End-of-Sale and End-of-Life Announcement for the Cisco MCS 7800 Media Convergence Server for Cisco Unity Connection

EOL8285

Cisco announces the end-of-sale and end-of-life dates for the Cisco MCS 7800 Media Convergence Server for Cisco Unity Connection. The last day to order the affected product(s) is October 13, 2012. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1.   End-of-Life Milestones and Dates for the Cisco MCS 7800 Media Convergence Server for Cisco Unity Connection

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	April 14, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	October 13, 2012
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	January 11, 2013
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	October 13, 2013
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	October 13, 2013
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	January 8, 2017
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	October 31, 2017

HW = Hardware   OS SW = Operating System Software   App. SW = Application Software

Table 2.   Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
MCS7825I5-K9-UCC2	CUCxn 8.5 MCS-7825-I5, 2x250 HDD, 4GB RAM IBM	MCS-7825-I5-IPC1	Bare Metal MCS 7825-I5 server 1xX3430, 4GB RAM and 2x250GB	-
MCS7825I5-K9-UCC2	CUCxn 8.5 MCS-7825-I5, 2x250 HDD, 4GB RAM IBM	See the Product Migration Options section below for detailed information on replacing this product.	-	-

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
MCS7835I3-K9-UCC1	CUCxn 8.0 MCS-7835-I3, 2x300 HDD, 4GB RAM	MCS-7835-I3-IPC1	Bare Metal MCS 7835 IBM server 1x5504 CPU, 4GB RAM, 2x146HDD	-
MCS7835I3-K9-UCC1	CUCxn 8.0 MCS-7835-I3, 2x300 HDD, 4GB RAM	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS7835I3-K9-UCC2	CUCxn 8.5 MCS-7835-I3, 2x300 HDD, 4GB RAM	MCS-7835-I3-IPC1	Bare Metal MCS 7835 IBM server 1x5504 CPU, 4GB RAM, 2x146HDD	-
MCS7835I3-K9-UCC2	CUCxn 8.5 MCS-7835-I3, 2x300 HDD, 4GB RAM	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS7845I3-K9-UCC1	CUCxn 8.0 MCS-7845-I3, 4x300 HDD, 8GB RAM, Quad-Cores	See the Product Migration Options section below for detailed information on replacing this product.	-	-
MCS7845I3-K9-UCC2	CUCxn 8.5 MCS-7845-I3, 4x300 HDD, 8GB RAM, Quad-Cores	See the Product Migration Options section below for detailed information on replacing this product.	-	-

Product Migration Options

Customers are encouraged to migrate to the Cisco Unified Computing System hardware and run Cisco Unity Connection as virtual appliances on the platform. More information on Unified Communications-supported Cisco UCS servers can be found at http://www.cisco.com/go/uc-virtualized. For more information about the build-to-order options for Cisco UC-supported Cisco UCS servers, visit http://www.cisco.com/go/ucs,or contact your local account representative. MCS hardware is still supported: Customers wanting to continue on Cisco Media Convergence Server hardware can acquire the bare metal appliances from Cisco but will need to install the Cisco Unity Connection software themselves.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco MCS 7800 Media Convergence Server for Cisco Unity Connection through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: http://www.cisco.com/go/eos.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Unified Computing System hardware, visit
http://www.cisco.com/en/US/prod/collateral/voicesw/ps6790/ps5748/ps378/solution_overview_c22-597556.html, or
contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:
http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:
http://www.cisco.com/en/US/products/prod_warranties_listing.html.

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