End-of-Sale and End-of-Life Announcement for Cisco Unity Connection 1.x

EOL6212

Cisco® announces the end-of-sale and end-of-life dates for Cisco Unity Connection 1.x. The last day to order the affected product(s) is March 12, 2008. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1.   End-of-Life Milestones and Dates for Cisco Unity Connection 1.x

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	September 12, 2007
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 12, 2008
Last Ship Date: App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	June 10, 2008
End of SW Maintenance Releases Date: App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	March 12, 2009
End of New Service Attachment Date: App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 12, 2009
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	June 8, 2010
Last Date of Support: App. SW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 12, 2011

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
EURCN-1	Europe only - Unity Connection 1.x Software	EURCN2-K9	Regional Package-Unity Connection 2.x Software
EURCN-BUNDLE	Europe only - Unity Connection 1.x SW plus HW Bundle	EURCN2-K9	Regional Package-Unity Connection 2.x Software
EURCN-K9-100USR=	Europe Only: Unity Conn, 100 users, 8 ports, 1 TTS, No OS	EURCN2-100USR-K9=	Regional Package-Unity Connection, 100 users, 8 ports
EURCN-K9-200USR=	Euopre Only: Unity Conn, 200 users, 8 ports, 1 TTS, No OS	EURCN2-200USR-K9=	Regional Package-Unity Connection, 200 users, 8 ports
EURCN-K9-25USR=	Europe only: Unity Conn, 25 users, 4 ports, 1 TTS, No OS	EURCN2-25USR-K9=	Regional Package-Unity Connection, 25 users, 4 ports

EURCN-K9-300USR=	Europe Only: Unity Conn, 300 users, 8 ports, 1 TTS, No OS	EURCN2-300USR-K9=	Regional Package-Unity Connection, 300 users, 8 ports
EURCN-K9-50USR=	Euope only: Unity Conn, 50 users, 4 ports, 1 TTS, No OS	EURCN2-50USR-K9=	Regional Package-Unity Connection, 50 users, 4 ports
EURCN-K9SW100UR=	Europe Only: Unity Conn, 100 users, 8 ports, 1 TTS, OS	EURCN2-100USR-K9=	Regional Package-Unity Connection, 100 users, 8 ports
EURCN-K9SW200UR=	Euopre Only: Unity Conn, 200 users, 8 ports, 1 TTS, OS	EURCN2-200USR-K9=	Regional Package-Unity Connection, 200 users, 8 ports
EURCN-K9SW25UR=	Europe only: Unity Conn, 25 users, 4 ports, 1 TTS, OS	EURCN2-25USR-K9=	Regional Package-Unity Connection, 25 users, 4 ports
EURCN-K9SW300UR=	Europe Only: Unity Conn, 300 users, 8 ports, 1 TTS, OS	EURCN2-300USR-K9=	Regional Package-Unity Connection, 300 users, 8 ports
EURCN-K9SW50UR=	Euope only: Unity Conn, 50 users, 4 ports, 1 TTS, OS	EURCN2-50USR-K9=	Regional Package-Unity Connection, 50 users, 4 ports
EURCN1-GLB-UPG	Unity Connection, SW migration to Global version	EURCN2-GLB-UPG	Regional Package-Unity Conn, SW Migration to Global Version
EURCN1-LIC-UPG	Europe only: Unity Connection, SW Feature License Upgrades	EURCN2-LIC-UPG	Regional Package: Unity Conn, SW Feature Upgrades
UNITYCN-1	Unity Connection 1.x Software	UNITYCN2-K9	Unity Connection 2.x Software
UNITYCN-BUNDLE	Unity Connection 1.x SW plus HW Bundle	UNITYCN2-BUNDLE	Unity Connection 2.x SW plus HW Bundle
UNITYCN-K9-100USR=	Unity Connection, 100 users, 16 ports, 1 TTS, no OS	UNCN2-100USR-K9=	Unity Connection, 100 users, 16 ports, 10 free ADV seats
UNITYCN-K9-200USR=	Unity Connection, 200 users, 16 ports, 1 TTS, no OS	UNCN2-200USR-K9=	Unity Connection, 200 users, 16 ports, 10 free ADV seats
UNITYCN-K9-25USR=	Unity Connection, 25 users, 8 ports, 1 TTS, No OS	UNCN2-25USR-K9=	Unity Connection, 25 users, 8 ports, 10 free ADV seats
UNITYCN-K9-300USR=	Unity Connection, 300 users, 16 ports, 1 TTS, no OS	UNCN2-300USR-K9=	Unity Connection, 300 users, 16 ports, 10 free ADV seats
UNITYCN-K9-50USR=	Unity Connection, 50 users, 8 ports, 1 TTS, no OS	UNCN2-50USR-K9=	Unity Connection, 50 users, 8 ports, 10 free ADV seats
UNITYCN-K9SW100UR=	Unity Connection, 100 users, 16 ports, 1 TTS, OS	UNCN2-100USR-K9=	Unity Connection, 100 users, 16 ports, 10 free ADV seats
UNITYCN-K9SW200UR=	Unity Connection, 200 users, 16 ports, 1 TTS, OS	UNCN2-200USR-K9=	Unity Connection, 200 users, 16 ports, 10 free ADV seats
UNITYCN-K9SW25UR=	Unity Connection, 25 users, 8 ports, 1 TTS, OS	UNCN2-25USR-K9=	Unity Connection, 25 users, 8 ports, 10 free ADV seats
UNITYCN-K9SW300UR=	Unity Connection, 300 users, 16 ports, 1 TTS, OS	UNCN2-300USR-K9=	Unity Connection, 300 users, 16 ports, 10 free ADV seats
UNITYCN-K9SW50UR=	Unity Connection, 50 users, 8 ports, 1 TTS, OS	UNCN2-50USR-K9=	Unity Connection, 50 users, 8 ports, 10 free ADV seats
UNITYCN1-CL-10PK=	Unity Connection IMAP users, 10 pack	UNITYCN2-ADV-10PK=	Unity Connection Advanced user options, 10 pack
UNITYCN1-DEMO	Unity Cxn 1.x,10 users, Inbox, IMAP, 1ASR, 1TTS, Demo SW	UNITYCN2-DEMO	Unity Cxn 2.x,10 users, Inbox, IMAP, ASR, TTS, Demo SW
UNITYCN1-INBX10PK=	Unity Connection Inbox users, 10 pack	UNITYCN2-ADV-10PK=	Unity Connection Advanced user options, 10 pack
UNITYCN1-LIC-UPG	Unity Connection, SW Feature License Upgrades	UNITYCN2-LIC-UPG	Unity Connection, SW Feature License Upgrades
UNITYCN1-SL16-VUP	Migration from Unity 4.x to Unity Cxn 1.x - 16 port license	UNITYCN2-VUP-K9	Migration from Unity 4.x or Unity Cxn 1.x to Unity Cxn 2.x
UNITYCN1-SL32-VUP	Migration from Unity 4.x to Unity Cxn 1.x - 32 port license	UNITYCN2-VUP-K9	Migration from Unity 4.x or Unity Cxn 1.x to Unity Cxn 2.x
UNITYCN1-SL72-VUP	Migration from Unity 4.x to Unity Cxn 1.x - 72 port license	UNITYCN2-VUP-K9	Migration from Unity 4.x or Unity Cxn 1.x to Unity Cxn 2.x
UNITYCN1-VM-10PK=	Unity Connection user mailboxes, 10 pack	UNITYCN2-VM-10PK=	Unity Connection user mailboxes, 10 pack

Product Migration Options

Customers are encouraged to migrate to Cisco Unity Connection 2.1. Information about this product can be found at: http://www.cisco.com/en/US/prod/collateral/voicesw/ps6789/ps5745/ps6509/prod_data_sheet0900 aecd806e0224.html.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: http://www.cisco.com/go/tradein/. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the end-of-sale product through the Cisco Certified Refurbished Equipment program. Refurbished units of the end-of-sale product are available in limited supply for sale in certain countries on a first-come, first-served basis. For information about the refurbished equipment program, go to: http://cisco.com/go/remarketing.

For More Information

For more information about Cisco Unity Connection 2.1, visit http://www.cisco.com/en/US/prod/collateral/voicesw/ps6789/ps5745/ps6509/prod_data_sheet0900 aecd806e0224.html, or contact your local account representative.

To request information about Cisco Unity Connection 2.1, send an e-mail to cs-unityconnection@cisco.com.

For more information about the Cisco End-of-Life Policy, go to: http://www.cisco.com/en/US/products/prod_end_of_life.html.

To subscribe to receive end-of-life/end-of-sale information, go to: http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice.