End-of-Sale and End-of-Life Announcement for the Cisco Unified Messaging Gateway - SRSV Feature Licenses

EOL7927

Cisco announces the end-of-sale and end-of-life dates for the Cisco Unified Messaging Gateway - SRSV Feature Licenses. The last day to order the affected product(s) is June 18, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1.   End-of-Life Milestones and Dates for the Cisco Unified Messaging Gateway - SRSV Feature Licenses

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	December 19, 2011
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	June 18, 2012
Last Ship Date Feature	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	September 16, 2012
End of SW Maintenance Releases Date Feature	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	June 18, 2013
End of New Service Attachment Date Feature	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	June 18, 2013
Last Date of Support Feature	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	June 30, 2015

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description
FL-SRSV-MBX-5	SRSV CUE License - 5 Mailboxes
FL-SRSV-MBX-5=	SRSV CUE License - 5 Mailboxes
FL-SRSV-NODE-25	UMG License for 25 SRSV Nodes
FL-SRSV-NODE-25=	UMG License for 25 SRSV Nodes
FL-SRSV-PORT-2	SRSV CUE License - 2 Ports
FL-SRSV-PORT-2=	SRSV CUE License - 2 Ports

End-of-Sale Product Part Number	Product Description
L-FL-SRSV-MBX-5	SRSV CUE License - 5 Mailboxes - E-Delivery
L-FL-SRSV-MBX-5=	SRSV CUE License - 5 Mailboxes - E-Delivery
L-FL-SRSV-NODE-25	UMG License for 25 SRSV Nodes - E-Delivery
L-FL-SRSV-NODE-25=	UMG License for 25 SRSV Nodes - E-Delivery
L-FL-SRSV-PORT-2	SRSV CUE License - 2 Ports - E-Delivery
L-FL-SRSV-PORT-2=	SRSV CUE License - 2 Ports - E-Delivery

Product Migration Options

There is no replacement available for the Cisco Unified Messaging Gateway - SRSV Feature Licenses at this time.

Cisco is transitioning the SRSV survivability and synchronization features from Cisco Unified Messaging Gateway and SRSV modules directly to Cisco Unity Connection. The availability of this solution will be announced in the second half of 2012. Contact your channel account manager for details.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:
http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:
http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:
http://www.cisco.com/cisco/support/notifications.html.

Subscribe for RSS Notifications for End-of-Life and End-of-Sale Notices

To subscribe to the End-of-Life and End-of-Sale RSS Feed, insert the following URL into your RSS application:
http://www.cisco.com/web/feeds/products/end_of_life_rss.xml.

Any authorized translation issued by Cisco Systems or affiliates of this end-of-life Product Bulletin is intended to help customers understand the content described in the English version. This translation is the result of a commercially reasonable effort; however, if there are discrepancies between the English version and the translated document, please refer to the English version, which is considered authoritative.

CISCO

Printed in USA

C51-695653-00   12/11