

## End-of-Sale and End-of-Life Announcement for the Cisco Unity Connection 2.x

EOL7125

Cisco announces the end-of-sale and end-of life dates for the Cisco Unity Connection 2.x. The last day to order the affected product(s) is November 16, 2010. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

**Table 1.** End-of-Life Milestones and Dates for the Cisco Unity Connection 2.x

Milestone	Definition	Date
<b>End-of-Life Announcement Date</b>	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	May 18, 2010
<b>End-of-Sale Date</b>	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	November 16, 2010
<b>Last Ship Date: App. SW</b>	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	February 14, 2011
<b>End of SW Maintenance Releases Date: App. SW</b>	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	November 16, 2011
<b>End of New Service Attachment Date: App. SW</b>	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	November 16, 2011
<b>End of Service Contract Renewal Date: App. SW</b>	The last date to extend or renew a service contract for the product.	February 11, 2013
<b>Last Date of Support: App. SW</b>	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	November 30, 2013

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

**Table 2.** Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
EURCN2-100USR	Regional Package-Connection, 100 users, 8 ports	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
EURCN2-100USR-K9=	Regional Package-Unity Connection, 100 users, 8 ports	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
EURCN2-100USR=	Regional Package-Connection, 100 users, 8 ports	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
EURCN2-200USR	Regional Package-Unity Connection, 200 users, 8 ports	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
EURCN2-200USR-K9=	Regional Package-Unity Connection, 200 users, 8 ports	See Product Migration Options section for details.	Cisco Unity Connection 8.x	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
EURCN2-200USR=	Regional Package-Unity Connection, 200 users, 8 ports	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
EURCN2-25USR	Regional Package- Unity Connection, 25 users, 4 ports	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
EURCN2-25USR-K9=	Regional Package-Unity Connection, 25 users, 4 ports	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
EURCN2-25USR=	Regional Package- Unity Connection, 25 users, 4 ports	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
EURCN2-300USR	Regional Package- Unity Connection, 300 users, 8 ports	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
EURCN2-300USR-K9=	Regional Package-Unity Connection, 300 users, 8 ports	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
EURCN2-300USR=	Regional Package- Unity Connection, 300 users, 8 ports	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
EURCN2-50USR	Regional Package- Connection, 50 users, 4 ports	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
EURCN2-50USR-K9=	Regional Package-Unity Connection, 50 users, 4 ports	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
EURCN2-50USR=	Regional Package- Connection, 50 users, 4 ports	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
EURCN2-K9	Regional Package-Unity Connection 2.x Software	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
EURCN2-VM-10PK=	Regional Package-Unity Connection user mailboxes, 10 pack	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
EURCN2-VM-5PK=	Regional Package-Unity Connection user mailboxes, 5 pack	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-100USR	Unity Connection,16 ports,100 users-All user Features-PROMO	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-100USR=	Unity Connection, 100 users, 16 ports	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-16TO24PT	Unity Connection 16 to 24 additional port license	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-200USR	Unity Connection,16 ports,200 users-All user Features-PROMO	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-200USR=	Unity Connection, 200 users, 16 ports	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-24TO48PT	Unity Connection 24 to 48 additional port license	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-25USR	Unity Connection, 8 ports, 25 users-All user Features-PROMO	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-25USR=	Unity Connection, 25 users, 8 ports	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-300USR	Unity Connection,16 ports,300 users-All user Features-PROMO	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-300USR=	Unity Connection, 300 users, 16 ports	See Product Migration Options section for details.	Cisco Unity Connection 8.x	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
UNITYCN2-48TO72PT	Unity Connection 48 to 72 additional port license	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-4TO8PT	Unity Connection 4 to 8 additional port license	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-50USR	Unity Connection, 8 ports, 50 users-All user Features-PROMO	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-50USR=	Unity Connection, 50 users, 8 ports	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-8TO16PT	Unity Connection 8 to 16 additional port license	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-ADV-10PK=	Unity Connection Advanced user options, 10 pack	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-ADV-5PK=	Unity Connection Advanced user options, 5 pack	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-ADV-USR	One Unity Cxn Advanced Option - ASR, TTS,	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-BUNDLE	Unity Connection 2.x SW plus HW Bundle	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-DEMO	Unity Cxn 2.x,10 users, Inbox, IMAP, ASR, TTS, Demo SW	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-DEMO-K9	Unity Cxn 2.x,10 users, Inbox, IMAP, ASR, TTS, Demo SW	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-DEMO-VM	VMWare image, Unity Cxn 2.x,10 users, Inbox, IMAP, ASR, TTS,	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-FT-PAK	Unity Connection 2.0 Feature activation key	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-K9	Unity Connection 2.x Software	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-LIC-UPG	Unity Connection, SW Feature License Upgrades	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-NFR	Unity Cxn 2.x,10 users, Inbox, IMAP, ASR, TTS, NFR SW	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-PAK	Unity Connection Activation Key	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-RECDISK	Windows 2003 recovery media for use with Unity Connection	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-SW	Unity Connection 2.x Software Kit	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-UNITY-CUE	Cisco Unity, Unity Express and Unity Connection Networking	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-USERS	Unity Connection User Mailboxes for CUCM BE ONLY	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-USR-ADDON	Additional Unity Connection 2.x Users for CUWL	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-USR-VUP	Migration to Unity Cxn 2.x - Users	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-VM-10PK=	Unity Connection user mailboxes, 10 pack	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-VM-5PK=	Unity Connection user mailboxes, 5 pack	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-VM-USR	One Unity Connection User - All user Features	See Product Migration Options section for details.	Cisco Unity Connection 8.x	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
UNITYCN2-VPIM	VPIM networking for Unity Connection	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-VPIM=	VPIM networking for Unity Connection	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2-VUP-K9	Migration from Unity 4.x or Unity Cxn 1.x to Unity Cxn 2.x	See Product Migration Options section for details.	Cisco Unity Connection 8.x	
UNITYCN2.1-NFR	Cisco Unity Connection version 2.1 - Not for Resale	See Product Migration Options section for details.	Cisco Unity Connection 8.x	

## Product Migration Options

Customers are encouraged to migrate to Cisco Unity Connection 8.x. Information about this product can be found at: <http://www.cisco.com/en/US/products/ps6509/index.html>. Customers wishing to add port and user licenses to existing Cisco Unity Connection 2.x systems may do so until the last date of software support using the top-level configurable product ID: UNITYCN2-LIC-UPG.

Customers can use the Cisco Technology Migration Program (TMP) to trade-in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at <http://www.cisco.com/web/partners/pr11/incentive/tmp/index.html>

Customers may be able to continue to purchase the Cisco Unity Connection 2.x through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>

Service prices for Cisco products are subject to change after the product End of Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to: [http://www.cisco.com/web/about/ac227/ac228/ac231/about\\_cisco\\_takeback\\_recycling.html](http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html)

## For More Information

For more information about the Cisco Unity Connection 8.x, visit <http://www.cisco.com/en/US/products/ps6509/index.html>, or contact your local account representative.

To request information about the Cisco Unity Connection 8.x, send an e-mail to [cs-unityconnection@cisco.com](mailto:cs-unityconnection@cisco.com).

For more information about the Cisco End-of-Life Policy, go to: [http://www.cisco.com/en/US/products/prod\\_end\\_of\\_life.html](http://www.cisco.com/en/US/products/prod_end_of_life.html)

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