

## End-of-Sale and End-of-Life Announcement for Cisco Unity Connection 1.x

EOL6212

Cisco® announces the end-of-sale and end-of-life dates for Cisco Unity Connection 1.x. The last day to order the affected product(s) is March 12, 2008. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for Cisco Unity Connection 1.x

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	September 12, 2007
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 12, 2008
<b>Last Ship Date: App. SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	June 10, 2008
<b>End of SW Maintenance Releases Date: App. SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	March 12, 2009
<b>End of New Service Attachment Date: App. SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 12, 2009
<b>End of Service Contract Renewal Date: App. SW</b>	The last date to extend or renew a service contract for the product.	June 8, 2010
<b>Last Date of Support: App. SW</b>	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 12, 2011

HW = Hardware OS SW = Operating System Software App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description
<b>EURCN-1</b>	Europe only - Unity Connection 1.x Software	EURCN2-K9	Regional Package-Unity Connection 2.x Software
<b>EURCN-BUNDLE</b>	Europe only - Unity Connection 1.x SW plus HW Bundle	EURCN2-K9	Regional Package-Unity Connection 2.x Software
<b>EURCN-K9-100USR=</b>	Europe Only: Unity Conn, 100 users, 8 ports, 1 TTS, No OS	EURCN2-100USR-K9=	Regional Package-Unity Connection, 100 users, 8 ports
<b>EURCN-K9-200USR=</b>	Europe Only: Unity Conn, 200 users, 8 ports, 1 TTS, No OS	EURCN2-200USR-K9=	Regional Package-Unity Connection, 200 users, 8 ports
<b>EURCN-K9-25USR=</b>	Europe only: Unity Conn, 25 users, 4 ports, 1 TTS, No OS	EURCN2-25USR-K9=	Regional Package-Unity Connection, 25 users, 4 ports

<b>EURCN-K9-300USR=</b>	Europe Only: Unity Conn, 300 users, 8 ports, 1 TTS, No OS	<b>EURCN2-300USR-K9=</b>	Regional Package-Unity Connection, 300 users, 8 ports
<b>EURCN-K9-50USR=</b>	Europe only: Unity Conn, 50 users, 4 ports, 1 TTS, No OS	<b>EURCN2-50USR-K9=</b>	Regional Package-Unity Connection, 50 users, 4 ports
<b>EURCN-K9SW100UR=</b>	Europe Only: Unity Conn, 100 users, 8 ports, 1 TTS, OS	<b>EURCN2-100USR-K9=</b>	Regional Package-Unity Connection, 100 users, 8 ports
<b>EURCN-K9SW200UR=</b>	Europe Only: Unity Conn, 200 users, 8 ports, 1 TTS, OS	<b>EURCN2-200USR-K9=</b>	Regional Package-Unity Connection, 200 users, 8 ports
<b>EURCN-K9SW25UR=</b>	Europe only: Unity Conn, 25 users, 4 ports, 1 TTS, OS	<b>EURCN2-25USR-K9=</b>	Regional Package-Unity Connection, 25 users, 4 ports
<b>EURCN-K9SW300UR=</b>	Europe Only: Unity Conn, 300 users, 8 ports, 1 TTS, OS	<b>EURCN2-300USR-K9=</b>	Regional Package-Unity Connection, 300 users, 8 ports
<b>EURCN-K9SW50UR=</b>	Europe only: Unity Conn, 50 users, 4 ports, 1 TTS, OS	<b>EURCN2-50USR-K9=</b>	Regional Package-Unity Connection, 50 users, 4 ports
<b>EURCN1-GLB-UPG</b>	Unity Connection, SW migration to Global version	<b>EURCN2-GLB-UPG</b>	Regional Package-Unity Conn, SW Migration to Global Version
<b>EURCN1-LIC-UPG</b>	Europe only: Unity Connection, SW Feature License Upgrades	<b>EURCN2-LIC-UPG</b>	Regional Package: Unity Conn, SW Feature Upgrades
<b>UNITYCN-1</b>	Unity Connection 1.x Software	<b>UNITYCN2-K9</b>	Unity Connection 2.x Software
<b>UNITYCN-BUNDLE</b>	Unity Connection 1.x SW plus HW Bundle	<b>UNITYCN2-BUNDLE</b>	Unity Connection 2.x SW plus HW Bundle
<b>UNITYCN-K9-100USR=</b>	Unity Connection, 100 users, 16 ports, 1 TTS, no OS	<b>UNCN2-100USR-K9=</b>	Unity Connection, 100 users, 16 ports, 10 free ADV seats
<b>UNITYCN-K9-200USR=</b>	Unity Connection, 200 users, 16 ports, 1 TTS, no OS	<b>UNCN2-200USR-K9=</b>	Unity Connection, 200 users, 16 ports, 10 free ADV seats
<b>UNITYCN-K9-25USR=</b>	Unity Connection, 25 users, 8 ports, 1 TTS, No OS	<b>UNCN2-25USR-K9=</b>	Unity Connection, 25 users, 8 ports, 10 free ADV seats
<b>UNITYCN-K9-300USR=</b>	Unity Connection, 300 users, 16 ports, 1 TTS, no OS	<b>UNCN2-300USR-K9=</b>	Unity Connection, 300 users, 16 ports, 10 free ADV seats
<b>UNITYCN-K9-50USR=</b>	Unity Connection, 50 users, 8 ports, 1 TTS, no OS	<b>UNCN2-50USR-K9=</b>	Unity Connection, 50 users, 8 ports, 10 free ADV seats
<b>UNITYCN-K9SW100UR=</b>	Unity Connection, 100 users, 16 ports, 1 TTS, OS	<b>UNCN2-100USR-K9=</b>	Unity Connection, 100 users, 16 ports, 10 free ADV seats
<b>UNITYCN-K9SW200UR=</b>	Unity Connection, 200 users, 16 ports, 1 TTS, OS	<b>UNCN2-200USR-K9=</b>	Unity Connection, 200 users, 16 ports, 10 free ADV seats
<b>UNITYCN-K9SW25UR=</b>	Unity Connection, 25 users, 8 ports, 1 TTS, OS	<b>UNCN2-25USR-K9=</b>	Unity Connection, 25 users, 8 ports, 10 free ADV seats
<b>UNITYCN-K9SW300UR=</b>	Unity Connection, 300 users, 16 ports, 1 TTS, OS	<b>UNCN2-300USR-K9=</b>	Unity Connection, 300 users, 16 ports, 10 free ADV seats
<b>UNITYCN-K9SW50UR=</b>	Unity Connection, 50 users, 8 ports, 1 TTS, OS	<b>UNCN2-50USR-K9=</b>	Unity Connection, 50 users, 8 ports, 10 free ADV seats
<b>UNITYCN1-CL-10PK=</b>	Unity Connection IMAP users, 10 pack	<b>UNITYCN2-ADV-10PK=</b>	Unity Connection Advanced user options, 10 pack
<b>UNITYCN1-DEMO</b>	Unity Cxn 1.x, 10 users, Inbox, IMAP, 1ASR, 1TTS, Demo SW	<b>UNITYCN2-DEMO</b>	Unity Cxn 2.x, 10 users, Inbox, IMAP, ASR, TTS, Demo SW
<b>UNITYCN1-INBX10PK=</b>	Unity Connection Inbox users, 10 pack	<b>UNITYCN2-ADV-10PK=</b>	Unity Connection Advanced user options, 10 pack
<b>UNITYCN1-LIC-UPG</b>	Unity Connection, SW Feature License Upgrades	<b>UNITYCN2-LIC-UPG</b>	Unity Connection, SW Feature License Upgrades
<b>UNITYCN1-SL16-VUP</b>	Migration from Unity 4.x to Unity Cxn 1.x - 16 port license	<b>UNITYCN2-VUP-K9</b>	Migration from Unity 4.x or Unity Cxn 1.x to Unity Cxn 2.x
<b>UNITYCN1-SL32-VUP</b>	Migration from Unity 4.x to Unity Cxn 1.x - 32 port license	<b>UNITYCN2-VUP-K9</b>	Migration from Unity 4.x or Unity Cxn 1.x to Unity Cxn 2.x
<b>UNITYCN1-SL72-VUP</b>	Migration from Unity 4.x to Unity Cxn 1.x - 72 port license	<b>UNITYCN2-VUP-K9</b>	Migration from Unity 4.x or Unity Cxn 1.x to Unity Cxn 2.x
<b>UNITYCN1-VM-10PK=</b>	Unity Connection user mailboxes, 10 pack	<b>UNITYCN2-VM-10PK=</b>	Unity Connection user mailboxes, 10 pack

## Product Migration Options

Customers are encouraged to migrate to Cisco Unity Connection 2.1. Information about this product can be found at:

[http://www.cisco.com/en/US/prod/collateral/voicesw/ps6789/ps5745/ps6509/prod\\_data\\_sheet0900\\_aecd806e0224.html](http://www.cisco.com/en/US/prod/collateral/voicesw/ps6789/ps5745/ps6509/prod_data_sheet0900_aecd806e0224.html).

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to:

<http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the end-of-sale product through the Cisco Certified Refurbished Equipment program. Refurbished units of the end-of-sale product are available in limited supply for sale in certain countries on a first-come, first-served basis. For information about the refurbished equipment program, go to: <http://cisco.com/go/remarketing>.

### For More Information

For more information about Cisco Unity Connection 2.1, visit

[http://www.cisco.com/en/US/prod/collateral/voicesw/ps6789/ps5745/ps6509/prod\\_data\\_sheet0900\\_aecd806e0224.html](http://www.cisco.com/en/US/prod/collateral/voicesw/ps6789/ps5745/ps6509/prod_data_sheet0900_aecd806e0224.html), or contact your local account representative.

To request information about Cisco Unity Connection 2.1, send an e-mail to [cs-unityconnection@cisco.com](mailto:cs-unityconnection@cisco.com).

For more information about the Cisco End-of-Life Policy, go to:

[http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html).

To subscribe to receive end-of-life/end-of-sale information, go to: <http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>.



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