

End-of-Sale and End-of-Life Announcement for the Cisco Unified Personal Communicator 1.1 and 1.2

EOL6942

Cisco announces the end-of-sale and end-of life dates for the Cisco® Unified Personal Communicator 1.1 and 1.2. The last day to order the affected product(s) is July 20, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Unified Personal Communicator 1.1 and 1.2

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	January 19, 2010
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	July 20, 2010
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	October 18, 2010
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	July 20, 2011
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	July 20, 2011
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	October 15, 2012
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	July 19, 2013

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
UPC-CLIENT-K9-PC	Cisco Unified Personal Communicator	UPC7-K9-PC	Cisco Unified Personal Communicator 7.x
UPC-CLIENT-K9-PC=	Cisco Unified Personal Communicator For Windows	UPC7-K9-PC	Cisco Unified Personal Communicator 7.x
UPC-CLIENT-LIC	Cisco Unified Personal Communicator User License	UPC7-CLIENT-LIC	Cisco Unified Personal Communicator User License 7.x
UPC-K9-SW-100=	Cisco Unified Personal Communicator 100 User Licenses	UPC7-K9-100=	Cisco Unified Personal Communicator 100 User License 7.x
UPC-K9-SW-10=	Cisco Unified Personal Communicator 10 User Licenses	UPC7-K9-10=	Cisco Unified Personal Communicator 10 User License 7.x

Product Migration Options

Customers are encouraged to migrate to the Cisco Unified Personal Communicator 7.x. Information about this product can be found at: <http://www.cisco.com/en/US/products/ps6844/index.html>.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at <http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html>.

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Unified Personal Communicator 7.x, visit <http://www.cisco.com/en/US/products/ps6844/index.html>, or contact your local account representative.

To request information about the Cisco Unified Personal Communicator 7.x, send an e-mail to stenewto@cisco.com.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:

http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.



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