US\$83; the discount will vary depending on partner level.

## Q. Who are the target customers for the Cisco SPA 301?

**A.** Target customers for the Cisco SPA 301 can be grouped as follows:

Home and small offices that:

• Want a basic 1-line IP phone

Small businesses with an on-premises or hosted private branch exchange (PBX) service that:

- Want to integrate the Cisco SPA 301 with an existing Cisco SPA9000 Voice System or Cisco Unified Communications 500 Series or with a hosted voice over IP (VoIP) service with PBX features
- Want a basic IP phone for use in a lobby or hallway environment

Customers in the following industries:

- Hospitality
- Food and beverage
- Legal, medical, or financial services
- Q. Who can sell the Cisco SPA 301?
- A. Any authorized partners that can buy the Cisco SPA 301 through their channels can sell the phone.
- Q. What accessories are available for the Cisco SPA 301?
- A. An optional Power over Ethernet (PoE) splitter (Cisco POES5) is available for customers who choose to use PoE, and a wall-mount kit (Cisco MB100) is available for customers who want to mount the phone on a wall. A Wireless-G adapter (Cisco WBP54G) is offered for customers who choose to use wireless rather than a wired Ethernet connection.
- Q. Where can I learn more about the Cisco SPA 301?
- A. For more information, please visit <a href="http://www.cisco.com/go/300phones">http://www.cisco.com/go/300phones</a>.
- Q. What languages does the Cisco SPA 301 support?
- A. English is the only language supported at this time.

## Q. What voice protocols does the Cisco SPA 301 support?

- A. The Cisco SPA 301 supports both Session Initiation Protocol (SIP) version 2 with the Cisco SPA9000 Voice System and third-party call controllers or Smart Phone Control Protocol (SPCP) with the Cisco Unified Communications 500 Series.
- Q. Does the Cisco SPA 301 support 802.3af Power over Ethernet?
- **A.** No.

#### Q. What codecs does the Cisco SPA 301 support?

A. The Cisco SPA 301 currently supports G.711a, G.711u, G.726, G.729a, and wideband codec G.722.

#### Q. Does the Cisco SPA 301 support a full-duplex speakerphone?

**A.** No.

- Q. Does the Cisco SPA 301 support a headset?
- **A.** No.

#### Q. What types of security can be implemented for the Cisco SPA 301?

- **A.** The phone supports the following security features:
  - Certificates/HTTPS
  - Secure Real-Time Transport Protocol (SRTP) (media)
  - Transport Layer Security (TLS) (signaling) and SIP over TLS
  - Encrypted configuration files up to 256-bit Advanced Encryption Standard (AES)
- **Q.** Does the Cisco SPA 301 support an XML or Lightweight Directory Access Protocol (LDAP) corporate directory?
- **A.** No.

#### Q. Does the Cisco SPA 301 support remote management?

- **A.** Yes. Voice configuration parameters can be updated if the service provider uses one of the supported mass provisioning methods via Trivial File Transfer Protocol (TFTP), HTTP, or HTTPS.
- Q. Does the Cisco SPA 301 have a message waiting indicator LED?
- A. Yes.
- Q. Does the Cisco SPA 301 work with instant messaging applications?
- **A.** No.
- Q. Does the Cisco SPA 301 support syslog?
- A. Yes.

#### Q. What and how many ring tone selections will the Cisco SPA 301 support?

A. The Cisco SPA 301 supports 10 built-in and 2 customizable ring tones. The customized ring tone can be downloaded using the web GUI via the link http://<phone-ip-addr>/ringtone[1|2][?<url>] where <url> syntax is [[tftp|http]https]://][host[:port]]/<pathname>. TFTP, HTTP, and HTTPS are supported.

Example:

If the phone's IP address is 192.168.2.1, to download a ring tone named music.mid that resides on the HTTP server 192.168.2.100, and store it as ringtone2, you would use the following link on a web browser that is connected to the same LAN as the phone: <u>http://192.168.2.1/ringtone2?http://192.168.2.100/music.mid</u>.

#### **Q.** What ring tone formats are supported?

**A.** A. The following table shows the association of ring tone suffix to ring tone format:

Ring Tone Format	Ring Tone Suffix
G.726-32	.726

#### Q. How can the firmware be upgraded?

**A.** The firmware can be upgraded in one of the following ways:

Remotely: An Internet telephony service provider (ITSP) can upgrade the firmware remotely from an HTTP server or by using a profile for the phone.

Via an executable .exe upgrade image downloaded from Cisco.com.

For details, please consult the Cisco SPA 301 user guide at http://www.cisco.com/go/300phones.



Americas Headquarters Cisco Systems, Inc. San Jose, CA

Asia Pacific Headquarters Cisco Systems (USA) Pte. Ltd. Singapore

**Europe Headquarters** Cisco Systems International BV Amsterdam, The Netherlands

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