

End-of-Sale and End-of-Life Announcement for the Cisco Unity Express Network Module and Unity Express Network Module Enhanced Capacity

EOL6339

Cisco® announces the end-of-sale and end-of life dates for the Cisco Unity Express Network Module and Unity Express Network Module Enhanced Capacity. The last day to order the affected product(s) is April 15, 2008. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Unity Express Network Module and Unity Express Network Module Enhanced Capacity

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end of sale and end of life of a product is distributed to the general public.	January 31, 2008
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	April 15, 2008
Last Ship Date: HW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	July 15, 2008
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of product failure or defect.	April 15, 2009
End of New Service Attachment Date: HW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	April 15, 2009
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	April 15, 2010
Last Date of Support: HW	The last date to receive service and support for the product. After this date, all support services for the product are unavailable, and the product becomes obsolete.	April 15, 2011

HW = Hardware

OS SW = Operating System Software

App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number
NM-CUE	Cisco Unity Express Network Module (includes SCUE-12-VM)	See the Product Migration Options section below for detailed information on replacing this product.
NM-CUE=	Cisco Unity Express Network Module - Spare	See the Product Migration Options section below for detailed information on replacing this product.

NM-CUE-EC	Cisco Unity Express Network Module Enhanced Capacity	See the Product Migration Options section below for detailed information on replacing this product.
NM-CUE-EC=	Cisco Unity Express Network Module Enhanced Capacity - Spare	See the Product Migration Options section below for detailed information on replacing this product.

Product Migration Options

For the Cisco Unity Express Network Module (NM-CUE and NM-CUE=), customers are encouraged to migrate to the Cisco Unity Express Enhanced Network Module (NME-CUE and NME-CUE=) equivalent products. For the Cisco Unity Express Network Module Enhanced Capacity (NM-CUE-EC and NM-CUE-EC=), customers are encouraged to migrate to the Cisco Unity Express Enhanced Network Module (NME-CUE and NME-CUE=) along with additional port licenses. To get an equivalent product, please order 4 x SCUE-LIC-PORT-2 for a total of 16 ports (8 included in the NME-CUE and 4x2 ports additional). Information about this product can be found at:

http://www.cisco.com/en/US/partner/prod/collateral/voicesw/ps6789/ps5745/ps5520/product_data_sheet0900aecd806aefe4.html.

Table 3. Product Comparisons

Feature	Cisco Unity Express Network Module and Unity Express Network Module Enhanced Capacity	Cisco Unity Express Enhanced Network Module (NME-CUE) for NM-CUE; and NME-CUE with additional port licenses for NM-CUE-EC
Enhanced Scalability	NM-CUE is restricted to 8 usable ports and NM-CUE-EC is restricted to 16 ports.	The new product NME-CUE is capable of supporting 24 ports. When a base NME-CUE is purchased, 8 ports are included to get equivalent functionality of an NM-CUE. To get to the current NM-CUE-EC functionality, 4 licenses of 2 ports each (SCUE-LIC-PORT-2) can be purchased. Additional port licenses can be purchased for getting up to 24 ports total on the NME-CUE.
Enhanced granularity in capacity and ease of upgrade	NM-CUE and NM-CUE-EC have fixed port counts and ports are always enabled for maximum capacity.	NME-CUE has 8 ports enabled when it is shipped. More ports can be added (in 2-port increments) as needed by the customer. This allows for more granular control of expenses and ease of upgrade by just adding licenses rather than swapping out hardware.
Ease of stocking parts	Currently, a distributor or customer has to stock different versions of hardware for different port capacities.	With the introduction of the NME-CUE, a distributor or customer can stock the NME-CUE with base/included licenses and then add software licenses as needed for the right functionality and capacity.
More voicemail users supported	The NM-CUE supports up to 100 users with licenses.	NME-CUE can scale up to 250 users with the right licenses on the product.

Customers can use the Cisco Technology Migration Plan (TMP) to trade in products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, go to: <http://www.cisco.com/go/tradein/>. The Cisco TMP application requires all users to have a Cisco.com user ID.

Customers may be able to continue to purchase the Cisco Unity Express Network Module and Unity Express Network Module Enhanced Capacity through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to:

<http://www.cisco.com/go/eos>

For More Information

To request information about the Cisco Unity Express Enhanced Network Module (NME-CUE) for NM-CUE; and NME-CUE with additional port licenses for NM-CUE-EC, send an e-mail to access-ccme-cue@cisco.com.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/prod_end_of_life.html

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cgi-bin/Support/FieldNoticeTool/field-notice>



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