

End-of-Sale and End-of-Life Announcement for the Cisco Business Edition 5000

EOL8775

Cisco announces the end-of-sale and end-of-life dates for the Cisco Business Edition 5000. The last day to order the affected product(s) is March 15, 2013. Customers with active service contracts will continue to receive support from the Cisco Technical Assistance Center (TAC) as shown in Table 1 of the EoL bulletin. Table 1 describes the end-of-life milestones, definitions, and dates for the affected product(s). Table 2 lists the product part numbers affected by this announcement. For customers with active and paid service and support contracts, support will be available until the termination date of the contract, even if this date exceeds the Last Date of Support shown in Table 1.

Table 1. End-of-Life Milestones and Dates for the Cisco Business Edition 5000

Milestone	Definition	Date
End-of-Life Announcement Date	The date the document that announces the end-of-sale and end-of-life of a product is distributed to the general public.	September 14, 2012
End-of-Sale Date	The last date to order the product through Cisco point-of-sale mechanisms. The product is no longer for sale after this date.	March 15, 2013
Last Ship Date: HW, App. SW	The last-possible ship date that can be requested of Cisco and/or its contract manufacturers. Actual ship date is dependent on lead time.	June 13, 2013
End of SW Maintenance Releases Date: HW, App. SW	The last date that Cisco Engineering may release any final software maintenance releases or bug fixes. After this date, Cisco Engineering will no longer develop, repair, maintain, or test the product software.	March 15, 2014
End of Routine Failure Analysis Date: HW	The last-possible date a routine failure analysis may be performed to determine the cause of hardware product failure or defect.	March 15, 2014
End of New Service Attachment Date: HW, App. SW	For equipment and software that is not covered by a service-and-support contract, this is the last date to order a new service-and-support contract or add the equipment and/or software to an existing service-and-support contract.	March 15, 2014
End of Service Contract Renewal Date: HW	The last date to extend or renew a service contract for the product.	June 10, 2017
End of Service Contract Renewal Date: App. SW	The last date to extend or renew a service contract for the product.	June 11, 2015
Last Date of Support: App. SW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 31, 2016
Last Date of Support: HW	The last date to receive applicable service and support for the product as entitled by active service contracts or by warranty terms and conditions. After this date, all support services for the product are unavailable, and the product becomes obsolete.	March 31, 2018

HW = Hardware OS SW = Operating System Software App. SW = Application Software

Table 2. Product Part Numbers Affected by This Announcement

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
BE5K-BA2EN-UPG	Unified CMBE5K Basic to Enhanced user - SW Upgrade	See Product Migration Options section for details.	Cisco Business Edition 6000	
BE5K-BAS-UPG	Unified CMBE5K Basic User Connect License - SW Upgrade	See Product Migration Options section for details.	Cisco Business Edition 6000	
BE5K-ENH-UPG	Unified CMBE5K Enhanced User Connect License - SW Upgrade	See Product Migration Options section for details.	Cisco Business Edition 6000	
BE5K-ESS-UPG	Unified CMBE5K Essential User Connect License - SW Upgrade	See Product Migration Options section for details.	Cisco Business Edition 6000	
BE5K-PUB-UPG	Unified CMBE5K Public Space Device License - SW Upgrade	See Product Migration Options section for details.	Cisco Business Edition 6000	
BE5K-VMB2A-UPG	Unified CMBE5K VM Basic to Advanced User - Upgrade	See Product Migration Options section for details.	Cisco Business Edition 6000	
BE5K-VMBAS-UPG	Unified CMBE5K VM Basic User - Upgrade	See Product Migration Options section for details.	Cisco Business Edition 6000	
CUCM-BE-UPG-WL	Upgrade from CUCMBE to CUWL BE, 1 User	See Product Migration Options section for details.	Cisco Business Edition 6000	
CUCM-BE-WL	UWL Business Edition 1 User	See Product Migration Options section for details.	Cisco Business Edition 6000	
L-BE5K-ADJ	Unified CMBE5K Adjust Device License	See Product Migration Options section for details.	Cisco Business Edition 6000	
L-BE5K-BAS	Unified CMBE5K Basic User Connect License (No VM)	See Product Migration Options section for details.	Cisco Business Edition 6000	
L-BE5K-BAS2ADV	Unified CMBE5K Voicemail Upgrade Basic to advanced User	See Product Migration Options section for details.	Cisco Business Edition 6000	
L-BE5K-BAS2ENH	Unified CMBE5K Upgrade Basic to Enhanced User	See Product Migration Options section for details.	Cisco Business Edition 6000	
L-BE5K-ENH	Unified CMBE5K Enhanced User Connect License (No VM)	See Product Migration Options section for details.	Cisco Business Edition 6000	
L-BE5K-ESS	Unified CMBE5K Essential User Connect License (No VM)	See Product Migration Options section for details.	Cisco Business Edition 6000	
L-BE5K-PUB	Unified CMBE5K Public Space Device License (No VM)	See Product Migration Options section for details.	Cisco Business Edition 6000	
L-BE5K-VM-BAS	Unified CMBE5K Voicemail Basic	See Product Migration Options section for details.	Cisco Business Edition 6000	
L-LIC-BE5K	Unified CMBE5K eLD Licenses For System Expansions Only	See Product Migration Options section for details.	Cisco Business Edition 6000	
L-UCSS-BE-ANLG-1-1	UCSS for CMBE Analog Device - 1 Year - 1 User	See Product Migration Options section for details.	Cisco Business Edition 6000	
L-UCSS-BE-ANLG-3-1	UCSS for CMBE Analog Device - 3 Years - 1 User	See Product Migration Options section for details.	Cisco Business Edition 6000	
L-UCSS-BE-BAS-1-1	UCSS for CMBE Basic User - 1 Year - 1 User	See Product Migration Options section for details.	Cisco Business Edition 6000	
L-UCSS-BE-BAS-2-1	UCSS for CMBE Basic User - 2 Years - 1 User	See Product Migration Options section for details.	Cisco Business Edition 6000	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
L-UCSS-BE-BAS-3-1	UCSS for CMBE Basic User - 3 Years - 1 User	See Product Migration Options section for details.	Cisco Business Edition 6000	
L-UCSS-BE-BAS-5-1	UCSS for CMBE Basic User - 5 Years - 1 User	See Product Migration Options section for details.	Cisco Business Edition 6000	
L-UCSS-BE-ENH-1-1	UCSS for CMBE Enhanced User - 1 Year - 1 User	See Product Migration Options section for details.	Cisco Business Edition 6000	
L-UCSS-BE-ENH-1M	UCSS for CMBE Enhanced User - 1 Month - 1 User	See Product Migration Options section for details.	Cisco Business Edition 6000	
L-UCSS-BE-ENH-2-1	UCSS for CMBE Enhanced User - 2 Years - 1 User	See Product Migration Options section for details.	Cisco Business Edition 6000	
L-UCSS-BE-ENH-3-1	UCSS for CMBE Enhanced User - 3 Years - 1 User	See Product Migration Options section for details.	Cisco Business Edition 6000	
L-UCSS-BE-ENH-5-1	UCSS for CMBE Enhanced User - 5 Years - 1 User	See Product Migration Options section for details.	Cisco Business Edition 6000	
L-UCSS-BE-ESS-3-1	UCSS for CMBE Essential User - 3 Years - 1 User	See Product Migration Options section for details.	Cisco Business Edition 6000	
L-UCSS-CMBE-WL	UCSS for CUWL Business Edition - 3 years - 1 user	See Product Migration Options section for details.	Cisco Business Edition 6000	
LIC-BE5K-ADJ	Unified CMBE5K Adjust Device License	See Product Migration Options section for details.	Cisco Business Edition 6000	
LIC-BE5K-BAS	Unified CMBE5K Basic User Connect License (No VM)	See Product Migration Options section for details.	Cisco Business Edition 6000	
LIC-BE5K-BAS2ADV	Unified CMBE5K Voicemail Upgrade Basic to advanced User	See Product Migration Options section for details.	Cisco Business Edition 6000	
LIC-BE5K-BAS2ENH	Unified CMBE5K Upgrade Basic to Enhanced User	See Product Migration Options section for details.	Cisco Business Edition 6000	
LIC-BE5K-ENH	Unified CMBE5K Enhanced User Connect License (No VM)	See Product Migration Options section for details.	Cisco Business Edition 6000	
LIC-BE5K-ESS	Unified CMBE Essential User Connect License (No VM)	See Product Migration Options section for details.	Cisco Business Edition 6000	
LIC-BE5K-PUB	Unified CMBE5K Public Space Device License (No VM)	See Product Migration Options section for details.	Cisco Business Edition 6000	
LIC-BE5K-VM-BAS	Unified CMBE5K Voicemail Basic	See Product Migration Options section for details.	Cisco Business Edition 6000	
MCS-7828-I5-SS1	Bare Metal MCS 7828-I5 server 1xX3430 , 6GB RAM and 2x250GB	See Product Migration Options section for details.	Cisco Business Edition 6000	
MCS7828I5-BE-XUB	CMBE5K, 7828-I5, Export Unrestricted, 50 Bas UCLs, 50 Bas VM	See Product Migration Options section for details.	Cisco Business Edition 6000	
MCS7828I5-BE-XUE	CMBE5K, 7828-I5, Export Unrestricted, 50 Ess UCLs, 50 Bas VM	See Product Migration Options section for details.	Cisco Business Edition 6000	
MCS7828I5-K9-BE8B	CMBE5K 8.X, 7828-I5 appl, 50 Bas UCLs, 50 Bas VM	See Product Migration Options section for details.	Cisco Business Edition 6000	
MCS7828I5-K9-BE8E	CMBE5K 8.X, 7828-I5 appl, 50 Ess UCLs, 50 Bas VM	See Product Migration Options section for details.	Cisco Business Edition 6000	
MCS7828I5-K9-WL8	CUCMBE 8.x, 7828-I5 appliance, CUWL BE 50 Users	See Product Migration Options section for details.	Cisco Business Edition 6000	

End-of-Sale Product Part Number	Product Description	Replacement Product Part Number	Replacement Product Description	Additional Information
R-UNIFIED-CMBE5K	Unified CMBE 5000 - Electronic Software Delivery-Top Level	See Product Migration Options section for details.	Cisco Business Edition 6000	
UCSS-CMBE-WL	3 yr UCSS for CUWL Business Edition - 1 User	See Product Migration Options section for details.	Cisco Business Edition 6000	
UCSS-CMBE-WL1	1yr CUWL Business Edition - 1 User for Gov/Edu only	See Product Migration Options section for details.	Cisco Business Edition 6000	
UCSS-CMBE-WL5	5 yr UCSS for CUWL Business Edition - 1 User	See Product Migration Options section for details.	Cisco Business Edition 6000	
UNIFIED-CMBE5K	Unified Communication Manager Biz Edition 5000 - Top Level	See Product Migration Options section for details.	Cisco Business Edition 6000	
UPG-BE5K-BA2EN	Unified CMBE5K Basic to Enhanced user - SW Upgrade	See Product Migration Options section for details.	Cisco Business Edition 6000	
UPG-BE5K-BAS	Unified CMBE5K Basic User Connect License - SW Upgrade	See Product Migration Options section for details.	Cisco Business Edition 6000	
UPG-BE5K-ENH	Unified CMBE5K Enhanced User Connect License - SW Upgrade	See Product Migration Options section for details.	Cisco Business Edition 6000	
UPG-BE5K-ESS	Unified CMBE5K Essential User Connect License - SW Upgrade	See Product Migration Options section for details.	Cisco Business Edition 6000	
UPG-BE5K-PUB	Unified CMBE5K Public Space Device License - SW Upgrade	See Product Migration Options section for details.	Cisco Business Edition 6000	
UPG-BE5K-VMB2A	Unified CMBE5K VM Basic to Advanced User - Upgrade	See Product Migration Options section for details.	Cisco Business Edition 6000	
UPG-BE5K-VMBAS	Unified CMBE5K VM Basic User - Upgrade	See Product Migration Options section for details.	Cisco Business Edition 6000	

Product Migration Options

Customers with an active Unified Communications software subscription contract for the Cisco Business Edition 5000 will be eligible to upgrade to Cisco Business Edition 9.0 software only. Customers will not be able to renew Unified Communications software subscriptions or order new subscriptions for Cisco Business Edition 5000, as software upgrades will not be available beyond the 9.0 release. Customers that wish to get software upgrades beyond the 9.0 release are encouraged to migrate the product licenses and services to the Cisco Business Edition 6000. Information about the Cisco Business Edition 6000 can be found at:

<http://www.cisco.com/en/US/products/ps11369/index.html>.

Customers may be able to use the Cisco Technology Migration Program (TMP) where applicable to trade-in eligible products and receive credit toward the purchase of new Cisco equipment. For more information about Cisco TMP, customers should work with their Cisco Partner or Cisco account team. Cisco Partners can find additional TMP information on Partner Central at

http://www.cisco.com/web/partners/incentives_and_promotions/tmp.html.

Customers may be able to continue to purchase the Cisco Business Edition 5000 through the Cisco Certified Refurbished Equipment program. Refurbished units may be available in limited supply for sale in certain countries on a first-come, first-served basis until the Last Date of Support has been reached. For information about the Cisco Certified Refurbished Equipment program, go to: <http://www.cisco.com/go/eos>.

Service prices for Cisco products are subject to change after the product End-of-Sale date.

The Cisco Takeback and Recycle program helps businesses dispose properly of surplus products that have reached their end of useful life. The program is open to all business users of Cisco equipment and its associated brands and subsidiaries. For more information, go to:

http://www.cisco.com/web/about/ac227/ac228/ac231/about_cisco_takeback_recycling.html.

For More Information

For more information about the Cisco Business Edition 6000, visit

<http://www.cisco.com/en/US/products/ps11369/index.html>, or contact your local account representative.

For more information about the Cisco End-of-Life Policy, go to:

http://www.cisco.com/en/US/products/products_end-of-life_policy.html.

For more information about the Cisco Product Warranties, go to:

http://www.cisco.com/en/US/products/prod_warranties_listing.html.

To subscribe to receive end-of-life/end-of-sale information, go to:

<http://www.cisco.com/cisco/support/notifications.html>.

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